

# Highlights of FY2017 Results

May 18, 2018 **Sompo Holdings, Inc**.



# **Table of Contents**



Highlights of FY2017 results		(Reference) Related indicators of automobile insurance	26
1. Trend of business results		(Reference) Domestic natural disasters	27
Overview of FY2017 results – consolidated basis	4	(Reference) Fund and reserve	28
Main points of consolidated results – (1) Underwriting profit	5	3. Domestic life insurance	
Main points of consolidated results – (2) Investment profit	6	Overview of FY2017 results – Himawari Life	30
Main points of consolidated results – (3) Ordinary profit	7	Net income – J-GAAP	31
Main points of consolidated results – (4) Net income	8	(Reference) Adjusted profit and adjusted net assets	32
(Reference) Details of hurricanes in North America, etc. and a decrease in tax expenses in connection with the reorganization of SI, etc.	9	(Reference) MCEV	33
Business forecasts for FY2018 – consolidated basis	10	4. Nursing care & healthcare, etc.	
Main points of business forecasts for FY2018	11	Overview of FY2017 results – Nursing care & healthcare, etc.	35
(Reference) Breakdown of business forecasts for FY2018	12	(Reference) Major Indicators of nursing care business	36
(Reference) Past progress of quarterly results	13	5. Overseas insurance	
(Reference) Numerical management targets, etc.	14	Overview of FY2017 results - Overseas insurance	38
2. Domestic P&C insurance		Business results by region	39
Overview of FY2017 results – Sompo Japan Nipponkoa	16	(Reference) Business results by company	40
Net premiums written	17	(Reference) Overview of business results of SI (1)	41
Loss ratio (W/P)	18	(Reference) Overview of business results of SI (2)	42
Loss ratio (E/I)	19	6. ERM & asset management	
Net expense ratio	20	Financial soundness – ESR (99.5% VaR)	44
Combined ratio	21	(Reference) Breakdown of adjusted capital and risk (99.5% VaR)	45
Investment profit	22	Asset portfolio – group-wide	46
(Reference) Breakdown of investment profit	23	Asset portfolio – Sompo Japan Nipponkoa	47
Business forecasts for FY2018 – Sompo Japan Nipponkoa	24	Asset portfolio – Himawari Life	48
Assumption of business forecasts for FY2018	25	Asset portfolio – SI	49

<sup>\*</sup> SI stands for Sompo International(Endurance).

### **Highlights of FY2017 Results**



- ◆ Consolidated ordinary profit for FY2017 decreased by ¥99.8 billion to ¥141.8 billion, mainly due to the impact of hurricanes in North America, etc. and large losses. Consolidated net income for FY2017 was held to a decrease of only ¥26.5 billion to ¥139.8 billion, mainly due to a decrease in tax expenses in connection with the reorganization of SI, etc.
- Consolidated ordinary profit is projected to double in FY2018 based on growth in each business with stripping out of one-time factors. Consolidated net income plans to increase by ¥70.1 billion to a record-high ¥210.0 billion.

### FY2017 Actual

- Sompo Japan Nipponkoa: Ordinary profit decreased mainly due to the impact of a greater number of large losses than average year and certain investment-related expenses that are eliminated on a consolidated basis.
   Consolidated net income increased by ¥5.6 billion, mainly due to one-time factors\*.
- Himawari life: Profit level was largely on par with the previous fiscal year, as growth in premium and other income was offset by provision for policy reserve and other impacts.
- Two major nursing care operating companies: Became profitable as planned based on an improving occupancy rate. (net income increased by ¥5.9 billion)
- Overseas insurance: Net income decreased by ¥57.3 billion, mainly due to hurricanes in North America, etc.

### FY2018 Forecast

- Consolidated ordinary profit is projected to double in FY2018 based on the impact of hurricanes in North America, etc. and large losses.
- Consolidated net income plan to increase by ¥70.1 billion to a record-high ¥210.0 billion.

#### Shareholder Return

Management approved increase in dividend per share for the fifth consecutive year (including FY2018 forecast) and share buy back of ¥39.1 billion. (Total payout ratio in FY2017 was 50%.)

