Topics & Basics

February 2019 **Sompo Holdings, Inc.**



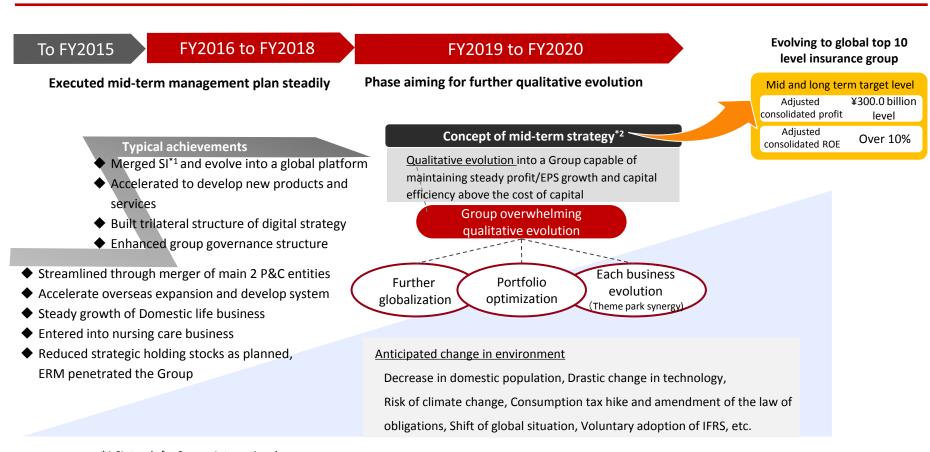
1. Mid-term management plan		
(1) Group management(2) Business strategies for each business segment(3) ERM, capital policy & asset management	P1 P10 P26	
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Progress of Group Management and Direction of Mid-term Strategy



- ◆ While we steadily execute our strategies, in light of the external environment and other factors, we recognize the need for further qualitative evolution on a Group-wide basis.
- ◆ Achieve evolution contributing to business expansion and higher efficiency, and aim at long-term sustainable and stable growth.

Achievements so far and concepts of mid-term strategy



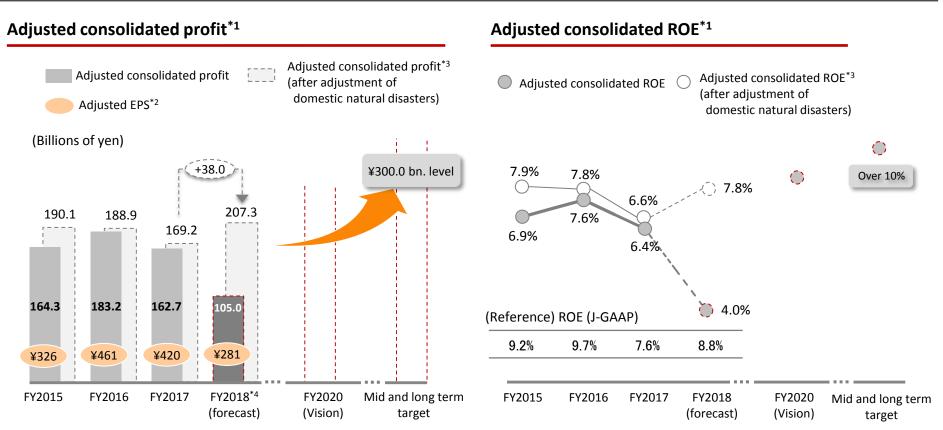
^{*1} SI stands for Sompo International

^{*2} Numerical management targets will be disclosed in May 2019.

Progress of Mid-term Management Plan (1) – Group



- While executed strategy steadily, mid-term management plan progressed as planned. (Deliver higher earnings in FY2018 after adjusting domestic natural disasters)
- By achieving the Group's qualitative evolution, aim at enhancing adjusted consolidated profit, EPS and capital efficiency further.



^{*1} See page 9 for definitions of adjusted consolidated profit and adjusted consolidated ROE.

(Reference) Adjusted consolidated net assets (average balance of beginning and end of FY)

FY2015: 2,378.3, FY2016:2,403.3, FY2017:2,553.9, FY2018(forecast):2,611.8 (billions of yen)

^{*2} Adjusted EPS = adjusted consolidated profit / the number of issued stocks (excluding portion of share buy-back, etc.)

^{*3} Revised adjusted consolidated profit and adjusted consolidated ROE, assuming an incurred loss on domestic natural disasters of ¥48.0 billion (equivalent to the historical average and estimated amount in initial forecasts for FY2018)

^{*4} Adjusted consolidated profit of 3Q FY2018 actual is ¥60.9 billion

Progress of Mid-term Management Plan (2) – Shareholder Return



◆ Projected to raise DPS in FY2018 for 5th consecutive years. Execute share buyback steadily taking into account stock price, etc.

History of shareholder returns (Reference) DPS (Billions of yen) Raise DPS for 5th Dividend yield*3 consecutive years Total shareholder return yield*1 91.6 (5.1% 81.3 65.8 56.2 39.1 ¥110 45.6 ¥90 33.5 34.7 17.0 ¥60 Share buyback -10.0 48.4*2 35.4 42.2 1.9% | | 2.5% | | 2.2% | | 2.6% | 32.3 2.3% | 28.6 24.7 Cash dividend FY2013 FY2014 FY2015 FY2016 FY2017 FY2018 FY2013 FY2014 FY2015 FY2016 FY2017 FY2018 (Forecast) (Forecast) Adjusted consolidated profit 15.8 90.8 132.0 183.2 162.7 105.0 220% 50% 50% Total payout ratio*4 50% 50% Plan not to decrease the amount of total shareholder (Reference) Share price ¥2,652 ¥3,735 ¥3,188 ¥4,079 ¥4,282 returns for FY2017 (¥81.3 billion)*5 (End of fiscal year)

★ November 2018: In light of voices of the market, cancelled all treasury stocks (equivalent to 10.12%)

Shareholder return policy

Aim at attractive shareholder return through stable dividend and flexible share buyback, taking into account relative level of dividend yield or DPS growth. (Target level of total payout ratio: around 50%*4 over medium term.)

Determine balance of dividends and share buybacks based on stock price and dividend yield, etc.

^{*1} Total shareholder return yield = (Cash dividend + Share buyback) / Market cap. as of end of FY

^{*2} The Interim dividend is ¥24.2 billion

^{*3} Dividend yield = Cash dividend / Market cap. as of end of FY

^{*4} Total payout ratio = (Cash dividend + Share buyback) /
Adjusted consolidated profit

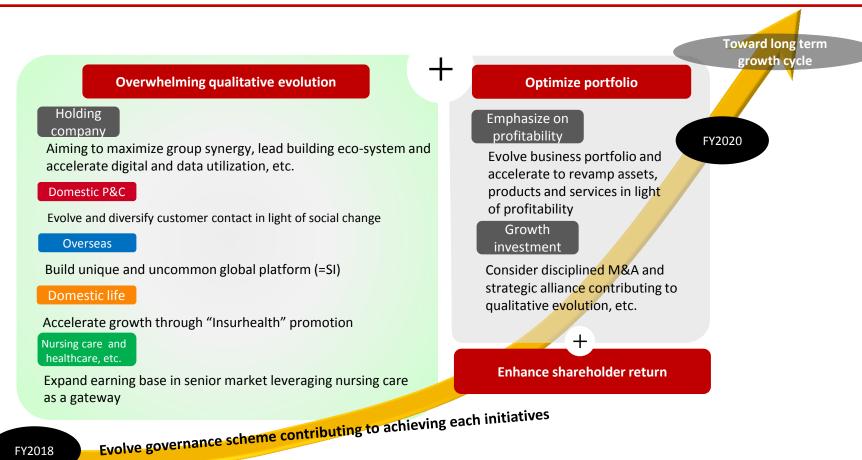
^{*5} Subject to an approval by board of directors going forward

Direction of Mid-term Strategy (1) - Group Qualitative Evolution (Transformation)



- Seek to achieve the Group's qualitative evolution in order to continuously attain an ROE above the cost of capital as well as EPS growth.
- Strive to optimize the Group portfolio by allocating capital with an emphasis on profitability, reflecting enhanced use of return on risk (ROR), etc.

Qualitative evolution to aim for



FY2018

Direction of Mid-term Strategy (2) - Direction of Business and Strategy, and Steady Growth



◆ Aim to complete qualitative evolution in each business to achieve sustainable growth of the Group.

Direction of business and strategy

Domestic P&C

Maintain and expand capability in generating cash flow mainly through streamlining



Optimize distribution channels, use AI and IT system renewal, etc.



