

Highlights of 1Q FY2020 Results

August 7, 2020 **Sompo Holdings, Inc**.



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End of Jun. 2020

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| Investment profit | 21 | | |
| (Reference) Breakdown of investment profit | 22 | Exchange rate (USD/JPY) | |

| (Reference) Indicators related to automobile insurance | 24 | 1Q FY2020 | 107.74 (101 -0.0%) | Ella di Juli. 2020 |
|--|----|-----------|--|--------------------|
| (Reference) Domestic natural disasters | | Actual | - for overseas entities 108.83 (YOY -1.9%) | End of Mar. 2020 |
| , | 25 | FY2020 | | |
| (Reference) Fund and reserve | 26 | Full year | 108.83 | End of Mar. 2020 |
| | | forecast | | |
| was to the second of the secon | | | • • • | |

1Q FY2020

107.74 (YOY -0.0%)

(Reference) Business forecasts for FY2020 – Sompo Japan

23

^{*} W/P loss ratio means written-paid loss ratio; numerator is net claims paid, and denominator is net premiums written.

^{*} SI stands for "Sompo International (Corporate)". (The same shall apply hereafter.)

Highlights of 1Q FY2020 Results



- Mainly due to loss ratio improvement in Sompo Japan, both consolidated ordinary profit and net income increased substantially.
- ◆ Negative impact of COVID-19 on consolidated net income was around -¥5.0 billion, which is in line with the full year forecast (-¥14.0 billion).

Sompo Japan

- Underwriting profit increased by ¥33.4 billion mainly due to the E/I loss ratio improvement in automobile line in light of COVID-19 "stay-at-home".
 - * E/I loss ratio of automobile insurance improved by 15.1% against 1Q FY2019. The number of reported claims decreased by 23.3%.
- The amount of reduction in strategic holding stocks was ¥29.7 billion. (Including hedged amount)
 - * Full-year reduction plan: approximately ¥100.0 billion

 Partly due to decrease in net interest and dividend income by COVID-19, investment profit decreased
- Both ordinary profit and net income increased drastically , progress was more favorable than plan.

Overseas insurance

■ Due to SI growth focused on specialty lines, top-line expanded steadily.

by ¥5.0 billion against YoY.

■ Partly due to lower net investment income as alternative asset values were impacted by COVID-19 and yen appreciation, adjusted profit decreased by ¥2.9 billion.

Himawari Life

■ While the number of new policies was negatively affected by COVID-19, net income increased.

Nursing care and health care

■ While net income decreased partly due to payment of special allowances to nursing staff at work (incorporated into full year forecast), the progress was in line with plan.

1. Consolidated financial results

2. Domestic P&C insurance

3. Overseas insurance

4. Domestic life insurance

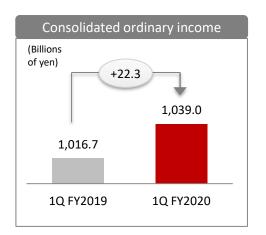
5. Nursing care & healthcare, etc.

6. ERM & asset management

Overview of 1Q FY2020 Results - Consolidated Basis



- ◆ Net premiums written increased by ¥25.6 billion, driven by SI growth.
- ◆ Mainly due to increase in profit of Sompo Japan, both consolidated ordinary profit and net income increased drastically.



| Consolidated net income | | | | | | |
|-------------------------|------------------------------|--|--|--|--|--|
| • | (Billions of yen) +16.7 47.3 | | | | | |
| | 30.5 | | | | | |
| | | | | | | |
| 1Q FY2019 1Q FY2020 | | | | | | |

| Consolidated ordinary income 1,016.7 1,039.0 +22.3 (+2.2%) - Net premiums written (P&C) 794.4 820.0 +25.6 (+3.2%) 2,860.0 Life insurance premiums 82.9 80.8 -2.0 (-2.5%) 358.5 Consolidated ordinary profit 42.8 68.2 +25.3 223.0 Sompo Japan 28.7 57.6 +28.8 210.0 Overseas insurance subsidiaries 29.8 -16.4 -46.3 60.1 Himawari Life 6.9 7.3 +0.4 24.6 Nursing care and healthcare*1 1.8 2.4 +0.6 10.4 Consolidated adjustment*2/Others -24.4 17.1 +41.6 -82.3 Consolidated net income*3 30.5 47.3 +16.7 150.0 Sompo Japan 21.2 41.5 +20.3 156.0 Overseas insurance subsidiaries 25.8 -15.5 -41.3 48.9 Himawari Life 4.8 5.1 +0.3 17.0 Nursing care and healthcare 1.0 | (Billions of yen) | 1Q FY2019 | 1Q FY2020 | Change | FY2020 (Forecast) |
|---|---|-----------|-----------|----------------|----------------------|
| Life insurance premiums 82.9 80.8 -2.0 (-2.5%) 358.5 Consolidated ordinary profit 42.8 68.2 425.3 223.0 Sompo Japan 28.7 57.6 428.8 210.0 Overseas insurance subsidiaries 29.8 -16.4 -46.3 60.1 Himawari Life 6.9 7.3 +0.4 24.6 Nursing care and healthcare*1 1.8 2.4 +0.6 10.4 Consolidated adjustment*2/Others -24.4 17.1 +41.6 -82.3 Consolidated net income*3 30.5 47.3 +16.7 150.0 Sompo Japan 21.2 41.5 +20.3 156.0 Overseas insurance subsidiaries 25.8 -15.5 -41.3 48.9 Himawari Life 4.8 5.1 +0.3 17.0 Nursing care and healthcare 1.0 0.4 -0.6 6.4 Consolidated adjustment/Others -22.4 15.6 +38.0 -78.3 (Reference) Adjusted profit (by business) 54.9 | Consolidated ordinary income | 1,016.7 | 1,039.0 | +22.3 (+2.2%) | - |
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| Domestic life insurance 8.2 7.9 -0.3 32.5 | Domestic P&C insurance | 33.3 | 53.8 | (+20.4) | 96.5 |
| | Overseas insurance | 12.2 | 9.2 | -2.9 | 51.0 |
| Nursing care & healthcare etc 1.0 0.2 -0.8 7.0 | Domestic life insurance | 8.2 | 7.9 | -0.3 | 32.5 |
| 7.0 | Nursing care & healthcare, etc. | 1.0 | 0.2 | -0.8 | 7.0 |

^{*1} Nursing care and healthcare is sum of SOMPO Care and SOMPO health support.

^{*2} Incl. profits and losses of consolidated companies other than the above and adjustments due to consolidation adjustments, etc.

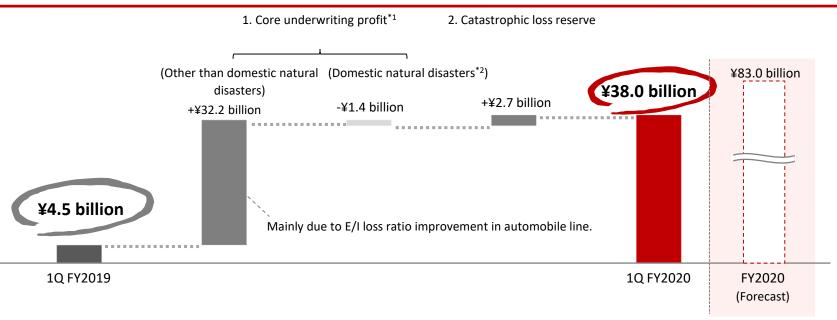
^{*3} Consolidated net income denotes net income (loss) attributable to shareholders of the parent. (The same shall apply hereafter.)

Main Points of Consolidated Results – (1) Underwriting Profit (Sompo Japan)



◆ Underwriting profit increased by ¥33.4 billion mainly due to the loss ratio improvement in automobile line.

Changing factors of underwriting profit (Sompo Japan)



| | 1. | Core underwriting pro | re underwriting profit | | |
|-----------|---------------|---|------------------------------|------------------------------|---------------------|
| | | (Other than domestic natural disasters) | (Domestic natural disasters) | 2. Catastrophic loss reserve | Underwriting profit |
| 1Q FY2019 | ¥29.9 billion | ¥29.9 billion | - ¥0.0 billion | -¥25.3 billion | ¥4.5 billion |
| 1Q FY2020 | ¥60.6 billion | ¥62.1 billion | - ¥1.5 billion | -¥22.6 billion | ¥38.0 billion |

^{*1} Core underwriting profit is underwriting profit less the impact related to catastrophic loss reserve.

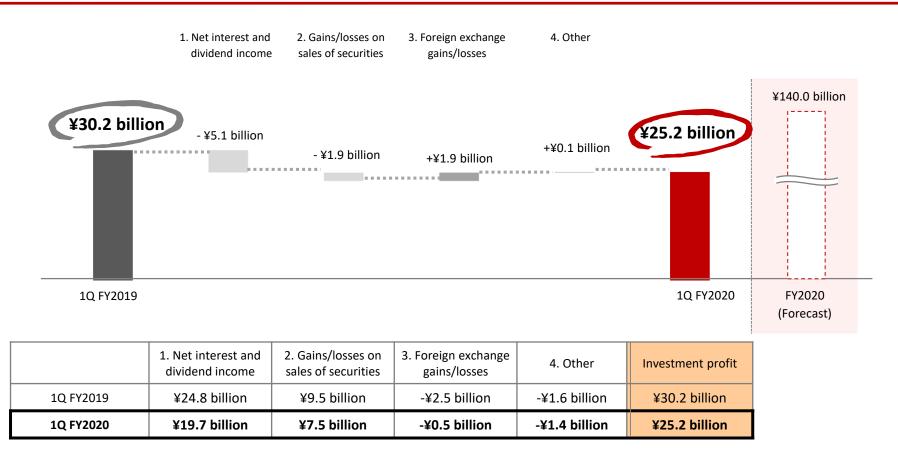
^{*2} Domestic natural disasters is sum of net claims paid that occurred in the current fiscal year

Main Points of Consolidated Results – (2) Investment Profit (Sompo Japan)



◆ Despite decrease in net interest and dividend in light of negative impact by COVID-19, investment profit was ¥25.2 billion.