<sup>\*</sup> A decrease in tax expenses in connection with the reorganization of SI, etc. is counted in adjusted profit on the overseas insurance business.

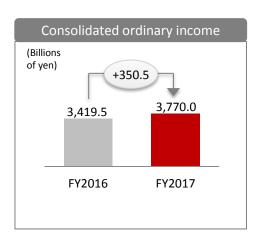
# 1. Trend of business results

- 2. Domestic P&C insurance
- 3. Domestic life insurance
- 4. Nursing care & healthcare, etc.
- 5. Overseas insurance
- 6. ERM & asset management

### Overview of FY2017 Results - Consolidated Basis



- The top-line increased mainly due to higher net premiums written in other lines at Sompo Japan Nipponkoa and the consolidation of P/L of SI.
- Consolidated net income was ¥139.8 billion by covering the impact of hurricanes in North America, etc. with a decrease in tax expenses in connection with reorganization of SI, etc.



Consolidated net income					
(Billions of yen)		-26.5			
	166.4	139.8			
	FY2016	FY2017			

(Billions of yen)	FY2016	FY2017	Change
Consolidated ordinary income	3,419.5	3,770.0	(+350.5 (+10.3%)
Net premiums written (P&C)	2,550.3	2,854.7	+304.4 (+11.9%)
Life insurance premiums	323.8	346.9	+23.1 (+7.1%)
Consolidated ordinary profit	241.7	141.8	-99.8
Sompo Japan Nipponkoa	230.4	175.2	-55.2
Himawari Life	12.9	12.7	-0.2
Nursing care (SOMPO Care and Next)	-1.2	3.4	+4.7
Overseas insurance subsidiaries	22.7	-36.6	-59.3
Consolidated adjustment*1/Others	-23.1	-12.8	+10.2
Consolidated net income*2	166.4	(139.8	(-26.5)
Sompo Japan Nipponkoa	164.4	170.0	+5.6
Himawari Life	8.3	8.1	-0.2
Nursing care (SOMPO Care and Next)	-2.9	2.9	+5.9
Overseas insurance subsidiaries	19.5	-37.8	-57.3
Consolidated adjustment*1/Others	-22.9	-3.4	+19.4
(Reference ) Adjusted profit (by business)	183.2	162.7	(-20.5)
Domestic P&C insurance	134.9	85.3	-49.5
Domestic life insurance	29.1	29.2	+0.0
Nursing care & healthcare, etc.	-0.7	4.1	+4.8
Overseas insurance	19.9	44.0	+24.0

<sup>\*1 &</sup>quot;Purchase method" accounting was adopted upon the establishment of Sompo Holdings. The figures therefore include adjustments for gains/losses on sales, etc.

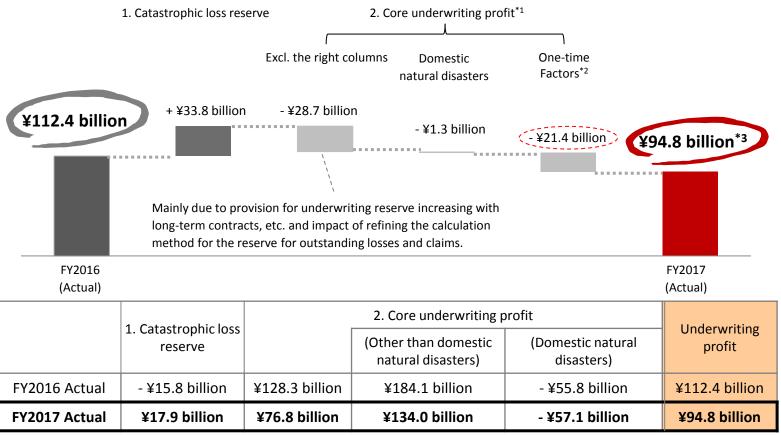
<sup>\*2</sup> Consolidated net income denotes net income (loss) attributable to shareholders of the parent. (The same shall apply hereafter.)

### Main Points of Consolidated Results – (1) Underwriting Profit



◆ Underwriting profit decreased by ¥17.6 billion to ¥94.8 billion mainly due to the impact of a greater number of large losses than average year(-¥21.4 billion).