Reshape product portfolio including pricing



Create new source of earnings through collaboration and digital

Group common initiatives

- Accelerate building eco-system as well as collaborating among businesses
- Evolve existing business and create new business through open-innovation-oriented digital technology

Overseas insurance

Driver for growth of group profit



Accelerate organic growth worldwide through Utilizing global platform including retail



Disciplined M&A, aiming for optimizing portfolio

Domestic life

Steady growth of profit



Accelerate Insurhealth (Integrate health support and insurance)



Higher efficiency mainly through use of AI and RPA

Nursing care and healthcare, etc.

Expand and stabilize profit, create group synergy



Improve profitability through efficient Management with high quality



Develop new product and service leveraging dementia



Create new source of earnings in senior market

Direction of Mid-term Strategy (3) - Robust Financial Base and Capital Allocation



- Maintain and enhance a robust financial base under strict risk controls as a solid foundation for strategies.
- ◆ Based on proper balance sheet management, aim for maintaining both attractive shareholder return and disciplined growth investment.

Financial base and risk control

Plan to maintain and enhance robust financial soundness mainly through accumulating profit and reducing strategic holding stocks



In case constantly exceed

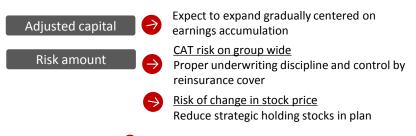
- Enhance shareholder returns mainly by share buy-back
- Consider additional risk-take (investments in growth fields) and others

In case constantly fall below

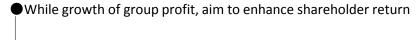
- Execute a variety of measures to reduce risks
- Consider enhancing capital buffer by hybrid bond issuance, etc.
- Retain more earnings and others

Mid-term direction

→ Evolve strategic risk management (ERM) further Optimize group portfolio by enhancing use of ROR, etc.



Capital allocation (1) Direction of shareholder return



Basically stable dividend

- Aim at increasing trend with profit expansion
- Dynamically execute transactions as a means of adjusting capital, taking into account the stock price level

Capital allocation (2) Direction of growth investment

Continue strictly disciplined manner, plan to capture global investment chance contributing to achieving higher ROE selectivity.



Dividend

Share

buyback

- Major M&A mainly professional team consider cases contributing to profit expansion and higher ROE
- •<u>Bolt-on type M&A</u> Mainly SI consider with specific intension such as diversification of geography and lines

Strategic alliance (worldwide)

- Build eco-system with external partners
- Based on customer needs, develop new services, etc.

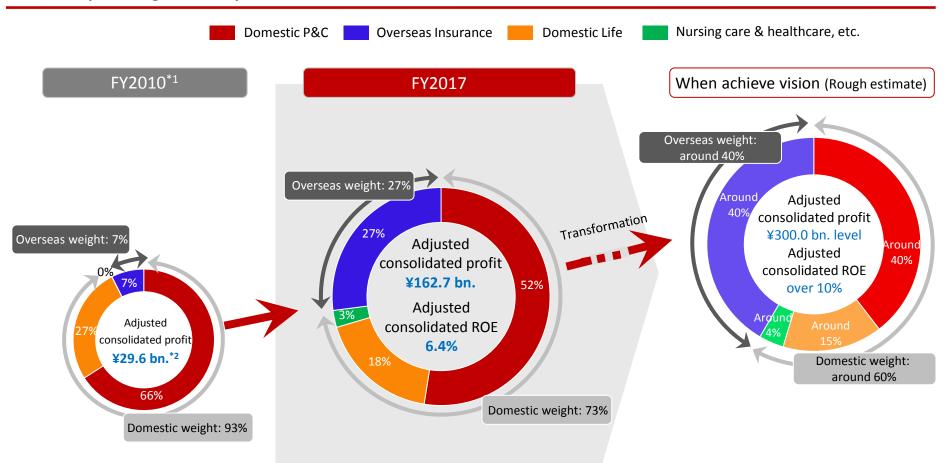
Arrows indicate future direction

Business Portfolio Transformation



◆ Progress risk diversification of entire group, aim to achieve well-balanced business portfolio

Vision of optimizing business portfolio



^{*1} FY of SOMPO holdings establishment

^{*2} Estimation based on current definition of adjusted profit

Numerical Management Targets, etc.



Numerical management targets

	FY2017		18
(Billions of yen)	(Actual)	(3Q Actual)	(Forecasts)
Domestic P&C insurance*1	85.3	4.1	14.0
Overseas insurance	44.0	27.1	54.0
Domestic life insurance	29.2	25.5	32.0
Nursing care & healthcare, etc.	4.1	4.0	5.0
Total (Adjusted consolidated profit)	162.7	60.9	105.0
Adjusted consolidated ROE*2	6.4%		4.0%
Consolidated net income (J-GAAP)	139.8	118.4	170.0
ROE (J-GAAP)	7.6%		8.8%

Definition of adjusted profit

Domestic P&C insurance

Net income

- + Provisions for catastrophic loss reserve (after tax)
- + Provisions for reserve for price fluctuation (after tax)
- Gains/losses on sales of securities and impairment losses on securities (after tax)
- Special factors (e.g. dividend from subsidiaries)

Overseas insurance

Net income

(including major non-consolidated subsidiaries)
Adjusted profit of SI is operating income*3

Domestic life insurance

Net income

- + Provision of contingency reserve (after tax)
- + Provision of reserve for price fluctuation (after tax)
- + Adjustment of underwriting reserve (after tax)
- + Deferral of acquisition cost (after tax)
- Depreciation of acquisition cost (after tax)

Nursing care & healthcare, etc.

Net income

Domestic life insurance adjusted net assets = Net assets (J-GAAP) + Contingency reserve (after tax) + Reserve for price fluctuation (after tax)

^{*1} Total of Sompo Japan Nipponkoa, Saison Automobile & Fire, Sonpo 24, Sompo Japan Nipponkoa Insurance Services, DC Securities and Sompo Risk Management (former Sompo Risk Management & Healthcare)

^{*2} Adjusted consolidated ROE = Adjusted consolidated profit / Adjusted consolidated net assets (The denominator is the average balance at the end/start of each fiscal year.)

Adjusted consolidated net assets = Consolidated net assets (excluding life insurance subsidiary's net assets) + Catastrophic loss reserve in domestic P&C insurance (after tax)

⁺ Reserve for price fluctuation in domestic P&C insurance (after tax) + Domestic life insurance adjusted net assets

⁺ Adjustment of underwriting reserve (after tax) + Non-depreciated acquisition cost (after tax)

^{*3} Adjusted profit of SI is defined as operating income, which excludes one-time factors (operating income = net income - net foreign exchange gains/losses

⁻ net realized and unrealized gains/losses - net impairment losses recognized in earnings, etc.). Actual for the overseas insurance business in FY2017 includes a decrease in tax expenses in connection with the reorganization of SI.

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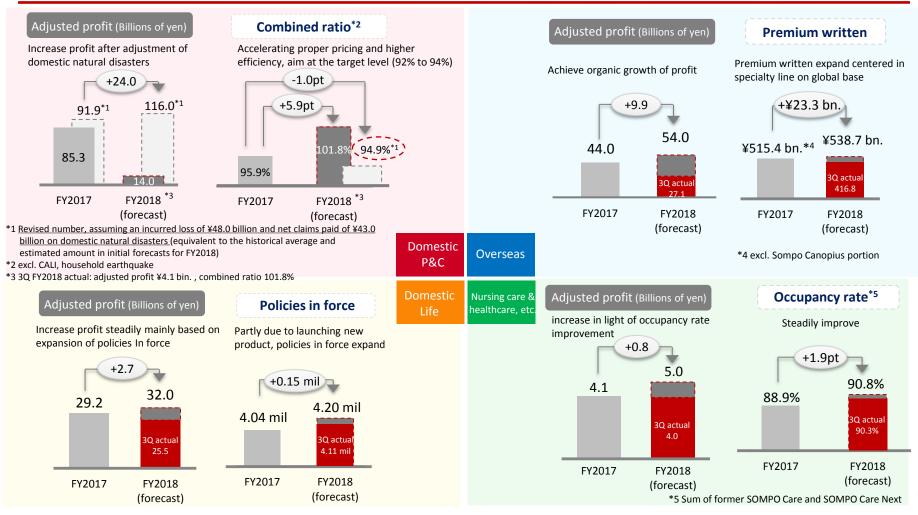
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Progress of Mid-term Management Plan – Businesses



◆ While bottom-line of each business steadily expands, aim at qualitative evolution.

Adjusted profit by segment and typical key factors



Progress of Domestic P&C Insurance

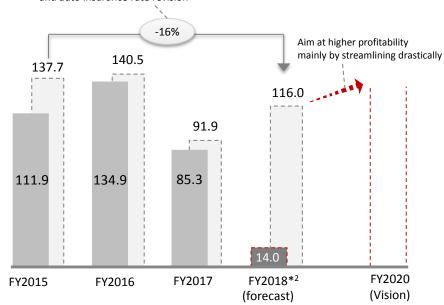


◆ Aim at further profit growth and stability in preparation for future environmental changes by achieving qualitative evolution and higher operating efficiency through upfront investments such as AI, RPA and IT system and reform of the product portfolio through optimizing premium rates thoroughly.