Changing factors of investment profit (Sompo Japan)

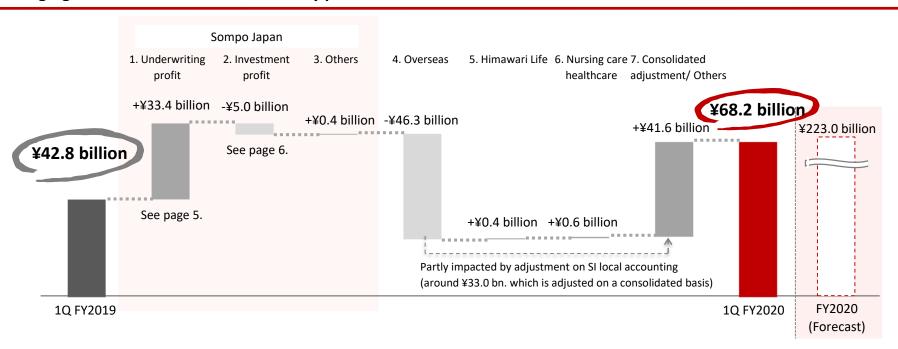


Main Points of Consolidated Results – (3) Ordinary Profit



◆ Consolidated ordinary profit increased by ¥25.3 billion, mainly due to profit growth of Sompo Japan in light of favorable loss ratio in auto lines.

Changing factors of consolidated ordinary profit



| | 1. Underwriting profit | 2. Investment profit | 3. Others | 4. Overseas subsidiaries | 5. Himawari Life | 6. Nursing care healthcare | 7. Consolidated adjustment/others | Ordinary profit |
|-----------|------------------------|----------------------|---------------|--------------------------|------------------|----------------------------|-----------------------------------|-----------------|
| 1Q FY2019 | ¥4.5 billion | ¥30.2 billion | -¥6.0 billion | ¥29.8 billion | ¥6.9 billion | ¥1.8 billion | -¥24.4 billion | ¥42.8 billion |
| 1Q FY2020 | ¥38.0 billion | ¥25.2 billion | -¥5.5 billion | -¥16.4 billion | ¥7.3 billion | ¥2.4 billion | ¥17.1 billion* | ¥68.2 billion |

^{*} Net amortization amount (before tax) of goodwill and intangible assets, etc. of SI for 1Q FY2020: ¥6.3 billion

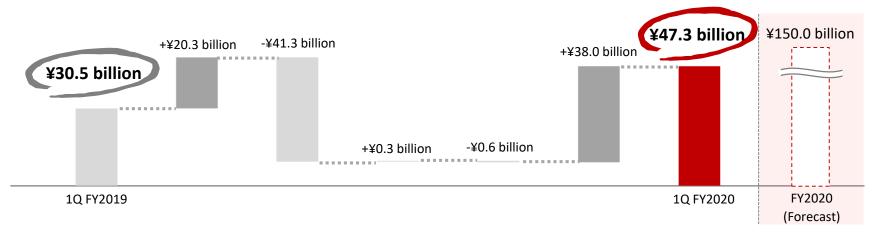
Main Points of Consolidated Results – (4) Net Income



◆ Consolidated net income was ¥47.3 billion(Progress rate against full year forecast:32%).

Changing factors of consolidated net income

1. Sompo Japan 2. Overseas 3. Himawari Life 4. Nursing care 5. Consolidated healthcare adjustment/ Others



| | 1. Sompo Japan | 2. Overseas subsidiaries | 3. Himawari Life | 4. Nursing care | 5. Consolidated adjustment/others | Net income |
|-----------|----------------|--------------------------|------------------|-----------------|-----------------------------------|---------------|
| 1Q FY2019 | ¥21.2 billion | ¥25.8 billion | ¥4.8 billion | ¥1.0 billion | -¥22.4 billion | ¥30.5 billion |
| 1Q FY2020 | ¥41.5 billion | -¥15.5 billion | ¥5.1 billion | ¥0.4 billion | ¥15.6 billion | ¥47.3 billion |



(Reference) Business Forecasts for FY2020 – Consolidated Basis

| (Billions of yen) | FY2020 (Actual) | FY2020 (Forecasts) | Change |
|--|--------------------|-----------------------|----------------|
| Net premiums written (P&C) | 2,825.4 | 2,860.0 | +34.5 (+1.2%) |
| Life insurance premiums | 356.0 | 358.5 | +2.4 (+0.7%) |
| Consolidated ordinary profit | 192.4 | 223.0 | +30.5 |
| Sompo Japan | 182.3 | 210.0 | +27.6 |
| Overseas subsidiaries | 87.9 | 60.1 | -27.7 |
| Himawari Life | 25.5 | 24.6 | -0.8 |
| Nursing care (SOMPO Care) | 10.1 | 10.4 | +0.3 |
| Consolidated adjustment/others | -113.5 | -82.3 | +31.2 |
| Consolidated net income | 122.5 | 150.0 | +27.4 (+22.4%) |
| Sompo Japan | 130.5 | 156.0 | +25.4 |
| Overseas subsidiaries | 75.3 | 48.9 | -26.3 |
| Himawari Life | 16.5 | 17.0 | +0.4 |
| Nursing care (SOMPO Care) | 6.1 | 6.4 | +0.2 |
| Consolidated adjustment/others | -106.1 | -78.3 | +27.8 |
| (Reference) Adjusted profit (by business) | 150.8 | 187.0 | +36.1 (+24.0%) |
| Domestic P&C insurance | 60.8 | 96.5 | +35.6 |
| Overseas insurance | 50.1 | 51.0 | +0.8 |
| Domestic life insurance | 32.0 | 32.5 | +0.4 |
| Nursing care & healthcare, etc. | 7.7 | 7.0 | -0.7 |

Nursing care

(Reference) Main Points of Business Forecasts for FY2020



- ◆ Consolidated ordinary profit is expected to increase by ¥30.5 billion to ¥223.0 billion and consolidated net income is expected to increase by ¥27.4 billion to ¥150.0 billion, mainly due to the normalization of the impact from domestic natural disasters, in addition to organic growth in each business, while the initial impact of COVID-19 is included in the forecast for FY2020.
- ◆ Adjusted consolidated profit as funds of shareholder return is expected to increase by ¥36.1 billion to ¥187.0 billion.

Underwriting profit is expected to increase by ¥39.8 billion, mainly due to the top-line growth with rate revisions in addition to the normalization of the impact from domestic natural disasters and the rebound of one-time special factors. Amount of the reduction of strategic-holding stocks is expected to be around ¥100.0 billion. Investment profit is expected to decrease by ¥10.8 billion due to the rebound of the gain on sale of bonds, partly offset by a decrease in impairment losses on securities. As a result, ordinary profit is expected to increase by ¥27.6 billion to ¥210.0 billion and net income is expected to increase by ¥25.4 billion to ¥156.0 billion. Adjusted profit is expected to increase due to the organic growth of SI insurance business, while impact of market fluctuation on net investment income caused by COVID-19, etc. is factored into the forecast for FY2020. Base profit is expected to increase based on growth in policies in force, etc.

while occupancy rate is expected to improve further.

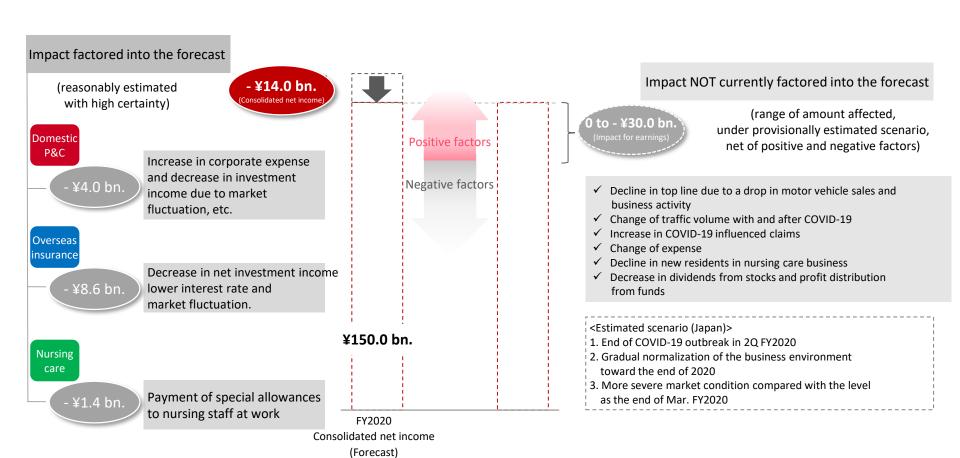
The expense related to COVID-19 is factored into the forecast for FY2020,

(Reference) Impact of COVID-19



- ◆ Initial impact of COVID-19 for the forecast of consolidated net income for FY2020 is expected to be ¥14.0 billion at this time.
- ◆ Additional impact based on provisionally estimated scenario is calculated to be from 0 to -¥30.0 billion.