#### Changing factors of underwriting profit (Sompo Japan Nipponkoa)



<sup>\*1</sup> Core underwriting profit is underwriting profit less the impact related to catastrophic loss reserve.

<sup>\*2</sup> The breakdown (net incurred losses): hurricanes in North America, etc. (-¥6.8 billion) and an increase in large losses (-¥14.5 billion).

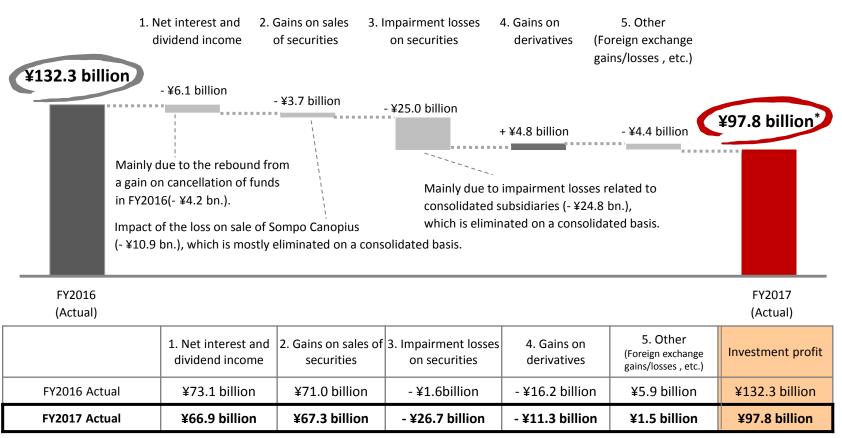
<sup>\*3</sup> The difference between the actual result and the previously disclosed FY2017 forecast (¥109.0 billion) is mainly due to hurricanes in North America, etc. and an increase in large losses.

## Main Points of Consolidated Results – (2) Investment Profit



◆ Investment profit was largely in line with the previous year's level, excluding losses on sales of securities and impairment losses on securities, which are eliminated on a consolidated basis.

#### Changing factors of investment profit (Sompo Japan Nipponkoa)



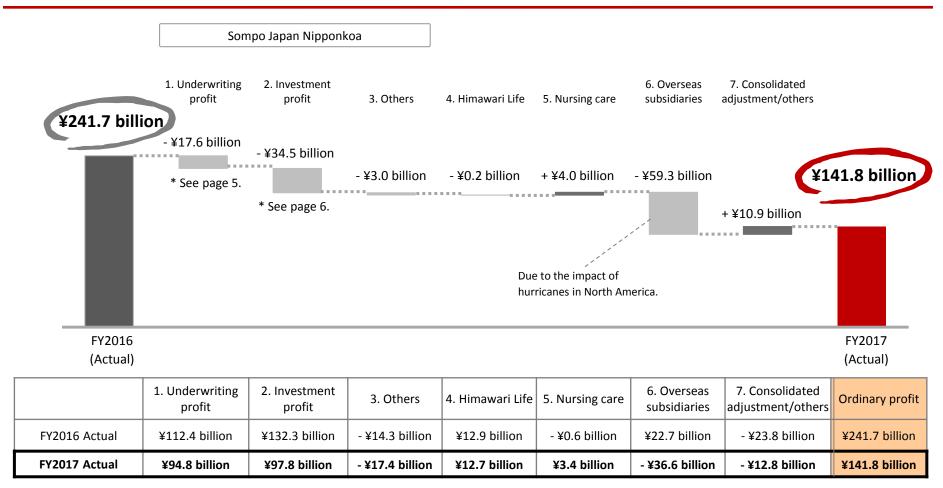
<sup>\*</sup> The difference between the actual result and the previously disclosed FY2017 forecast (¥109.3 bn.) is mainly due to the loss on sale of Sompo Canopius (- ¥10.9 bn.), which is mostly eliminated on a consolidated basis.