Plan for adjusted profit

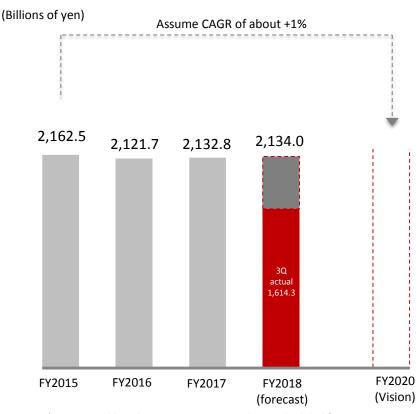
Adjusted consolidated profit (Billions of yen) Adjusted consolidated profit* (after adjustment of domestic natural disasters)

While enhance efficiency, etc. there were effects of upfront investments contributing to qualitative evolution further and auto insurance rate revision



^{*1} Revised adjusted consolidated profit, assuming an incurred loss on domestic natural disasters of ¥48.0 billion (equivalent to the historical average and estimated amount in initial forecasts for FY2018)

Net premiums written (Sompo Japan Nipponkoa)*3



^{*3} Presented by adjusting reinsurance policies scheduled for successive transfer to overseas subsidiaries: Deducting the portion of the total transfer amount (approx. ¥60.0 billion) that has yet to be transferred in each fiscal year.

^{*2 3}Q actual in FY2018 is 4.1 billion yen

Domestic life

Nursing care & healthcare, etc.

Key Points for Domestic P&C Insurance

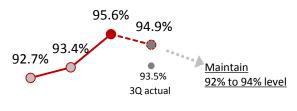


◆ Aim to improve profitability of insurance products, to pursue efficiency and to achieve qualitative evolution capturing change in customer needs.

(1) Combined ratio*1

Aim at 92% to 94% level of combined ratio by higher efficiency mainly through digital technology and optimization distribution channels, and control of CAT risks, etc.

<Combined ratio after adjustment*2 of domestic natural disasters>



FY2015 FY2016 FY2017 FY2018 after (forecast) FY2020

- *1 Sompo Japan Nipponkoa (excl. CALI, household earthquake)
- *2 Revised number, assuming an net claims paid of ¥43.0 billion on domestic natural disasters (equivalent to the historical average and estimated amount in initial forecasts for FY2018)

(2) Growth strategy

Progress collaboration with innovative players, etc. aiming for continuous expansion of the number of customers

<Examples of recent alliances>

LINE Financial

"LINE insurance" launched (October 2018)

- Insurance that users can take out easily and flexibly through the LINE messaging app with selectable term periods starting from one day
- Extending our reach to LINE's 76 million users and young customers in Japan
- Increase the number of customers by further enhancing products going forward

ZhongAn International

Business alliance with ZhongAn international*3 in area of insurance and technology



Mainly provide cyber security and consulting services

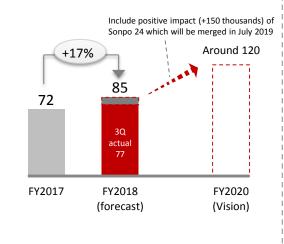
*3 ZhongAn insurance's strategic subsidiary

(3) Direct business (Saison Automobile & Fire)

- Mainly due to differentiated product,
 No.1 growth rate in the industry
- •Come within the range of profitable in FY2020

<Policies in force of direct auto insurance>

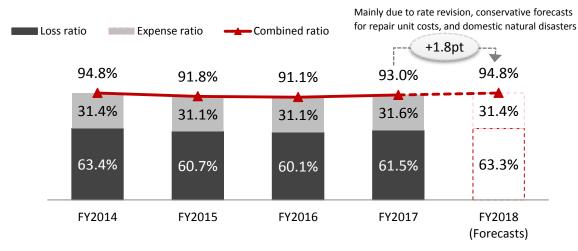
(10 thousands)

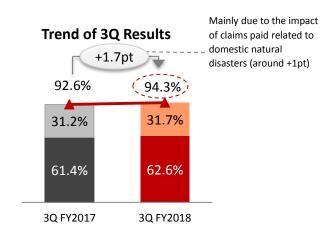


Automobile Insurance

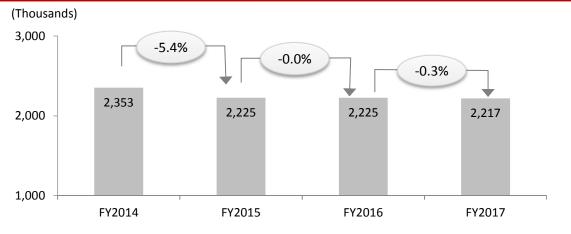


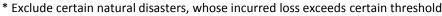
Combined ratio

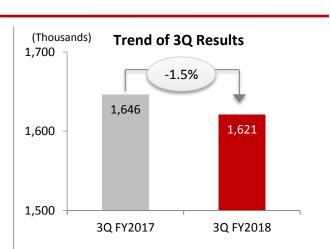




The number of reported claims







^{*} Loss ratio is on a written paid basis (including loss adjustment expense)

Progress of Overseas Insurance

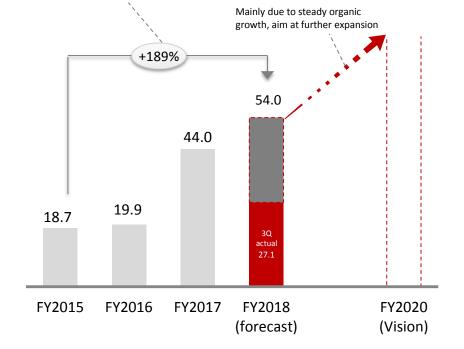


- ◆ Partly due to consolidation of SI (former Endurance) in March 2017, profit expanded drastically.
- Position SI as SOMPO global platform, aim at expanding weight of overseas insurance business further.

Plan for adjusted profit

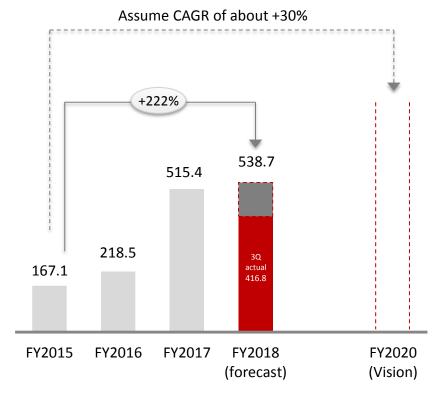
(Billions of yen)

Mainly due to a start of profit consolidation of SI, accelerate expansion of overseas insurance



Premiums*

(Billions of yen)



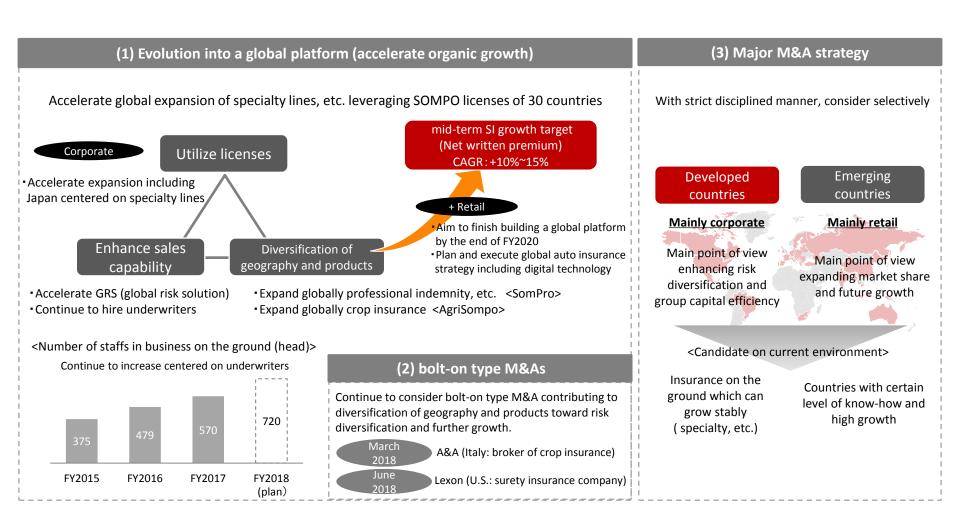
^{*} Deduct the portion of Sompo Canopius due to sales completion.

Premiums reflect holding shares. This treatment does not coincide with financial statements.

Key Points for Overseas Development



◆ Manage both acceleration of organic growth mainly through SI evolution into a global platform and disciplined M&As.