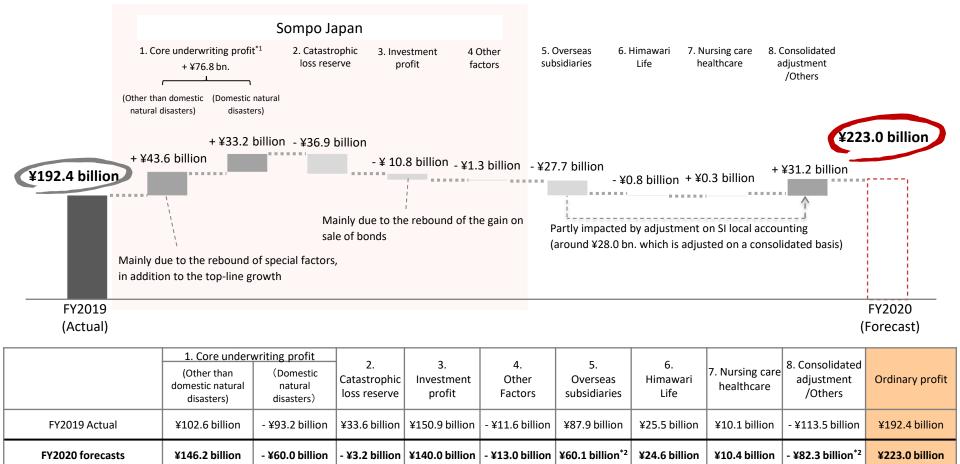
Impact for the forecast for FY2020



SOMPO

(Reference) Breakdown of Business Forecasts for FY2020

Changing Factors of consolidated ordinary profit



^{*1} Core underwriting profit is underwriting profit less the impact related to catastrophic loss reserve.

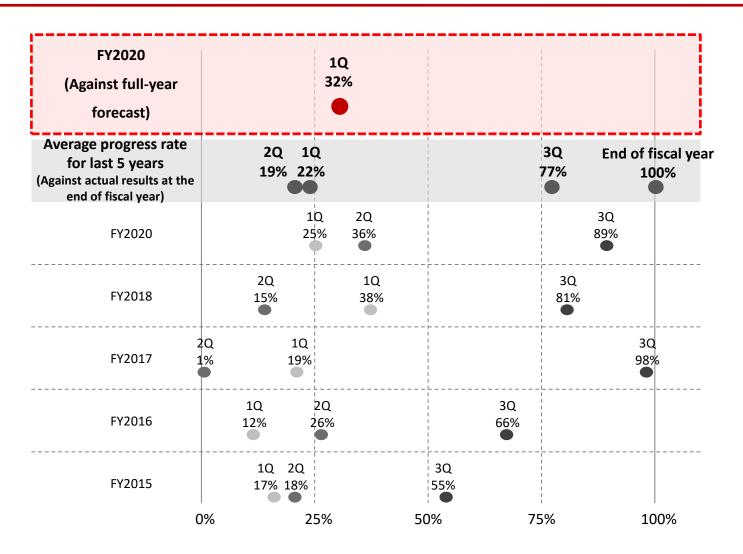
^{*2} The goodwill for the SI acquisition is \$1,513 million. Combined with intangible assets, the net amortization amount is around \$2,000 million(as of the date of acquisition). The amortization period for the goodwill is 10 years, and the amortization period for intangible asset has been set appropriately. The total annual amortization costs is projected at ¥24.2 billion for FY2020 forecast.

Due to changes in SI's accounting policy, no adjustment will be made from FY2020 onwards for amount of adjustment related to intangible assets, etc.





Progress in each quarter (consolidated net income)



(Reference) Numerical Management Targets, etc.



Numerical management targets

| | FY2019 | FY2 | 020 |
|---|----------|-------------|-------------|
| (Billions of yen) | (Actual) | (1Q Actual) | (Forecasts) |
| Domestic P&C insurance | 60.8 | 53.8 | 96.5 |
| Overseas insurance | 50.1 | 9.2 | 51.0 |
| Domestic life insurance | 32.0 | 7.9 | 32.5 |
| Nursing care & healthcare, etc. | 7.7 | 0.2 | 7.0 |
| Total (Adjusted consolidated profit) | 150.8 | 71.2 | 187.0 |
| Adjusted consolidated ROE*2 | 6.4% | | 8.1% |
| ROE (J-GAAP) | 7.3% | | 9.4% |

Definition of adjusted profit*1

Domestic P&C insurance

Net income

- + Provisions for catastrophic loss reserve, etc. (after tax)
- + Provisions for reserve for price fluctuation (after tax)
- Gains/losses on sales of securities and impairment losses on securities (after tax)

Overseas insurance

Net income

(including major non-consolidated subsidiaries) Adjusted profit of SI is operating income*3

Domestic life insurance

Net income

- + Provision of contingency reserve (after tax)
- + Provision of reserve for price fluctuation (after tax)
- + Adjustment of underwriting reserve (after tax)
- + Deferral of acquisition cost (after tax)
- Depreciation of acquisition cost (after tax)

Nursing care & healthcare, etc.

Net income

Domestic life insurance adjusted net assets = Net assets (J-GAAP) + Contingency reserve (after tax) + Reserve for price fluctuation (after tax)

^{*1} Adjusted profit for each business excludes one-time factors and special factors such as subsidiary dividends, etc.

^{*2} Adjusted consolidated ROE = Adjusted consolidated profit / Adjusted consolidated net assets (The denominator is the average balance at the end/start of each fiscal year.)

Adjusted consolidated net assets = Consolidated net assets (excluding life insurance subsidiary's net assets) + Catastrophic loss reserve, etc. in domestic P&C insurance (after tax)

⁺ Reserve for price fluctuation in domestic P&C insurance (after tax) + Domestic life insurance adjusted net assets

⁺ Adjustment of underwriting reserve (after tax) + Non-depreciated acquisition cost (after tax)

^{*3} Operating income of SI = Net income - Net foreign exchange gains/losses - Net realized and unrealized gains/losses - Net impairment losses recognized in earnings, etc.

1. Consolidated financial results

2. Domestic P&C insurance

- 3. Overseas insurance
- 4. Domestic life insurance
- 5. Nursing care & healthcare, etc.
- 6. ERM & asset management



Overview of 1Q FY2020 Results — Sompo Japan



◆ Net income increased by ¥20.3 billion, mainly due to improvement of underwriting profit in light of favorable loss ratio in automobile line.

| (Billions of yen) | 1Q FY2019 | 1Q FY2020 | Change | FY2020 (Forecasts) |
|---|-----------|-----------|---------------|-----------------------|
| Net premiums written | 563.7 | 551.3 | -12.3 (-2.2%) | 2,173.5 |
| (excl. CALI, household earthquake) | 497.0 | 489.6 | -7.3 (-1.5%) | 1,943.1 |
| Net premiums earned (excl. CALI, household earthquake) | 459.9 | 459.9 | -0.0 (-0.0%) | 1,925.0 |
| E/I loss ratio (excl. CALI, household earthquake) | 58.9% | 52.1% | (-6.8pt) | 61.8% |
| W/P Loss ratio | 57.1% | 54.5% | -2.6pt | 64.1% |
| (excl. CALI, household earthquake) | 54.3% | 51.4% | -3.0pt | 61.0% |
| Net expense ratio | 31.6% | 32.9% | +1.3pt | 32.8% |
| (excl. CALI, household earthquake) | 32.7% | 33.8% | +1.1pt | 33.5% |
| Combined ratio (W/P) (excl. CALI, household earthquake) | 87.0% | 85.1% | -1.9pt | 94.6% |
| (Reference) Combined ratio $(E/I)^{*1}$ (excl. CALI, household earthquake) | 91.6% | 85.9% | (-5.8pt) | 95.3% |
| Underwriting profit | 4.5 | 38.0 | +33.4 | 83.0 |
| Investment profit | 30.2 | 25.2 | -5.0 | 140.0 |
| Ordinary profit | 28.7 | 57.6 | +28.8 | 210.0 |
| Net income | 21.2 | 41.5 | (+20.3) | 156.0 |
| + Provisions for catastrophic loss reserve (after tax) | 18.3 | 16.3 | -1.9 | +2.4 |
| + Provisions for reserve for price fluctuation (after tax) | 0.7 | 0.7 | -0.0 | +2.8 |
| - Gains/losses on sales of securities and impairment losses on securities (after tax) | -6.2 | -4.4 | +1.8 | -43.6 |
| - Special factors (after tax)*2 | +0.0 | -0.7 | -0.7 | -19.0 |
| Adjusted profit | 34.0 | 53.4 | (+19.4) | 98.6 |

⁽Reference) Adjusted profit

^{*1} Sum of E/I loss ratio and net expense ratio. (The same shall apply hereafter.) 16

^{*2} Special factors are gains /losses related to stock future, etc.



Net Premiums Written



◆ While net premiums written decreased mainly due to COVID-19, fundamental sales force remains stable.