# Main Points of Consolidated Results – (3) Ordinary Profit



◆ Consolidated ordinary profit decreased by ¥99.8 billion to ¥141.8 billion, mainly due to a decrease in the profit of Sompo Japan Nipponkoa and hurricanes in North America, etc.

#### Changing factors of consolidated ordinary profit

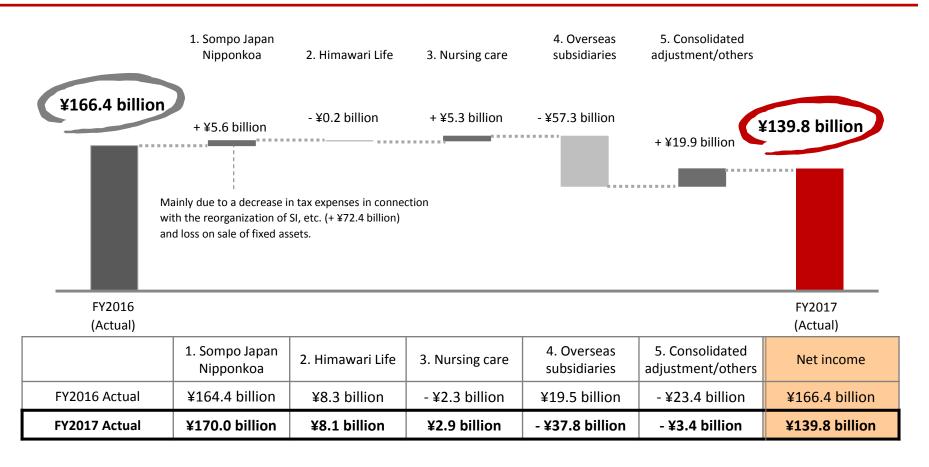


# Main Points of Consolidated Results – (4) Net Income



 Secured ¥139.8 billion due to positive contribution on a decrease in tax expenses in connection with the reorganization of SI, etc.

#### Changing factors of consolidated net income



#### 1. Trend of business results

# (Reference) Details of Hurricanes in North America, etc. and a Decrease in Tax Expenses in Connection with the Reorganization of SI, etc.



#### Impact of hurricanes in North America, etc.

(Billi	ons of yen)	Net incurred claim*1	Impact on consolidated net income
Hurri Amer	canes in North ica	74.0	-65.2
	Harvey	22.9	-19.5
	Irma	40.8	-36.6
	Maria	10.3	-9.0
Earth	quakes in Mexico	1.8	-1.4
Wild	fires in California	10.1	-8.7
Total		86.1	-75.4

(Reference) Breakdown by companies

[Net incurred claim]

SI : ¥46.5 bn. Sompo Canopius : ¥31.6bn. Sompo Japan Nipponkoa : ¥6.8bn.

Other: ¥1.0bn.

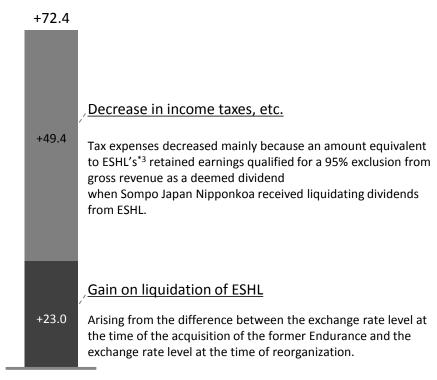
[Impact on consolidated net income]

SI:-¥43.9bn. Sompo Canopius:-¥25.8bn. Sompo Japan Nipponkoa:-¥4.9bn.

Other:-¥0.6bn.

# Impact of a decrease in tax expenses in connection with the reorganization of SI, etc.\*2

(Billions of yen)



FY2017

<sup>\*1</sup> Net of reinsurance and less net loss attributable to non-controlling shareholders, etc.

<sup>\*2</sup> The impact on net income of Sompo Japan Nipponkoa (non-consolidated).

<sup>\*3</sup> Former Endurance Specialty Holdings Ltd.

### **Business Forecasts for FY2018 – Consolidated Basis**



◆ Consolidated ordinary profit is expected to double to ¥290.0 billion, and consolidated net income plans to increase ¥70.1 billion to ¥210.0 billion.