Business Results of Group Subsidiaries (3Q FY2018)



(Billions of	yen)	Net premiums written (FY2018)				Adjusted profit (FY2018)		•				rence) nge rate
		3Q <i>A</i>	Actual	FY2018	3Q	Actual	FY2018	Key points	Sep. 2	2018*4		
			Change	Forecasts		Change	Forecasts		(YoY C	Change)		
North America & Europe	SI*1	303.6	(+38.1)	376.2	17.8	(-30.2)	43.7	*Refer to page 44	113.57 JPY/USD	(+0.7%)		
	SJ Sigorta (Turkey)	20.5	(-15.3)	29.9	4.6	-1.4	4.7	While depreciation of local currency, Adjusted profit (Local currency) progressed as planned mainly due to the increase in amount of investment assets and investment profit with high interest rate.	18.95 JPY/TRY	(-40.3%)		
	Sompo Singapore	5.6	+0.4	7.7	0.4	-0.8	0.7	Basically in line with the plan.	83.01 JPY/SGD	(-0.0%)		
Asia &	Berjaya Sompo (Malaysia)	10.9	+2.4	14.1	1.0	+0.4	1.0	Basically in line with the plan.	27.41 JPY/MYR	(+2.8%)		
Middle East	Sompo Indonesia	4.5	+0.8	7.1	0.1	+0.1	0.1	Basically in line with the plan.	0.0076 JPY/IDR	(-9.5%)		
	Sompo China NK China	4.1	+0.2	5.1	0.7	+1.0	0.6	Favorable loss ratio against the plan.	16.50 JPY/RMB	(-2.7%)		
	Sompo Hong Kong	3.0	+0.4	3.4	0.2	-0.1	0.4	Basically in line with the plan.	14.53 JPY/HKD	(+0.7%)		
	Universal Sompo (India)	4.1	+0.8	5.8	0.2	+0.0	0.2	Basically in line with the plan.	1.59 JPY/INR	(-10.7%)		
Latin America	Sompo Seguros (Brazil)	57.3	(-18.8	85.3	1.3	+1.2	1.9	While bottom-line progressed as planned mainly due to an improving loss ratio, top-line was impacted by foreign exchange.	28.30 JPY/BRL	(-20.1%)		
Other (no	on-consolidated)*2	2.8	-1.3	3.7	0.3	+1.0	0.1	-		-		
	Total*3	416.8	(-94.1)	538.7	27.1	(-12.6)	54.0	-		-		

^{*1} Incl. former Sompo America, Sompo Mexico and SJNK Europe.

^{*2} Sum of Sompo Thailand, PGA Sompo (Philippines), United Insurance (Vietnam).

^{*3} Net premiums written from Sompo Canopius was ¥102.0 bn. and adjusted profit was -¥15.9 bn. in 3Q FY2017.

^{*4} Universal Sompo's exchange rate is based at the end of December 2018. Exchange rate for Forecasts for FY2018 is based at the end of September 2018.

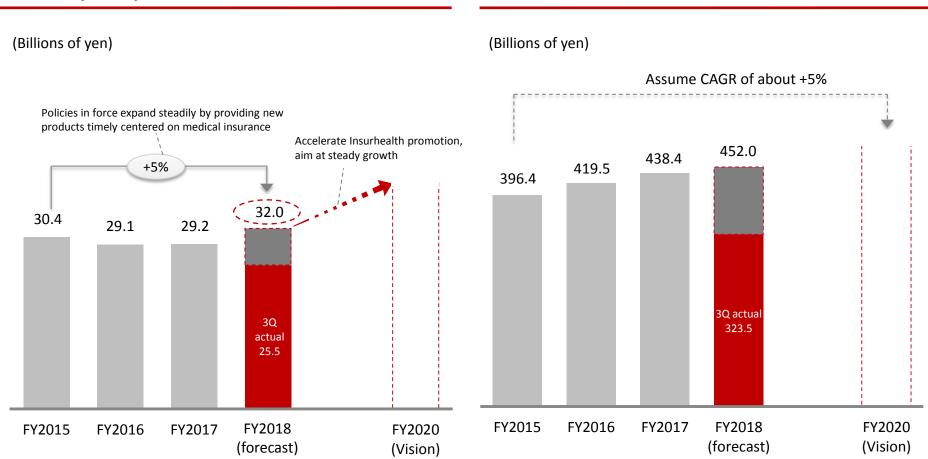
Progress of Domestic Life Insurance



- ◆ In light of steady expansion of policies in force, achieve growth of profit.
- ◆ Aim at further growth by accelerating epoch-making products and services with health support function.

Plan for adjusted profit

Premium and other income

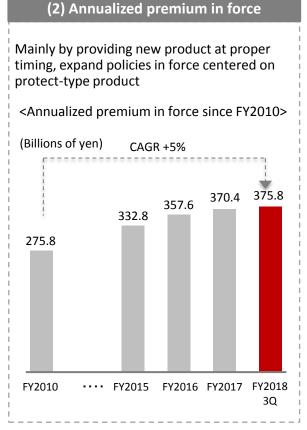


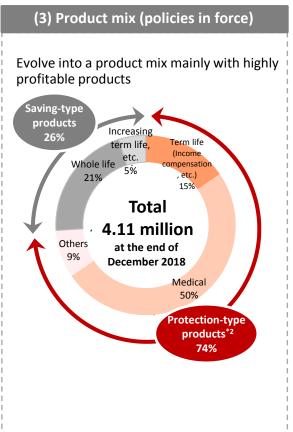
Key Points for Domestic Life Insurance



◆ Aim at growth by launch of new products and services as well as evolution into a health support enterprise for customers.

(1) Evolve into a health support enterprise Aim at doubling number of customers in conjunction with providing new added values integrating health support function for customers and insurance Insurhealth <October 2018 launch> 頁をまもる 認知症保険 Insurance function Cover MCI Industry first (Mild cognitive impairment) <April 2018 launch> Healthcare **Linkx** じぶんと家族のお守り function Industry first Healthcare Challenge scheme*1 Discontinuous productivity enhancements (With digital technologies such as RPA and AI)





^{*1} If a policyholder improves health condition by meeting certain conditions after policy enrollment, premiums are reduced and the difference between the former and reduced premiums are reimbursed retroactively, going back to the policy enrollment date.

Adjusted Profit and Adjusted Net Assets – Himawari Life



(Reference) Adjusted net assets

Conversion from net income to adjusted profit

Provision of Adjustment of Deferral of Depreciation of Capital Adjustment of Non-depreciated capital underwriting acquisition acquisition reserve*1 underwriting acquisition cost*3 reserve*2 cost*3 reserve*1 cost*3 reserve*2 + ¥17.0 bn. - ¥17.0 bn. +¥108.0 bn. ¥427.5 bn. ¥32.0 bn. ¥25.5 bn. +¥143.6 bn. + ¥11.1 bn. ¥13.4 bn. + ¥1.0 bn. +¥27.7 bn. ¥148.0 bn. Net income Adjusted profit Adjusted profit Net assets Adjusted net assets in FY2018 in 3Q FY2018 in 3Q FY2018 in 3Q FY2018 in 3Q FY2018 (Forecast) (J-GAAP)

^{*1} Contingency reserve and reserve for price fluctuation (after tax).

^{*2} Re-calculate underwriting reserve, which is calculated conservatively, with factors used for calculation of premiums (after tax).

^{*3} Acquisition cost, such as commissions for new contracts, depreciated over 10 years (after tax).



Progress of Nursing Care & Healthcare, etc.



- After entered into nursing care business, achieved to become profitable and realized steady growth of profit.
- ◆ Aim to increase the presence of the nursing care business in the business portfolio over the med term, mainly by further enhancement occupancy rates and cost reductions.

Plan for adjusted profit

-2.3

FY2016

FY2017

FY2015

(Billions of yen) Nursing care business became profitable mainly due to improving occupancy rate +233% Aim at achieving improvement of occupancy rate further and reducing cost, etc. 5.0*1 4.1 1.5 -0.7 3.0 3.8

■ Nursing care & healthcare ■ Asset management, etc.

*1 3Q actual inFY2018 is ¥4.0 billion

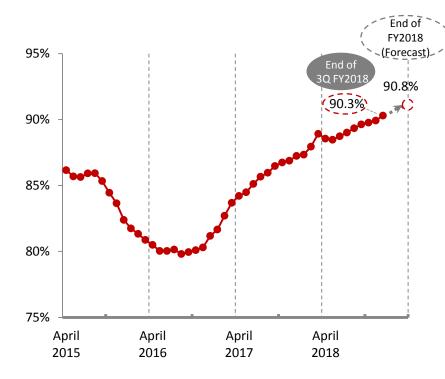
FY2020

(Vision)

FY2018

(Forecast)

Occupancy rate*2



^{*2} integrate occupancy rate of former SOMPO Care and SOMPO Care Next

Key Points for Nursing Care Business



Mainly by enhancing profitability on a stand-alone basis further as well as evolving services related to dementia, accelerate profit contribution.