Net premiums written by product line

| (Billions of yen) | 1Q FY2019 | 1Q FY2020 | Cha | nge | FY2020 (Forecasts) |
|--|--------------|--------------|----------|-----------|-----------------------|
| Fire and Allied Lines | 62.5 | 60.4 | -2.0 | (-3.3%) | 291.2 |
| Marine | 11.7 | 10.7 | -0.9 | (-8.3%) | 45.2 |
| Personal Accident | 50.8 | 47.0 | -3.7 | (-7.4%) | 168.5 |
| Voluntary Automobile | 276.7 | 276.6 | -0.0 | (-0.0%) | 1,106.9 |
| CALI | 66.5 | 61.5 | -4.9 | (-7.4%) | 229.9 |
| Other | 95.3 | 94.7 | -0.5 | (-0.6%) | 331.4 |
| of which Liability | 55.0 | 54.3 | -0.7 | (-1.3%) | 167.7 |
| Total | 563.7 | 551.3 | -12.3 | (-2.2%) | 2,173.5 |
| Total (excl. CALI, household earthquake) | 497.0 | 489.6 | (-7.3) | ((-1.5%)) | 1,943.1 |

(Main change factors)

Fire and Allied Lines: While gross premiums written increased mainly due to optimizing underwriting and pricing net premiums decreased due to reinsurance cost hike.

Personal Accident: Decreased centered on overseas travel insurance due to "stay-at-home"

Voluntary Automobile: Impacted mainly by new car sales slow-down, which were offset by rate revisions in Jan.2020

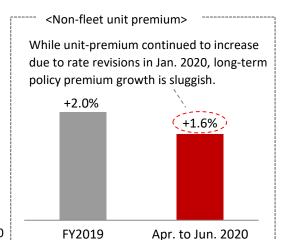
Other: Decreased mainly due to the absence of large contract recorded in FY2019

(Reference) Year-on-Year comparison of voluntary automobile insurance (April 2020 - June 2020)

(Performance evaluation basis)

| | # of vehicles [*] | Unit premium | Total Premium |
|-----------|-------------------------------|-----------------|------------------|
| Non-fleet | -1.7% | +1.6% | -0.1% |
| Fleet | -4.2% | +2.5% | -1.7% |
| Total | -2.3% | +1.9% | -0.4% |

^{*} Exclude per hour type automobile insurance





Loss Ratio (E/I)



◆ E/I loss ratio improved by 6.8 points, mainly due to accident rate improvement in automobile line.

Loss ratio (E/I) by product line

| | | 1Q FY2 | 2020 | | | | | |
|---|---|--------|---------|-----------------------------------|-------------------------------|---|---------------|----------|
| (Billions of yen) | Net incurred | Change | Loss | Change | FY2020 | | | |
| | loss*2 | | ratio | | (Forecast) | | | Į. |
| Fire and Allied lines(excl. household earthquake) | 35.1 | +3.5 | 52.8% | +5.5pt | 65.4% | | | |
| Marine | 6.2 | +0.4 | 61.0% | +3.3pt | 56.9% | | 1Q F | FY2020 |
| Personal Accident | 20.5 | -1.9 | 55.0% | -0.9pt | 55.4% | (Reference) W/P Loss ratio*3 | loss ratio | change |
| Voluntary Automobile | 129.8 | -39.3 | 48.1% | -15.1pt | 62.5% | Fire and Allied lines(excl. household earthquake) | 76.8% | +5.6pt |
| Other | 47.7 | +5.7 | 63.3% | (+7.2pt) | 60.0% | Marine | 57.0% | +8.3pt |
| of which Liability | 22.0 | +1.7 | 59.2% | +5.6pt | 58.7% | Personal Accident | 38.0% | -6.7pt |
| Total (excl. CALI, househole earthquake) | ld 239.6 | -31.5 | 52.1% | -6.8pt | 61.8% | Voluntary Automobile | 50.3% | (-6.1pt) |
| | | 1 | - | | ↓ | Other | 44.3% | +1.2pt |
| | lainly due to accident y the impact of "stay-a | • | Impacte | ed by one-time t mpendium meth | factors of large loss hod. | Total (excl. CALI, household earthquake) | 51.4% | (-3.0pt) |

^{*1} Outstanding loss reserve is worked out by compendium method in 1Q results

^{*2} Include loss adjustment expenses

^{*3} W/P loss ratio means written-paid loss ratio; numerator is net claims paid, and denominator is net premiums written

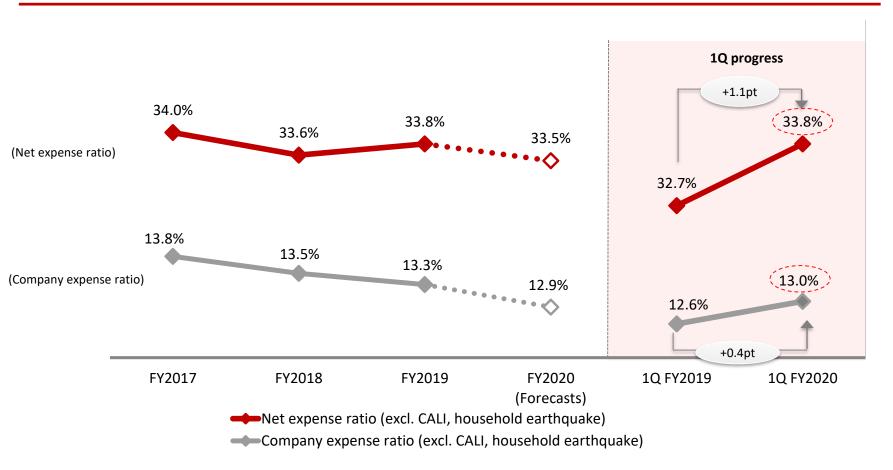


Net Expense Ratio



◆ While net expense ratio increased against YoY mainly due to consumption tax hike, the impact was already incorporated into full year forecasts.

Net expense ratio, Company expense ratio* (excl. CALI, household earthquake)



^{*} Ratio of general administrative and selling expense related with underwriting to net premium written



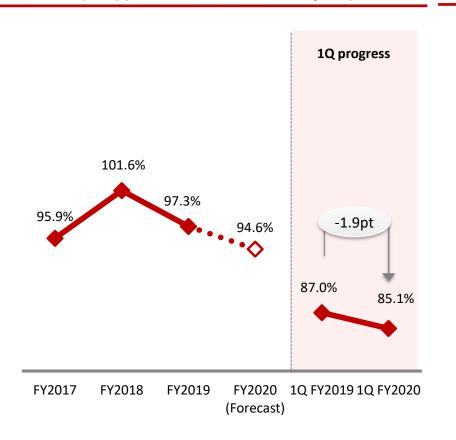
Combined Ratio

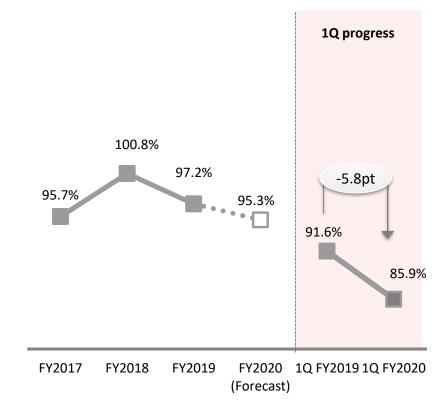


◆ 1Q FY 2020 combined ratio improved by 1.9 points to 85.1% (YoY).

Combined ratio (W/P) (excl. CALI, household earthquake)

(Reference) Combined ratio (E/I) (excl. CALI, household earthquake)







Investment Profit



◆ Managed to reduce strategic-holding stocks roughly in line with the plan.

Investment profit (Sompo Japan, non-consolidated)

| (Billions of yen) | | 1Q FY2019 | 1Q FY2020 | Change | FY2020 (Forecasts) |
|---|---|-----------|-----------|--------|-----------------------|
| Net interest and dividend income | 1 | 24.8 | (19.7 | -5.1 | 82.6 |
| Interest and dividend income*1 | | 34.1 | 28.2 | -5.8 | 116.8 |
| of which, dividends from overseas subsidiaries | | 0.0 | 1.1 | +1.1 | 21.7 |
| Gains on sales of securities*1 | 2 | 9.5 | 7.5 | -1.9 | 63.5 |
| of which, domestic stocks | | 8.0 | (7.0 | -1.0 | 61.0 |
| Impairment losses on securities | 3 | -0.9 | -1.1 | -0.1 | -3.0 |
| of which, domestic stocks | | -0.7 | -0.3 | +0.3 | -2.0 |
| Gains on derivatives | 4 | -0.5 | -0.3 | +0.2 | -6.9 |
| Other investment income | 5 | -2.6 | -0.6 | +2.0 | 3.8 |
| Investment profit 1+2+3+4+5 | | 30.2 | (25.2 | -5.0 | 140.0 |

⁽Reference)
Reduction of strategic-holding stocks

| Spot*2 | ¥10.7 billion |
|----------------|---------------|
| Stock future*3 | ¥18.9 billion |
| Total | ¥29.7 billion |

^{*2} Net reduction on fair value basis (market value of sales minus market value of purchase) The target amount of reduction in FY2020 on a fullyear basis: around ¥100.0 billion