(Billions of yen)	FY2017	FY2018		
	(Actual)	(Forecasts)	Change	
Net premiums written (P&C)	2,854.7	2,780.0	-74.7 (-2.6%)	
Life insurance premiums	346.9	360.0	+13.0 (+3.7%)	
Consolidated ordinary profit	141.8	(290.0)	(+148.1)	
Sompo Japan Nipponkoa	175.2	250.0	+74.7	
Himawari Life	12.7	17.6	+4.8	
Nursing care (SOMPO Care and Next)	3.4	6.7	+3.2	
Overseas subsidiaries	-36.6	41.0	+77.7	
Consolidated adjustment/others	-12.8	-25.4	-12.5	
Consolidated net income	139.8	(210.0)	(+70.1 (+50.2%)	
Sompo Japan Nipponkoa	170.0	187.0	+16.9	
Himawari Life	8.1	12.0	+3.8	
Nursing care (SOMPO Care and Next)	2.9	4.2	+1.2	
Overseas subsidiaries	-37.8	30.1	+68.0	
Consolidated adjustment/others	-3.4	-23.4	-19.9	
Consolidated net income per share (Yen)	361	551	+190	
(Reference ) Adjusted profit (by business)	162.7	(220.0)	(+57.2 (+35.2%)	
Domestic P&C insurance	85.3	Over 118.0	+32.6	
Domestic life insurance	29.2	Over 32.0	+2.7	
Nursing care & healthcare, etc.	4.1	Over 6.0	+1.8	
Overseas insurance	44.0	Over 63.0	+18.9	
Adjusted profit per share (Yen)	420	578	+157 (+37.4%)	

### **Main Points of Business Forecasts for FY2018**



- ◆ Consolidated ordinary profit is expected to increase by ¥148.1 billion to ¥290.0 billion and consolidated net income is expected to ¥210.0 billion, setting a new record, due to stripping out the impacts of hurricanes in North America, etc. and large losses, a decrease in domestic natural disasters, as well as organic growth in businesses.
- ◆ Adjusted consolidated profit as funds of shareholder return is expected to increase by ¥57.2 billion to ¥220.0 billion.

### Sompo Japan Nipponkoa

- Underwriting profit is expected to increase by ¥33.1 billion, mainly due to an improving E/I loss ratio on fire and allied lines and other lines, as well as stripping out the impact of large losses.
- Investment profit is expected to increase by ¥44.3 billion with reducing strategic-holding stocks as planned.
- As a result, ordinary profit is expected to increase by ¥74.7 billion to ¥250.0 billion and net income is expected to increase by ¥16.9 billion to ¥187.0 billion, partly due to stripping out of one-time factors in the previous fiscal year.

#### Himawari Life

Ordinary profit and net income are both expected to increase based on growth in premium and other income at a pace of around 3%.

#### Nursing care (SOMPO Care and SOMPO Care Next)

Net income is expected to increase, mainly due to cost savings from mergers, in addition to continuing improvement in occupancy rates.

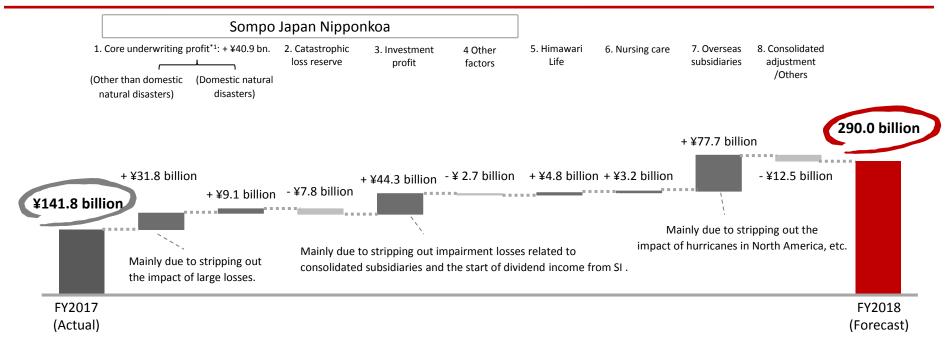
### Overseas insurance

Net income is expected to increase substantially (by ¥68.0 billion) to ¥30.1 billion, mainly due to stripping out the impact of hurricanes in North America, etc. and organic growth led by insurance business at SI.