(1) Enhance stand-alone profitability further

While continue to improve occupancy rate, achieve higher efficiency further with digital and strive to secure human resources by enhancing remuneration, in an effort to further improve standalone profitability

<Initiatives to improve stand-alone basis profitability>

Higher efficiency

Secure and maintain human resources

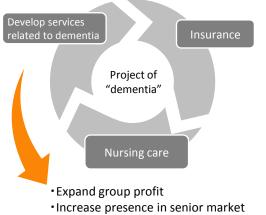
+

- Optimize personnel assignment
- Achieve drastic higher efficiency with introduction of advanced technology
- Review HQ function after integration
- Secure and maintain high quality human resources mainly through enhancing remuneration
 - * Mainly by decrease in turn over rate, reduce recruitment cost

(2) Growth leveraging dementia

Evolve services related to dementia connecting insurance to nursing care, aiming at expanding profit contribution to group

<Collaboration among businesses from dementia axis>



(3) Expand into a senior market

By utilizing know-how, VOC and VOG*as much as possible, enter into new business surrounding nursing care in the future.

<Future direction (vision)>

Leveraging existing nursing care business, expand into surrounding area which can be monetized



* Real voice of more than 100 thousand users, residents and staffs



Group Synergy Linked with Each Business (Dementia Prevention)

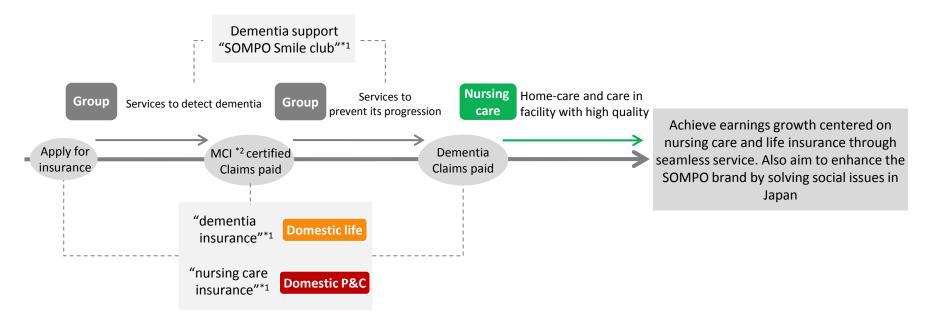


Create group synergy through building a lot of eco-system with utilization of strategic alliances, etc.

Example: Initiatives to create group synergy linked with each business

Built eco-system centered on dementia prevention, and provide seamless services of the Group at each life stage

Going forward, aim for building a lot of eco-system and expanding group synergy



^{*1} Launched in October 2018

^{*2} Mild cognitive impairment

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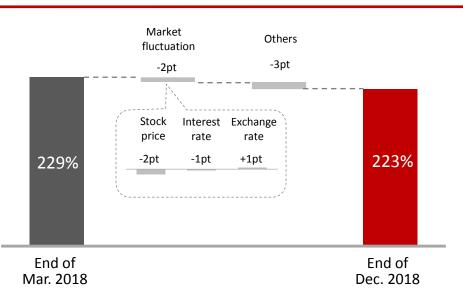
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Financial Soundness – ESR (99.5%VaR)



◆ ESR (99.5VaR) as of end of 3Q FY2018 was 223%, stayed at target range level.

Trend of ESR (99.5%VaR)*1



- *1 In accordance with Solvency II
- *2 Target range is around 180% to 250% (99.5%VaR).

250% level: The level set based on capital efficiency (ROE).

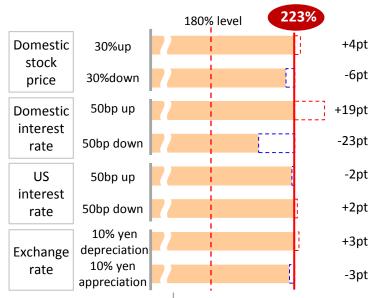
180% level: The level leading to stable financial soundness,

based on the result of stress test, etc.

Typical actions in case of constant deviation from target range

[Over 250% level] Consider additional risk-take (investments in growth fields) and enhance shareholder returns by share buy-back and others
 [Under 180% level] Execute a variety of measures to reduce risks, consider enhancing capital buffer by hybrid bond issuance, etc. and retain more earnings and others

Sensitivity of ESR (99.5%VaR)



(Reference) Market indicators	End of Dec. 2018	(change*3)
Domestic stock price (Nikkei 225)	¥20,015	(-6.7%)
Domestic interest rate (30y JGB)	0.72%	(-2bp)
US interest rate	2.68%	(-5bp)
Exchange rate (JPY/USD)	¥111.00	(+4.5%)

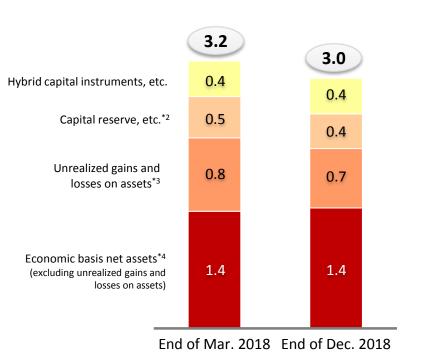
Breakdown of Adjusted Capital and Risk (99.5%VaR)

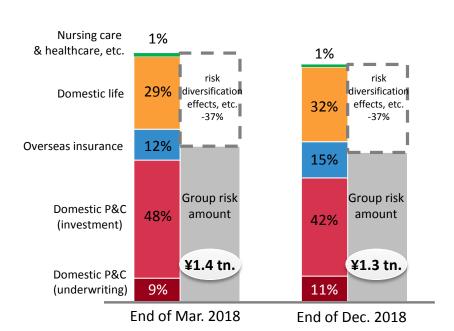


Adjusted capital*1

Risk amount*5

(Trillions of yen)





^{*1} Formula for adjusted capital: Adjusted capital = Total of net assets on the non-consolidated balance sheet + value in force – goodwill, etc.

⁺ unrealized gains and losses on non mark-to-market assets + capital reserve, etc. + hybrid capital instruments

^{*2} Reserve for price fluctuation and catastrophic loss reserve, etc. (after tax)

^{*3} Unrealized gains and losses on securities, etc., including non mark-to-market assets.

^{*4} Total of net assets on non-consolidated balance sheets, and value in force of P&C and life insurance business. (excl. goodwill and attributable to non-controlling shareholders, etc.)

^{*5} Risk: 1 year holding period, 99.5% VaR

[•] Risk amount of each business: Before reflecting risk diversification effect among businesses and before-tax basis.

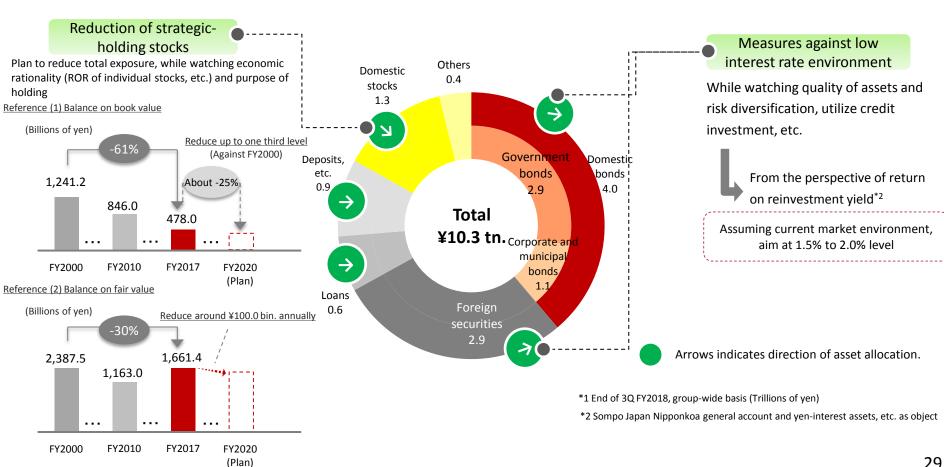
[•] Group total risk : Sum of risk amount of each business less risk diversification effect among businesses and tax impact.

Group Asset Management



- No change in plans to undertake stable asset management, taking liquidity, safety and so on into consideration.
- Continue to aim at reducing strategic-holding stocks as planned and enhancing yield based on asset management diversification, etc.