^{*3} Short position of Nikkei 225 Futures

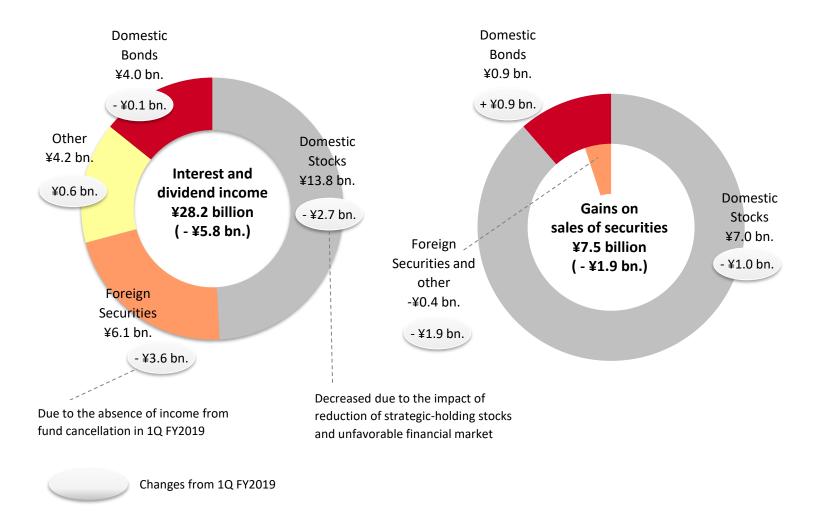
^{*1} Refer to next page for the breakdown



(Reference) Breakdown of Investment Profit



Breakdown of interest and dividend income and gains on sales of securities (1Q FY2020)



(Reference) Adjusted profit

(Reference) Business Forecasts for FY2020 - Sompo Japan



| (Billions of yen) | FY2019 (Actual) | FY2020 (Forecasts) | Change |
|---|--------------------|-----------------------|----------------|
| Net premiums written | 2,184.7 | 2,173.5 | -11.2 (-0.5%) |
| (excl. CALI, household earthquake) | 1,903.8 | 1,943.1 | +39.3 (+2.1%) |
| Net premiums earned (excl. CALI, household earthquake) | 1,873.9 | 1,925.0 | +51.1 (+2.7%) |
| E/I loss ratio (excl. CALI, household earthquake) | 63.3% | 61.8% | -1.5pt |
| Written paid (W/P) loss ratio | 64.9% | 64.1% | -0.8pt |
| (excl. CALI, household earthquake) | 63.5% | 61.0% | -2.4pt |
| Net expense ratio | 32.4% | 32.8% | +0.4pt |
| (excl. CALI, household earthquake) | 33.8% | 33.5% | -0.3pt |
| Combined ratio (W/P) (excl. CALI, household earthquake) | 97.3% | 94.6% | -2.8pt |
| Combined ratio (E/I) (excl. CALI, household earthquake) | 97.2% | 95.3% | -1.8pt |
| Underwriting profit | 43.1 | 83.0 | +39.8 (+92.5%) |
| Investment profit | 150.9 | 140.0 | -10.8 (-7.2%) |
| Ordinary profit | 182.3 | 210.0 | +27.6 (+15.1%) |
| Net income | 130.5 | 156.0 | +25.4 (+19.5%) |
| Provisions for catastrophic loss reserve (after tax) | -23.9 | +2.4 | +26.4 |
| Provisions for reserve for price fluctuation (after tax) | +2.8 | +2.8 | +0.0 |
| Gains/losses on sales of securities and impairment losses on securities (after tax) | -46.9 | -43.6 | +3.2 |
| Special factors (after tax)* | +1.5 | -19.0 | -20.6 |
| Adjusted profit | 64.1 | 98.6 | +34.4 (+53.8%) |

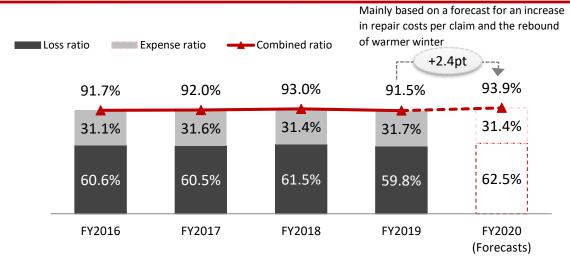
 $[\]ensuremath{^{*}}$ Dividend from consolidated subsidiaries, etc.

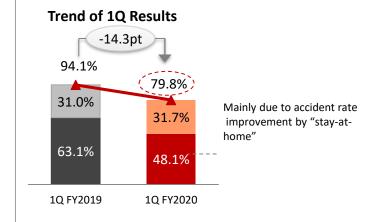


(Reference) Indicators Related to Automobile Insurance

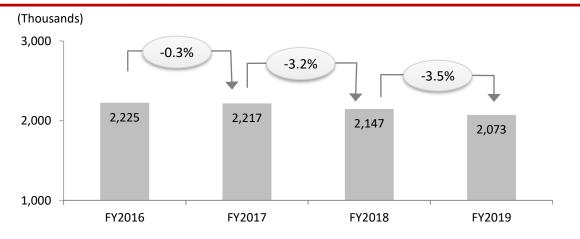


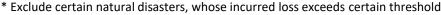
Combined ratio (E/I)

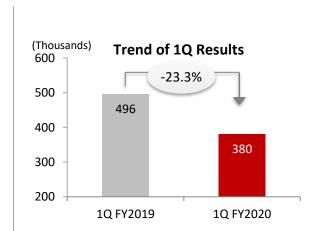




The number of reported claims







^{*} Loss ratio is on a E/I basis (including loss adjustment expense)



(Reference) Domestic Natural Disasters



Net claims paid for natural disasters that occurred in the same fiscal year (excluding CALI, household earthquake)*

| (Billions of yen) | 1Q FY2019 | 1Q FY2020 | Change |
|-----------------------|--------------|--------------|--------|
| Fire and Allied lines | 0.0 | 1.4 | +1.4 |
| Marine | - | - | - |
| Personal Accident | - | 0.0 | +0.0 |
| Voluntary Automobile | 0.0 | 0.0 | +0.0 |
| Other | 0.0 | 0.0 | +0.0 |
| Total | 0.0 | 1.5 | +1.4 |

^{*} Assumption of FY2019 business forecasts for net losses incurred from domestic natural disasters (occurring in the fiscal year): ¥60.0 billion Since outstanding loss reserve is worked out by compendium method in 1Q results, incurred losses related to natural disasters were not aggregated.



(Reference) Fund and Reserve



Underwriting reserves and reserve for outstanding losses and claims (at the end of 1Q FY2020)

| (Billions of yen) | Ordinary ur reser | | Catastrophic | loss reserve | Reserve for outstanding losses and claims | | |
|---|----------------------|--------|--------------|---|---|--------|--|
| | Amount | Change | Amount | Change | Amount | Change | |
| Fire and allied lines*2 | 753.9 | -6.2 | 115.6 | +8.7 | 97.3 | -11.2 | |
| Marine | 19.2 | -2.2 | 44.4 | +0.3 | 22.6 | +0.1 | |
| Personal accident | 137.0 | +9.5 | 73.0 | +1.5 | 56.6 | +2.7 | |
| Voluntary automobile | 325.9 | +6.5 | 44.6 | +8.9 | 368.9 | -9.2 | |
| CALI*2 | 462.5 | -0.4 | - | - | 68.8 | - | |
| Other | 363.2 | +16.5 | 202.6 | +3.0 | 232.8 | +5.7 | |
| Total | 2,061.9 | +23.6 | 480.5 | +22.6 | 847.2 | -11.8 | |
| Total (excluding CALI and household earthquake) | 1,593.6 | +23.9 | 480.5 | +22.6 | 778.4 | -11.8 | |
| | Amount | Change | | | | Change | |
| Reserve for saving-type products*3 | 1,211.9 | -9.0 | • | Impact of exchange rates on reserve for outstanding losses and claims | | | |

^{*1} Include reserves for maturity refund of non-saving-type insurance.

^{*2} Underwriting reserves of earthquake insurance and CALI are included in ordinary underwriting reserves.

^{*3} Deposit of premiums by policyholders and its investment profit accumulated as total of reserves for maturity refund and reserves for policyholders' dividends.

1. Consolidated financial results

2. Domestic P&C insurance

3. Overseas insurance

4. Domestic life insurance

5. Nursing care & healthcare, etc.

6. ERM & asset management



FY2019

FY2020

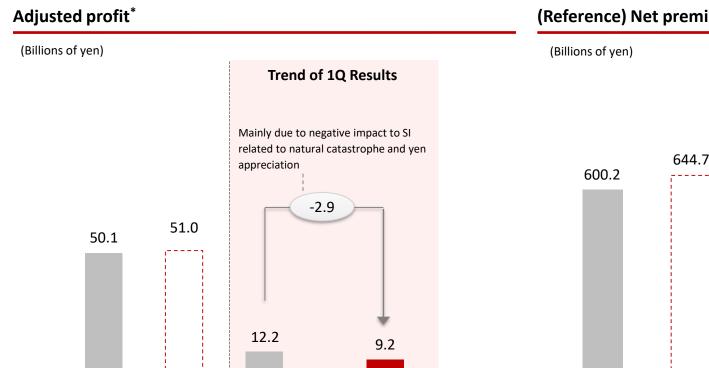
(Forecast)

1Q FY2019

Overview of 1Q FY2020 Results – Overseas Insurance

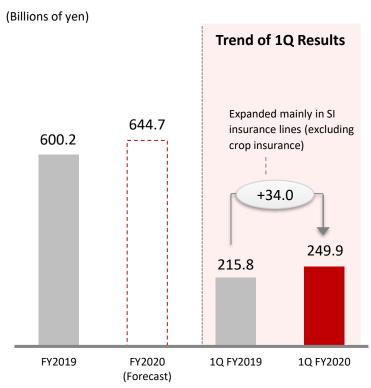


Adjusted profit decreased by ¥2.9 billion to ¥9.2 billion, mainly due to decrease in SI net investment income and yen appreciation.



1Q FY2020

(Reference) Net premiums written*



^{*} Net premiums written of subsidiaries and affiliates reflect holding shares of each company. This treatment does not coincide with the group consolidated financial statements. Adjusted profits have been adjusted to reflect shareholdings and other factors.



(Reference) Business Results by Company



| (Billions of | yen) | Net | premium | s written | Adjusted | | Adjusted profit | | | | • | rence) nge rate |
|------------------------------|-----------------------------|---------|---------|-----------|----------|--------|-----------------|---|-------------------|----------|---|--------------------|
| | | 1Q F | Y2020 | FY2020 | 1Q F | Y2020 | FY2020 | Key points | Mar. 2020*2 | | | |
| | | Actual | Change | Forecasts | Actual | Change | Forecasts | | (YoY C | Change) | | |
| North America & Europe | SI | 216.4 | +38.4 | 474.8 | 5.3 | -3.8 | 41.0 | *Refer to page 30 and 31 | 108.83 JPY/USD | (-1.9%) | | |
| | Sompo Sigorta (Turkey) | 8.7 | +0.1 | 44.2 | 2.1 | +0.0 | 4.6 | While impacted by currency depreciation, loss ratio improved. | 16.53 JPY/TRY | (-17.0%) | | |
| | Sompo Singapore | 1.9 | -0.2 | 7.5 | 0.2 | +0.2 | 0.6 | - | 76.37 JPY/SGD | (-6.7%) | | |
| | Berjaya Sompo (Malaysia) | 3.2 | -0.7 | 14.8 | 0.5 | +0.1 | 1.2 | Loss ratio progressed favorably. | 25.16 JPY/MYR | (-7.5%) | | |
| Asia & | Sompo Indonesia | 0.7 | -0.2 | 8.0 | -0.0 | -0.1 | 0.5 | Impacted by slow down of automobile line. | 0.0067 JPY/IDR | (-14.1%) | | |
| Middle East | Sompo China NK China | 1.3 | +0.0 | 7.5 | 0.2 | -0.0 | 0.6 | - | 15.31 JPY/RMB | (-7.0%) | | |
| | Sompo Hong Kong | 0.8 | -0.1 | 3.5 | 0.0 | +0.0 | 0.3 | - | 14.04 JPY/HKD | (-0.7%) | | |
| | Universal Sompo (India) | 1.4 | +0.0 | 9.0 | 0.2 | +0.1 | 0.3 | Loss ratio progressed favorably. | 1.44 JPY/INR | (-8.3%) | | |
| | AYA SOMPO (Myanmar) | 0.0 | +0.0 | 0.2 | 0.0 | +0.0 | 0.0 | - | 0.0737 JPY/MMK | (-) | | |
| Latin America | Sompo Seguros (Brazil) | 14.3 | (-3.2 | 70.2 | -0.7 | (-0.6 | 1.5 | Impacted mainly by provision of IBNR loss reserve in fire line. | 20.95 JPY/BRL | (-26.3%) | | |
| Other (no | on-consolidated)*1 | 0.7 | -0.0 | 4.4 | 0.1 | +0.0 | 0.0 | - | | | | |
| | Total | (249.9) | +34.0 | 644.7 | 9.2 | -2.9 | 51.0 | - | - | _ | | |

^{*1} Sum of Sompo Thailand, PGA Sompo (Philippines), United Insurance (Vietnam).

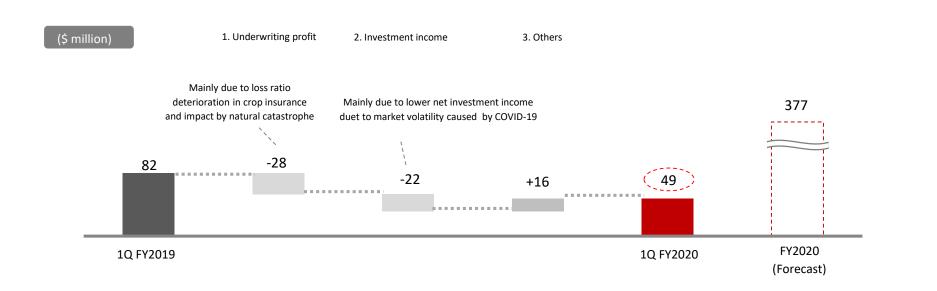
^{*2} Universal Sompo's exchange rate is based at the end of June 2020. AYA SOMPO's exchange rate is based at the end of December 2019. Exchange rate for forecasts for FY2020 is based at the end of March 2020.



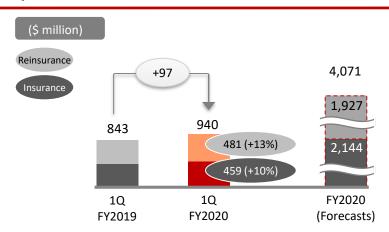
(Reference) Overview of Business Results of SI (1)



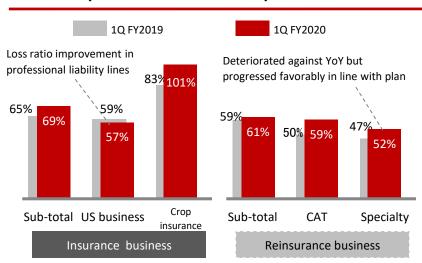
Change factors of adjusted profit (1Q FY2020)



Net premiums earned



Loss ratio (Main lines of business)





(Reference)

Adjusted profit

(Reference) Overview of Business Results of SI (2)



| | FY2019 | 1Q FY | 2020 | FY20 |)20 | |
|---|----------|----------|------------|-------------|------------|--|
| (\$ million) | (Actual) | (Actual) | YoY Change | (Forecasts) | YoY Change | |
| Gross premiums written | 6,787 | 3,062 | (+495) | 7,111 | +323 | Driven by price improvement |
| Net premiums written | 3,921 | 1,989 | +385 | 4,363 | +442 | |
| Net premiums earned | 3,603 | 940 | +97 | 4,071 | +467 | |
| Net losses and loss expenses | 2,372 | 609 | +87 | 2,550 | +178 | |
| Expense | 1,095 | 288 | +9 | 1,234 | +138 | Mainly due to loss ratio |
| Loss ratio*1 | 65.8% | 64.8% | (+2.9pt) | 62.6% | -3.2pt | deterioration in crop insurance and impact by natural |
| Expense ratio*1 | 30.4% | 30.7% | (-2.4pt) | 30.3% | -0.1pt | catastrophe |
| Combined ratio*1 | 96.2% | 95.4% | +0.5pt | 93.0% | -3.3pt | Both Company expense ratio and commission ratio improved |
| Underwriting income | 143 | 10 | -28 | 295 | +152 | |
| Net investment income | 301 | 63 | -22 | 230 | -70 | |
| Other income | 177 | -232 | (-346) | -71 | -249 | Mainly due to an increase in unrealized losses on securities |
| Net income (After Preferred dividend) | 553 | -146 | -353 | 377 | -176 | |
| +) Net foreign exchange gains | +6 | +15 | +23 | - | -6 | |
| +) Net realized and unrealized gains, net impairment losses, etc.*2 | -274 | +198 | +329 | - | +274 | |
| +) Tax (loss) benefit | +35 | -18 | -33 | - | -35 | |
| Adjusted profit | 320 | (49 | -33 | (377) | +57 | |

^{*1} The denominator of loss ratio, expense ratio and combined ratio is net premiums earned

^{*2} Includes unrealized gains and losses of securities

- 1. Consolidated financial results
- 2. Domestic P&C insurance
- 3. Overseas insurance
- 4. Domestic life insurance
- 5. Nursing care & healthcare, etc.
- 6. ERM & asset management



Overview of 1Q FY2020 Results – Himawari Life

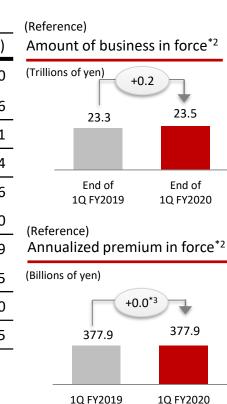


- ◆ While annualized new premium decreased due to COVID-19, net income increased by ¥0.3 billion .
- ◆ Annualized new premium in July 2020 recovered to a level experienced last year.

Major indicators

| Annualized new premium 5.5 4.2 -1.2 (-23.3%) Premium and other income*1 105.7 104.6 (-1.1) (-1.1%) Paid claims, etc. 18.1 18.6 +0.5 (+2.8%) Expense 20.1 19.4 -0.6 (-3.5%) Investment profit 10.9 12.1 +1.1 (+10.7%) of which, general account 11.0 10.9 -0.0 (-0.3%) Basic profit 8.2 8.8 +0.6 (+7.9%) | FY2020 (Forecasts) |
|--|-----------------------|
| Premium and other income*1 105.7 104.6 (-1.1) (-1.1%) Paid claims, etc. 18.1 18.6 +0.5 (+2.8%) Expense 20.1 19.4 -0.6 (-3.5%) Investment profit 10.9 12.1 +1.1 (+10.7%) of which, general account 11.0 10.9 -0.0 (-0.3%) | |
| Paid claims, etc. 18.1 18.6 +0.5 (+2.8%) Expense 20.1 19.4 -0.6 (-3.5%) Investment profit 10.9 12.1 +1.1 (+10.7%) of which, general account 11.0 10.9 -0.0 (-0.3%) | 31.0 |
| Expense 20.1 19.4 -0.6 (-3.5%) Investment profit 10.9 12.1 +1.1 (+10.7%) of which, general account 11.0 10.9 -0.0 (-0.3%) | 453.6 |
| Investment profit 10.9 12.1 +1.1 (+10.7%) of which, general account 11.0 10.9 -0.0 (-0.3%) | 75.1 |
| of which, general account 11.0 10.9 -0.0 (-0.3%) | 93.4 |
| <u> </u> | 47.6 |
| Basic profit 8.2 8.8 +0.6 (+7.9%) | 47.0 |
| | 26.9 |
| Ordinary profit ^{*1} 7.8 8.2 +0.3 (+4.5%) | 27.5 |
| Net income 4.8 5.1 (+0.3) (+7.3%) | 17.0 |
| Adjusted profit 8.2 7.9 (-0.3) (-4.3%) | 32.5 |

^{*1} Figures based on legally required format for life insurance companies (which differs from the consolidated format).