Balance of group investment assets *1 and asset management policy

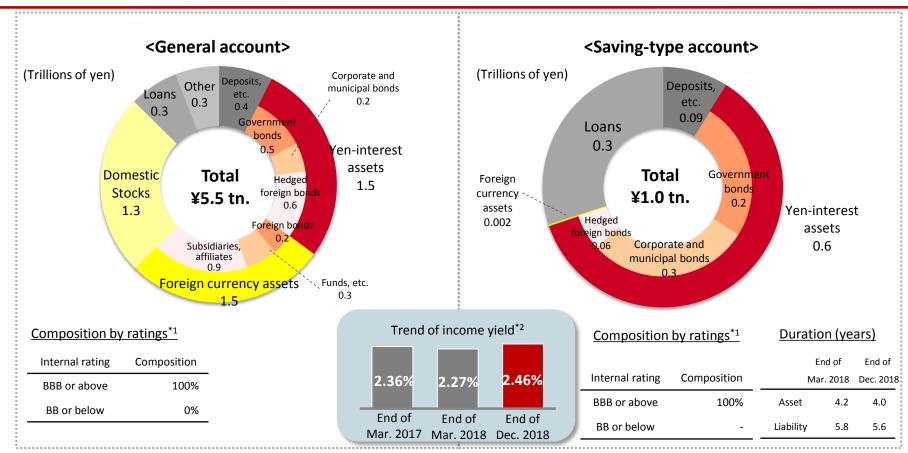


Asset Portfolio – Sompo Japan Nipponkoa



◆ The general account is managed with diversified investments while the saving-type account utilizes portfolio management based on ALM.

Amount of investment assets (as of end of December 2018, Sompo Japan Nipponkoa, non-consolidated)



^{*1} Total of yen-interest assets and foreign currency bonds

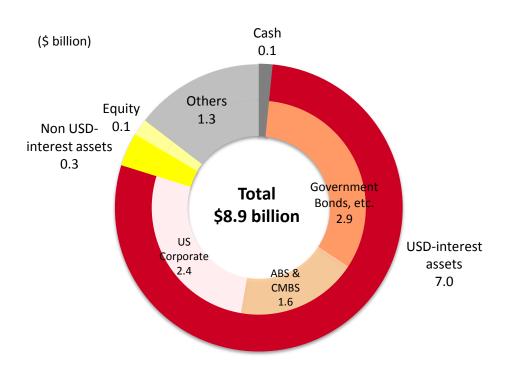
^{*2} Excluding overseas subsidiaries' shares, etc.

Asset Portfolio - SI



• Emphasize on liquid, high quality assets to meet company liabilities, while investing in USD-interest assets at the base.

Amount of investment assets (as of end of September 2018, SI, consolidated)



Composition by ratings

Rating	Composition	
BBB or above	92%	
BB or below	8%	

Duration (years)

	End of Dec. 2017	End of Sep. 2018
Asset	3.6	3.3
Liability	2.9	2.8

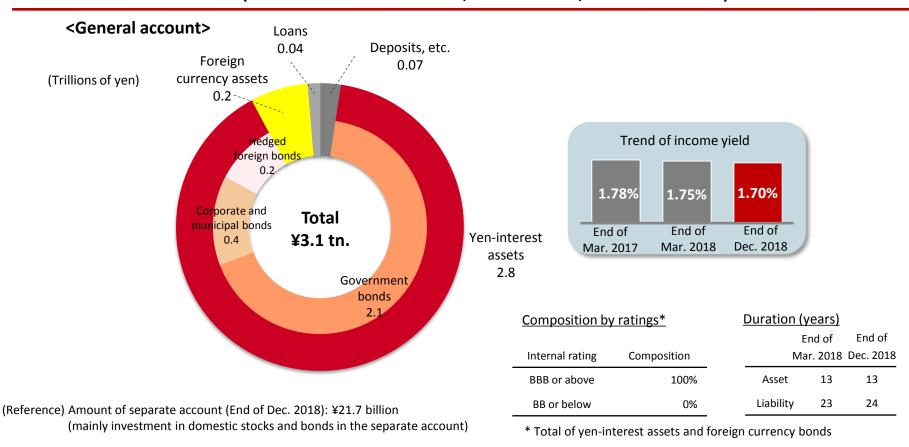
(Reference) Income yield* at the end of September 2018: 3.03% *Incl. Changes in unrealized gains and losses on certain funds, etc.

Asset Portfolio – Himawari Life



- Manage the portfolio through disciplined ALM, which mainly consists of yen-interest assets.
- ◆ Slightly increased allocation to corporate bonds, etc. in light of the domestic low interest rate environment.

Amount of investment assets (as of end of December 2018, Himawari Life, non-consolidated)



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1. Mid-term management plan	P1
(1) Group management(2) Business strategies for each business segment(3) ERM, capital policy & asset management	P1 P10 P26
2. About SOMPO Holdings	P34
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Overview of SOMPO Holdings



- Positioning the Sompo Japan Nipponkoa as the core, SOMPO Holdings develops insurance businesses at home and abroad, etc.
- ◆ Ordinary income amounted to over ¥3.7 trillion and total assets amounted to around ¥12 trillion.

Group at a glance



Domestic P&C

- Sompo Japan Nipponkoa
- Saison Automobile & Fire
- Sonpo 24
- Insurance Service
- DC Securities
- Risk Management

Overseas insurance

- SI
- Sompo Seguros (Brazil)
- SJ Sigorta (Turkey)
- Berjaya Sompo (Malaysia)
- Sompo Singapore, etc.

Domestic life

- Himawari Life

Nursing care & healthcare business, etc.

- SOMPO Care
- Asset management business
- Assistance business, etc.

Selected financial data (Consolidated)

(¥ bn.)	FY2016	FY2017	FY2018 (Forecasts)
Consolidated Ordinary Income	3,419.5	3,770.0	-
Consolidated Ordinary Profit (Loss)	241.7	141.8	237.0
Consolidated Net Income (Loss)	166.4	139.8	170.0
Total Assets	11,931.1	11,948.3	-
Total Net Assets	1,868.9	1,916.2	-
Market Capitalization	1,607.1	1,632.1	-

Credit Ratings (As of February 2019)

	Sompo Japan Nipponkoa	SI*	Himawari Life
S&P	A+ (Stable)	A+ (Stable)	A+ (Stable)
Moody's	A1 (Stable)	-	-
A.M. Best	A+ (Stable)	A+ (Stable)	-
R&I	AA (Stable)	-	AA (Stable)
JCR	AA+ (Stable)	-	-

^{*} Sompo International Holdings Ltd. main subsidiaries

Overview of Sompo Japan Nipponkoa



We have a history of over 130 years, and net premiums written amount to around ¥2.1 trillion.

History of domestic P&C insurance Selected financial data Launched fire insurance Launched Personal Accident first in Japan insurance first in Japan July 1887 May 1911 May 1892 April 1918 Tokyo Fire Nippon Accident Nippon Fire Chugai Marine February 1944 June 1937 October 1944 April 1954 Yasuda Nissan Nippon Fire & Marine Fire & Marine Fire & Marine Fire & Marine April 1920 Taisei Fire & Marine July 2002 April 2001 Nipponkoa Sompo Japan *1 excl. CALI, household earthquake.

(¥ bn.)	FY2016	FY2017	FY2018 (Forecasts)
Net Premiums	2,165.6	2,168.0	2,134.0
Ordinary Profit (Loss)	230.4	175.2	220.0
Net Income (Loss)	164.4	170.0	166.0
Total Assets	7,568.7	7,688.1	-
Total Net Assets	1,455.2	1,574.5	-
Combined Ratio*1	93.5%	95.9%	101.8%

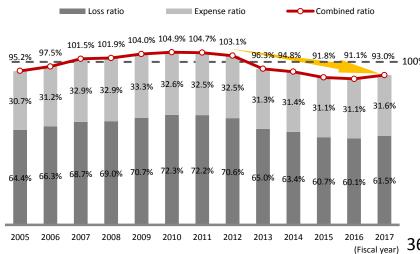
Premiums in FY2017

By distribution channel*2 (Gross premiums) By products (Net premiums) **Brokers** Others Marine 0.7% Fire 13.3% 2.2% Others 13.0% 12.4% CALI Financial Professionals 29.3% institutions 13.4% 7.0% Personal accident Automobile Corporates Car repair 8.3% 20.1% 49.7% shops, etc. 14.1% Car dealers 16.3%

Merged on September 2014

Sompo Japan Nipponkoa

Profitability in Automobile insurance



^{*2} Gross premium on a performance evaluation basis, excluding saving-type insurance. "Professionals", "Corporates", "Car dealers", "Car repair shops, etc.", "Financial institutions" and "Others" are all agents.