^{*2} The sum of individual insurance and individual annuities.

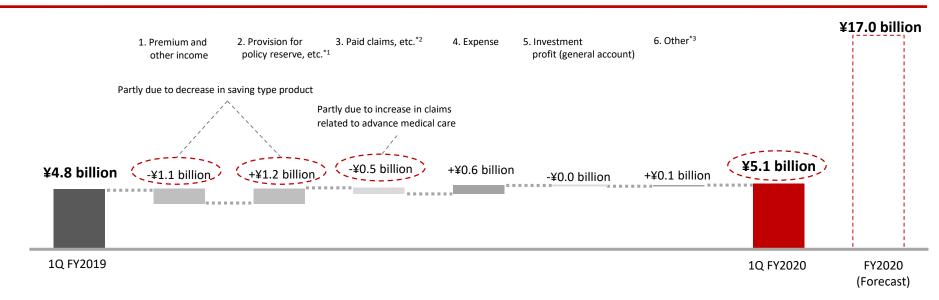
^{*3} Of which protection-type + ¥4.8 bn.

Net Income (J-GAAP) – Himawari Life



◆ Net income progressed steadily, mainly due to decrease in provision for policy reserve in light of decrease in saving products.

Changing factors of net income



| | 1. Premium and other income | 2. Provision for policy reserve, etc. | 3. Paid claims, etc. | 4. Expense | 5. Investment profit (general account) | 6. Other | Net income |
|------------------|-----------------------------|---------------------------------------|----------------------|-----------------|--|-----------------|---------------|
| 1Q FY2019 | ¥105.7 billion | - ¥69.8 billion | - ¥18.1 billion | - ¥20.1 billion | ¥11.0 billion | - ¥3.8 billion | ¥4.8 billion |
| 1Q FY2020 | ¥104.6 billion | - ¥68.5 billion | - ¥18.6 billion | - ¥19.4 billion | ¥10.9 billion | - ¥3.7 billion | ¥5.1 billion |
| FY2020 Forecasts | ¥453.6 billion | - ¥302.3 billion | - ¥75.1 billion | - ¥93.4 billion | ¥47.0 billion | - ¥12.7 billion | ¥17.0 billion |

^{*1} Include the impact of cancellation refund, maturity insurance amount, survival benefits, pension and other refund and gains or losses on investments in separate accounts

^{*2} Include the effect of provision or reversal of reserve for outstanding claims (excluding maturity insurance amount and survival benefits)

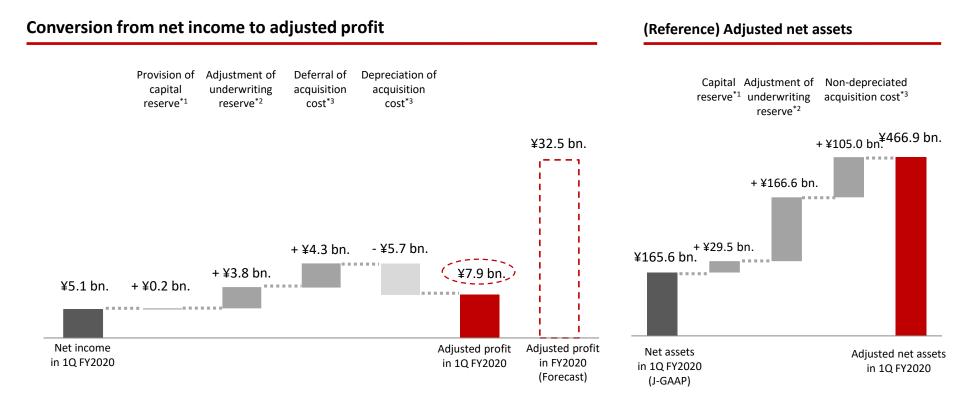
^{*3} The sum of other ordinary expense, special gains and losses, provision for reserve of policy holder dividend, corporate tax, etc.



Adjusted Profit and Adjusted Net Assets – Himawari Life



◆ Adjusted profit was ¥7.9 billion which progress rate against full-year forecasts(¥32.5 billion) is24%.



^{*1} Contingency reserve and reserve for price fluctuation (after tax).

^{*2} Re-calculate underwriting reserve, which is calculated conservatively, with factors used for calculation of premiums (after tax).

^{*3} Acquisition cost, such as commissions for new contracts, depreciated over 10 years (after tax).

- 1. Consolidated financial results
- 2. Domestic P&C insurance
- 3. Overseas insurance
- 4. Domestic life insurance
- 5. Nursing care & healthcare, etc
- 6. ERM & asset management



Overview of 1Q FY2020 Results – Nursing Care & Healthcare, etc. SOMPO

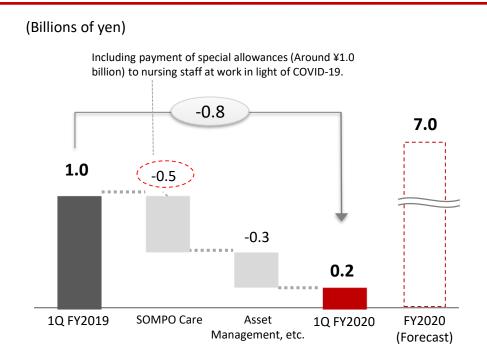


◆ Adjusted profit in nursing care decreased by ¥0.5 billion mainly due to payment of special allowances to nursing staff due to COVID-19.

Results of nursing care business (SOMPO Care)

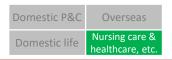
| | | 1Q FY | FY2020 | |
|-------------------|-----------------|----------|----------|-------------|
| (Billions of yen) | | (Actual) | (Change) | (Forecasts) |
| Sales | | 32.4 | +1.0 | 132.5 |
| Net income | | 0.5 | -0.5 | 6.3 |
| Occupancy rate*1 | (SOMPO-no-le) | 91.8% | -0.2pt | 93.8% |
| | (SOMPO-no-le S) | 93.1% | -0.4pt | 95.1% |
| | (La vie Re) | 88.4% | +0.1pt | 90.2% |

Changing factors of adjusted profit (Nursing Care & Healthcare, etc.*2)



^{*1} Occupancy rate = the number of residents / capacity of facilities SOMPO-no-le, SOMPO-no-le S, and La vie Re are brands of former SOMPO Care's nursing homes, serviced residential complexes for elderly, and former SOMPO Care Next's nursing homes respectively.

^{*2} Nursing care & healthcare business is the sum of SOMPO Care and asset management, etc.

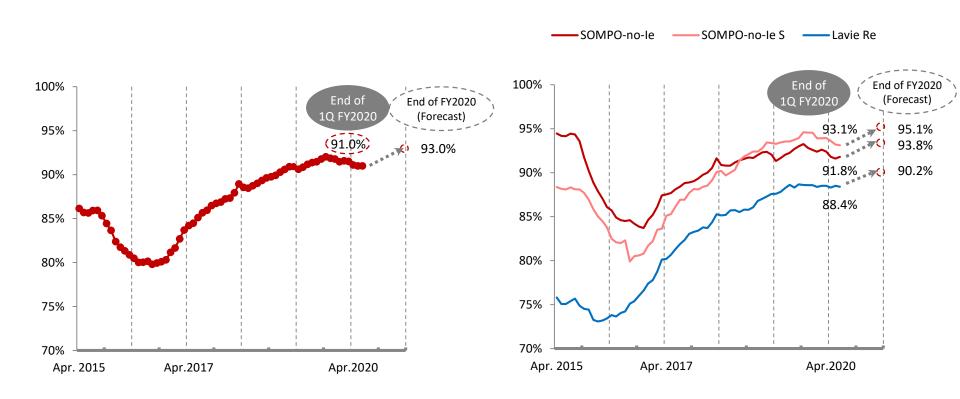


(Reference) Major Indicators of SOMPO Care



Progress of occupancy rate*

Progress of occupancy rate by brand



 $[\]ensuremath{^{*}}$ Integrate the occupancy rate of former SOMPO Care and SOMPO Care Next

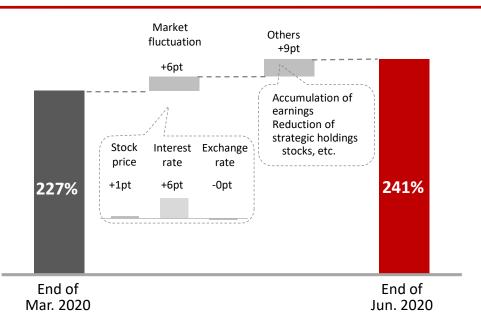
- 1. Consolidated financial results
- 2. Domestic P&C insurance
- 3. Overseas insurance
- 4. Domestic life insurance
- 5. Nursing care & healthcare, etc.
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Financial Soundness – ESR (99.5%VaR)



◆ ESR (99.5%VaR) as of end of 1Q FY2020 was 241%, within target range level.

Trend of ESR (99.5%VaR)*1



*1 In accordance with Solvency II

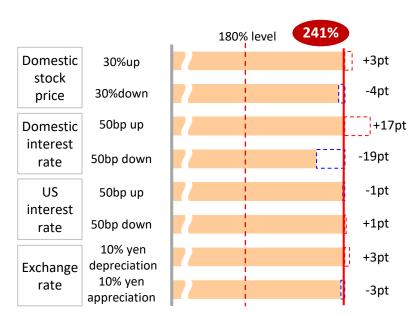
Target range is around 180% to 250% (99.5%VaR).

250% level: The level set based on capital efficiency (ROE). 180% level: The level leading to stable financial soundness based on the result of stress test, etc.

Typical actions in case of constant deviation from target range

【Over 250% level】Consider additional risk-take (investments in growth fields) and enhance shareholder returns by share buy-back and others
【Under 180% level】Execute a variety of measures to reduce risks, consider enhancing capital buffer by hybrid bond issuance, etc. and retain more earnings and others

Sensitivity of ESR (99.5%VaR)



| (Reference) Market indicators | End of Jun. 2020 | (change ^{*2}) |
|-----------------------------------|---------------------|-------------------------|
| Domestic stock price (Nikkei 225) | ¥22,288 | (+17.8%) |
| Domestic interest rate (30y JGB) | 0.60% | (+16bp) |
| US interest rate | 0.66% | (-1bp) |
| Exchange rate (JPY/USD) | ¥107.74 | (-1.0%) |

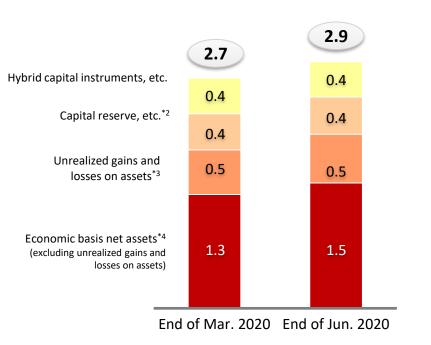
(Reference) Breakdown of Adjusted Capital and Risk

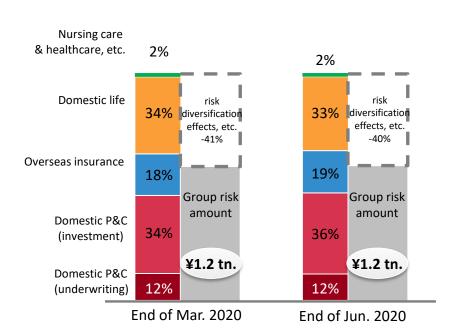


Adjusted capital*1

Risk amount*5

(Trillions of yen)





^{*1} Formula for adjusted capital: Adjusted capital = Total of net assets on the non-consolidated balance sheet + value in force – goodwill, etc.

⁺ unrealized gains and losses on non mark-to-market assets + capital reserve, etc. + hybrid capital instruments

^{*2} Reserve for price fluctuation and catastrophic loss reserve, etc. (after tax)

^{*3} Unrealized gains and losses on securities, etc., including non mark-to-market assets.

^{*4} Total of net assets on non-consolidated balance sheets, and value in force of P&C and life insurance business. (excl. goodwill and attributable to non-controlling shareholders, etc.)

^{*5} Risk: 1 year holding period, 99.5% VaR

[•]Risk amount of each business: Before reflecting risk diversification effect among businesses and before-tax basis.

[•] Group total risk: Sum of risk amount of each business less risk diversification effect among businesses and tax impact.

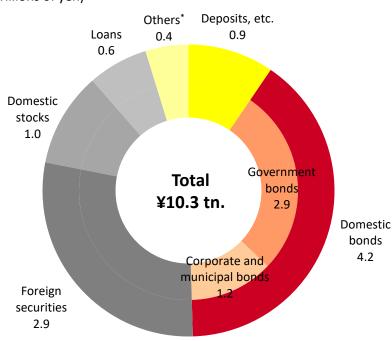
Asset Portfolio – Group Consolidated



◆ Built a stable portfolio centered on bonds, considering liability, liquidity, quality and other characteristics.

Amount of investment assets (as of end of June 2020, group consolidated basis)

(Trillions of yen)



Investment assets by company

| (Billions of yen) | Amount of investment assets | Composition |
|---------------------------------|-----------------------------|-------------|
| Sompo Japan | 5,240.2 | 50.4% |
| Overseas group subsidiaries | 1,442.3 | 13.9% |
| Himawari Life (General account) | 3,490.3 | 33.6% |
| Saison Automobile & Fire | 61.4 | 0.6% |
| Other domestic subsidiaries | 156.0 | 1.5% |
| Total | 10,390.3 | 100% |

^{*} Others include lands, buildings and stocks of non-consolidated subsidiaries, etc.

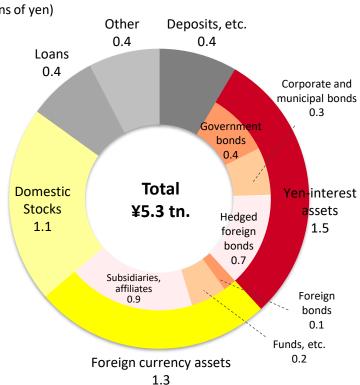
Asset Portfolio – Sompo Japan

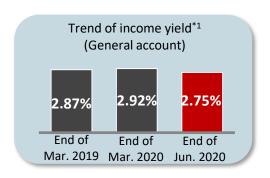


◆ Continues to manage reduction of strategic-holding stocks and maintain diversified investments.

Amount of investment assets (as of end of June 2020, Sompo Japan, non-consolidated)

<**General account>**(Trillions of yen)





| Composition of | ratings*2 | Duration | (years) | |
|-----------------|-------------|-----------|-----------|-----------|
| | | | End of | End of |
| Internal rating | Composition | | Mar. 2020 | Jun. 2020 |
| BBB or above | 100% | Asset | 7.9 | 7.8 |
| BB or below | 0% | Liability | 8.4 | 8.4 |

^{*1} Excluding overseas subsidiaries' shares, etc.

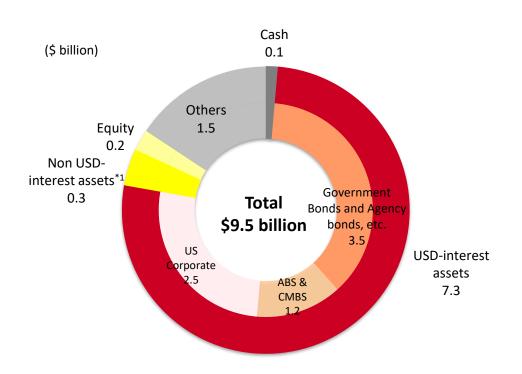
^{*2} Total of yen-interest assets and foreign currency bonds

Asset Portfolio - SI



 Maintains liquid, high quality assets to meet company liabilities, while investing predominantly in USD-interest assets.

Amount of investment assets (as of end of March 2020, SI, consolidated)



Composition of ratings*3

| Rating | Composition | |
|--------------|-------------|--|
| BBB or above | 91% | |
| BB or below | 9% | |

Duration (years)

| | End of Dec. 2019 | End of Mar. 2020 |
|-----------|---------------------|---------------------|
| Asset | 3.0 | 2.8 |
| Liability | 3.0 | 3.2 |

⁽Reference) Income yield $^{\ast 2}$ at the end of March 2020: 2.92%

^{*1} Incl. cash

 $^{^{*}2}$ Incl. changes in unrealized gains and losses on certain funds, etc.

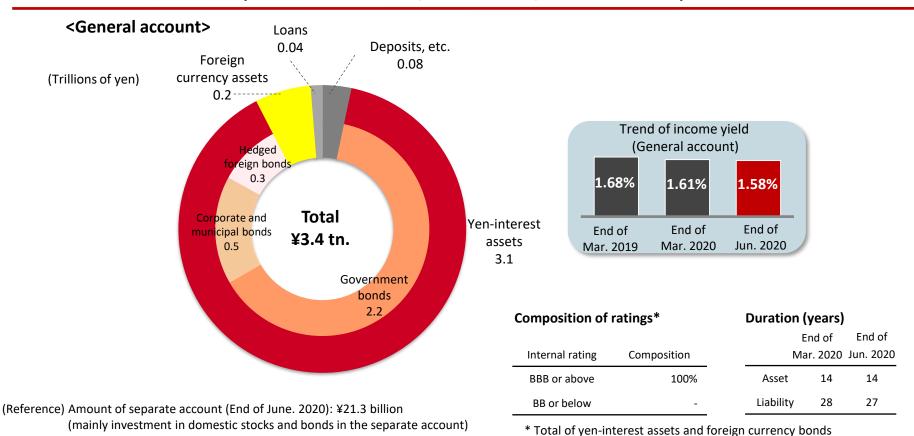
^{*3} Total of bond assets

Asset Portfolio – Himawari Life



- Manages the portfolio through disciplined ALM, which mainly consists of yen-interest assets.
- Slightly increased allocation to corporate bonds, etc. in light of the domestic low interest rate environment.

Amount of investment assets (as of end of June 2020, Himawari Life, non-consolidated)



Note Regarding Forward-looking Statements

The forecasts included in this document are based on the currently available information and certain assumptions that we believe reasonable. Accordingly, the actual results may differ materially from those projected herein depending on various factors.

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