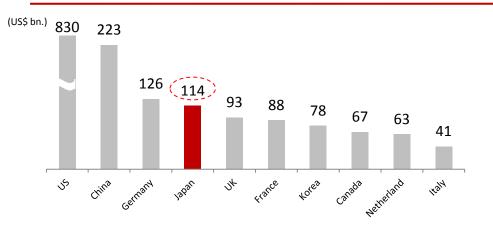
Overview of the Japanese P&C Insurance Market and Our Position



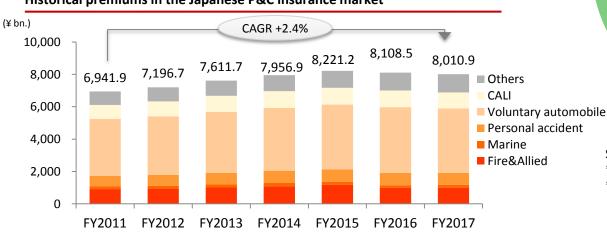
- ◆ The market Premiums have been growing mainly in automobile insurance. The total market share of the top 4 companies is approximately 90%.
- ◆ Sompo Japan Nippokoa has the largest share in the Japanese P&C insurance market.

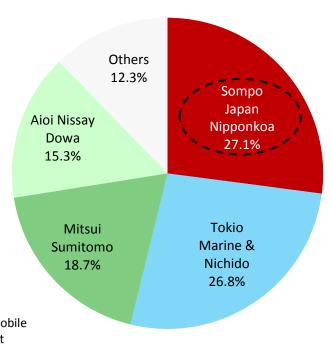
Size of P&C insurance market by country*1 (FY2017)

Market share in the Japanese P&C insurance market*2 (FY2017)



Historical premiums in the Japanese P&C insurance market*2





Source: Swiss Re "Sigma Report", Hoken Kenkyujo "Insurance".

- *1 Gross premiums, including reinsurance premiums
- *2 Based on net premiums of P&C insurers in Japan excluding reinsurance companies

Overview of SI and Himawari Life

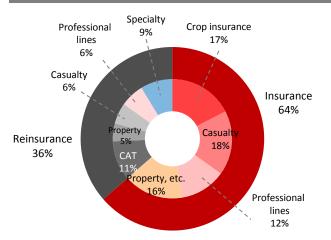


Selected financial data of SI

(mil\$)	FY2016	FY2017	FY2018 ^{*1} (Forecasts)
Gross premiums written	4,202	4,707	5,891
Net premiums written	2,369	2,683	3,313
Adjusted profit	297	471	385
Total assets	14,122	15,575	-
Total net assets	5,142	4,929	-
Combined ratio*2	88.1%	115.0%	91.5%

^{*1} Incl. former Sompo America, Sompo Mexico and SJNK Europe.

Gross premiums written by product line*3 (FY2017)

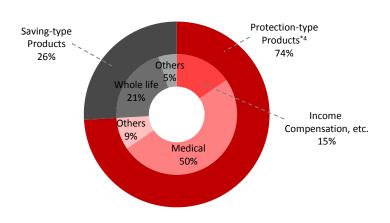


^{*3} The product mix doesn't include former Sompo America, Sompo Mexico and SJNK Europe.

Selected financial date of Himawari Life

(¥ bn.)	FY2016	FY2017	FY2018 (Forecasts)
Annualized new premium	50.2	35.8	42.3
Premium and other income	419.5	438.4	452.0
Ordinary profit	16.8	16.7	21.9
Net income	8.3	8.1	12.0
Total assets	2,589.0	2,796.2	-
Total net assets	138.1	133.9	-

Product mix (policies in force, as of end of Dec. 2018)



^{*4} Mainly medical, cancer, income compensation, and term life insurance (excluding long term life insurance, etc.)

^{*2} One-time merger cost is excluded as a special factor in combined ratio in FY2017.

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Group Management Philosophy



Group Management Philosophy

We will at all times carefully consider the interests of our customers when making decisions that shape our business. We will strive to contribute to the security, health, and wellbeing of our customers and society as a whole by providing insurance and related services of the highest quality possible.

Group Action Guidelines

To provide the highest possible quality of service to our customers we will:

- 1. treat each and every customer with sincerity, and act in the knowledge that our every action as an individual shapes our entire reputation as a company;
- 2. act with initiative, set ourselves the highest goals, and always learn from our actions;
- 3. strive to be both prompt and clear in our dealings and activities; and,
- 4. act with the utmost integrity.

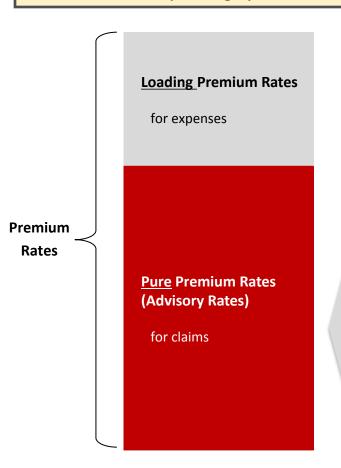
Group Vision

Our goal is to always be the best customer service provider both at home and abroad.

(Domestic P&C) Advisory Rating System in Japan



- ◆ Advisory rates are pure premium calculated based on a wide range of statistics, and member insurance companies*¹ refer them when calculating their own premiums.
- ◆ The advisory rating system functions as a profit stabilizer.



Advisory Pure Premium Rates

- Calculated for: fire insurance, personal accident insurance, automobile insurance, etc.
- Calculated by the GIROJ.*2
- The GIROJ collects large quantities of data from member insurance companies.
- The GIROJ uses statistical approach to calculate the advisory pure premium rates and present it to member insurance companies.
- Member insurance companies can use the advisory pure premium rates
 with respect to the pure premium rates as a basis of calculating their own premium rates.
- The GIROJ annually reviews whether the current advisory pure premium rates are at an appropriate level and reports the result to FSA. If they are judged to be inappropriate, the advisory rates are promptly recalculated.

^{*1} Member companies of the General Insurance Association of Japan

^{*2} General Insurance Rating Organization of Japan

(Domestic P&C) Domestic Natural Disasters



Net claims paid for natural disasters that occurred in the fiscal year (excluding CALI, household earthquake)*

(Billions of yen)	3Q FY2017	3Q FY2018	Change
Fire and Allied lines	36.2	117.4	+81.2
Marine	0.0	1.9	+1.9
Personal Accident	0.0	0.0	+0.0
Voluntary Automobile	4.7	12.2	+7.5
Other	1.4	6.8	+5.3
Total	42.4	(138.6)	+96.2

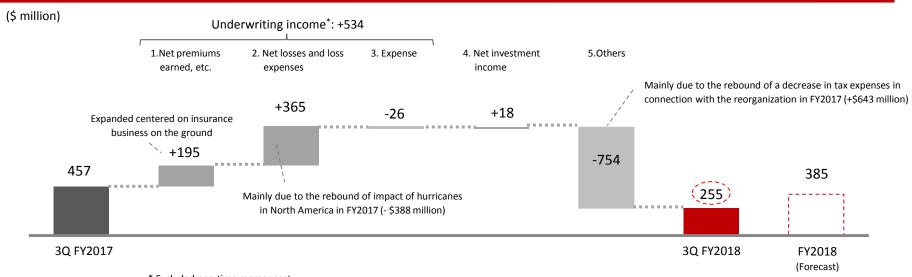
^{*} Net incurred loss related to domestic natural disasters in forecasts for FY2018: ¥175.0 billion

Since outstanding loss reserve is worked out by compendium method in 3Q results, incurred losses related to natural disasters were not aggregated.

(Overseas Insurance) Business Topics

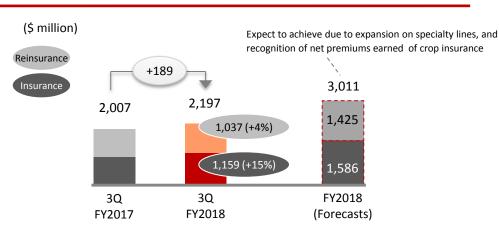


Change factors of adjusted profit of SI (3Q FY2018)

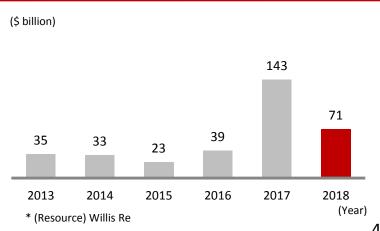


^{*} Excluded one-time merger cost

Net premiums earned of SI



(Reference) Transition of net loss related to overseas natural disasters in overall insurance industry



Enhance Corporate Value through Advanced Initiatives for ESG



 Continue to tackle the challenge of solving social issues through businesses, aim to achieve sustainable cycle of enhancing corporate value.



ESG incorporated in the businesses



- Wide variety of insurance products match with customer's demand
- Promote micro insurance (India)
- Improve and develop loss prevention services
- Develop insurance and services contributing to nursing care prevention and health support
- Provide high quality nursing care service
- Set up eco-funds (Sompo Japan Nipponkoa Asset Management)

Direction in the mid-term

- Based on strong Governance, achieve solid cycle of sustainable growth by strengthening initiatives related to Environment and Social
- Enhance ESG disclosure further including climate change







Human resource and Management supporting ESG



- Continuous promotion of diversity
- Human resource development/ productivity enhancement (selected for the 2019 Health & Productivity Stock Selection by METI)
- Obtained international standard that specifies requirements for an effective environment system (ISO14001)

Governance system supporting ESG



- Compensation for officers linked to corporate business performance
- 7 individuals among the 17 Directors and Audit & Supervisory Board members are outside officers
 - The Nomination and Compensation Committee is chaired by an outside director.



Inclusion in Socially Responsible Investment (SRI) indexes and other indexes

- Selected for inclusion in the Dow Jones Sustainability Index for 19 consecutive years (longest-running record for a Japanese company).
- Adopted by all ESG indexes selected by the Government Pension Investment Fund (GPIF)

Dow Jones
Sustainability Indices
In Collaboration with RobecoSAM •





MSCI 🌐

2018 Constituent MSCI Japan ESG Select Leaders Index

MSCI 🌐

2018 Constituent MSCI Japan Empowering Women Index (WIN) Selected for inclusion in the highest rank of the CDP*2 for third consecutive years.



*2 International project on climate change strategy, etc. (Carbon Disclosure Project)

Governance



- Accelerate sustainable growth of the Group through the globalization of group management structure
- Evolve the overseas governance structure so as to develop overseas insurance business.

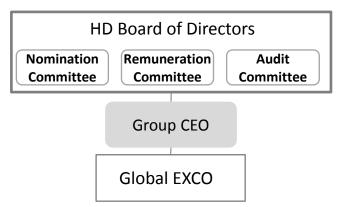
Governance structure of SOMPO Holdings

A Shift to company with committees (scheduled in June 2019)*

- Diverse majority outside directors*
 (7 out of 11 directors will be outside directors.)
- Diversify group management and utilize human resource globally

(Appoint SI director to CEO of Overseas Insurance Business of SOMPO Holdings, and CEO of Overseas Insurance Business of SOMPO Holdings and SI CEO to members of Global EXCO)

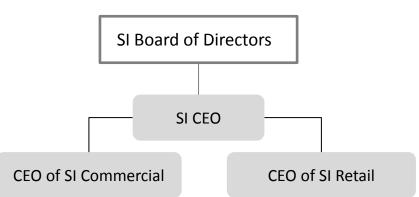
Company with committees



Enhance the overseas governance structure

- Enhance the efficiency of governance further
 (Out of 5 directors of SI, SOMPO Holdings sends 3 directors.)
- Establishment of CEO of SI Retail

Overseas governance structure



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^{*} Subject to an approval by Shareholder's meeting

Overview of 3Q FY2018 Results and Business Forecasts for FY2018 – Consolidated Basis



(Billions of yen)	3Q FY2018	Change	FY2018 (Forecasts)	Change (against FY2017)
Consolidated ordinary income	2,724.5	-131.9 (-4.6%)	-	-
Net premiums written (P&C)	2,065.8	-113.8 (-5.2%)	2,715.0	-139.7 (-4.9%)
Life insurance premiums	254.5	+0.7 (+0.3%)	357.5	+10.5 (+3.0%)
Consolidated ordinary profit	163.3	+55.9	237.0	+95.1
Sompo Japan Nipponkoa	144.4	-5.8	220.0	+44.7
Overseas subsidiaries	11.0	+50.8	26.0	+62.7
Himawari Life	20.2	+8.0	17.6	+4.8
Nursing care (SOMPO Care)	4.0	+1.6	5.2	+1.7
Consolidated adjustment*1/others	-16.3	+1.2	-31.9	-19.0
Consolidated net income*2	118.4	-18.8	170.0	+30.1
Sompo Japan Nipponkoa	108.4	-66.5	166.0	-4.0
Overseas subsidiaries	8.2	+39.4	21.1	+59.0
Himawari Life	13.4	+5.5	12.0	+3.8
Nursing care (SOMPO Care)	3.3	+1.9	3.8	+0.8
Consolidated adjustment*1/others	-15.1	+0.7	-32.9	-29.4
(Reference) Adjusted profit (by business)	60.9	-89.2	105.0	-57.7
Domestic P&C insurance	4.1	-81.1	14.0	-71.3
Overseas insurance	27.1	-12.6	54.0	+9.9
Domestic life insurance	25.5	+2.9	32.0	+2.7
Nursing care & healthcare, etc.	4.0	+1.6	5.0	+0.8

^{*1 &}quot;Purchase method" accounting was adopted upon the establishment of Sompo Holdings. The figures therefore include adjustments for gains/losses on sales, etc.

^{*2} Consolidated net income denotes net income (loss) attributable to shareholders of the parent.





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(Billions of yen)	3Q FY2018	Change	FY2018 (Forecasts)	Change (against FY2017)
Net premiums written	1,614.3	-21.8 (-1.3%)	2,134.0	-34.0 (-1.6%)
(excl. CALI, household earthquake)	1,406.9	-5.4 (-0.4%)	1,856.1	-19.8 (-1.1%)
Net premiums earned (excl. CALI, household earthquake)	1,406.2	-6.9 (-0.5%)	1,860.2	-21.8 (-1.2%)
Loss ratio	70.1%	+6.1pt	69.9%	+5.6pt
(excl. CALI, household earthquake)	68.0%	+6.4pt	68.1%	+6.2pt
E/I loss ratio (excl. CALI, household earthquake)	69.4%	+8.7pt	68.5%	+6.8pt
Net expense ratio	32.3%	+0.2pt	32.1%	-0.2pt
(excl. CALI, household earthquake)	33.8%	+0.0pt	33.6%	-0.3pt
Combined ratio	102.4%	+6.3pt	102.0%	+5.4pt
(excl. CALI, household earthquake)	101.8%	+6.4pt	101.8%	+5.9pt
Underwriting profit	63.8	-30.7	91.0	-3.8 (-4.0%)
Investment profit	97.0	+25.6	147.5	+49.6 (+50.8%)
Ordinary profit	144.4	-5.8	220.0	+44.7 (+25.6%)
Net income	108.4	-66.5	166.0	-4.0 (-2.4%)
Adjusted profit	7.2	-79.4	18.0	-69.7 (-79.4%)

Overview of 3Q FY2018 Results and Business Forecasts for FY2018 – Businesses (2)



	(\$ million)	3Q FY2018	Change	FY2018 (Forecasts)	Change (against FY2017)
	Gross premiums written	4,870	+576	5,891	+610
	Net premiums written	2,673	+318	3,313	+424
	Net premiums earned	2,197	+189	3,011	+291
	Net losses and loss expenses	1,367	-365	1,825	-386
H	Expense*2	679	+26	929	+50
SI*1	Loss ratio*2	62.2%	-24.1pt	60.6%	-20.7pt
	Expense ratio*2	30.9%	-1.6pt	30.9%	-1.5pt
	Combined ratio*2	93.2%	-25.7pt	91.5%	-22.2pt
	Underwriting income	154	+591	269	+697
	Net investment income	206	+18	279	+15
	Net income (After Preferred dividend)	180	+414	327	+522
	Adjusted profit*3	154	-302	385	-126

^{*1} Incl. former Sompo America, Sompo Mexico and SJNK Europe.

^{*2} The denominator of loss ratio, expense ratio and combined ratio is net premiums earned. One-time merger cost is excluded as a special factor in expense, expense ratio and combined ratio in FY2017.

^{*3 3}Q FY2017 (actual) included a decrease in tax expenses in connection with the reorganization.
3Q FY2018 (actual) included the recording of the impact of U.S. hurricanes (Michael) that occurred in October 2018 (-¥11.1 billion after tax).





Himawari Life

(Billions of yen)	3Q FY2018	Change	FY2018 (Forecasts)	Change (against FY2017)
Annualized new premium	26.8	+0.3	42.3	+6.4 (+18.0%)
Premium and other income	323.5	+3.9	452.0	+13.5 (+3.1%)
Investment profit (general account)	33.1	+0.5	44.7	+1.1 (+2.7%)
Ordinary profit	23.0	+7.6	21.9	+5.2 (+31.1%)
Net income	13.4	+5.5	12.0	+3.8 (+47.8%)
Adjusted profit	25.5	+2.9	32.0	+2.7 (+9.6%)

Nursing care (Sompo Care*)

(Billions of yen)	3Q FY2018	Change	FY2018 (Forecasts)	Change (against FY2017)
Sales	93.2	+3.3	123.2	+3.9
Occupancy rate	90.3%	+3.1pt	90.8%	+1.9p
Net income	3.3	+1.9	3.8	+0.8

^{*} Former SOMPO Care and SOMPO Care Next merged in July 2018.

Note Regarding Forward-looking Statements

The forecasts included in this document are based on the currently available information and certain assumptions that we believe reasonable. Accordingly, the actual results may differ materially from those projected herein depending on various factors.

Contacts



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