### (Reference) Breakdown of Business Forecasts for FY2018



#### Main components of consolidated ordinary profit



	1. Core unders  (Other than domestic natural disasters)	vriting profit  (Domestic natural disasters)	2. Catastrophic loss reserve	3. Investment profit	4. Other Factors	5. Himawari Life	6. Nursing care	7. Overseas subsidiaries	8. Consolidated adjustment /Others	Ordinary profit
FY2017 Actual	¥134.0 billion	- ¥57.1 billion	¥17.9 billion	¥97.8 billion	- ¥17.4 billion	¥12.7 billion	¥3.4 billion	- ¥36.6 billion	- ¥12.8 billion	¥141.8 billion
FY2018 Forecasts	¥165.8 billion	- ¥48.0 billion	¥10.1 billion	¥142.1 billion	- ¥20.1 billion	¥17.6 billion	¥6.7 billion	¥41.0 billion	- ¥25.4 billion*2	¥290.0 billion

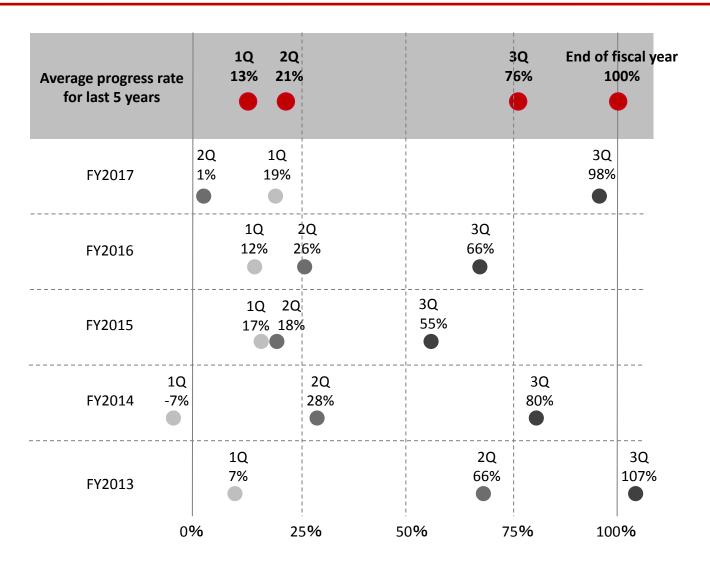
<sup>\*1</sup> Core underwriting profit is underwriting profit less the impact related to catastrophic loss reserve.

<sup>\*2</sup> The goodwill for the SI acquisition is \$1,513 million. Combined with intangible assets, the net amortization amount is around \$2,000 million(as of the date of acquisition). The amortization period for the goodwill is 10 years, and the amortization period for intangible asset has been set appropriately. The total annual amortization costs is projected at ¥25.3 billion for FY2018.

# SOMPO HOLDINGS

# (Reference ) Past Progress of Quarterly Results

### Progress in each quarter (consolidated net income)



## (Reference) Numerical Management Targets, etc.



**Definition of adjusted profit** 

#### **Numerical management targets**

#### Domestic P&C insurance FY2016 FY2017 FY2018 (Billions of yen) Net income (Reference: Plan) + Provisions for catastrophic loss reserve (after tax) (Actual) (Actual) Change (Forecasts) Change Announced on + Provisions for reserve for price fluctuation (after tax) November 2016 - Gains/losses on sales of securities and impairment losses on securities (after tax) Domestic P&C insurance\*1 134.9 85.3 -49.5 Over 118.0 +32.6 Over 120.0 - Special factors (e.g. dividend from subsidiaries) 29.2 Domestic life insurance 29.1 +0.0Over 32.0 +2.7Domestic life insurance Over 32.0 Net income Nursing care & healthcare, etc. Over 6.0 + Provision of contingency reserve (after tax) -0.74.1 +4.8 +1.8 Over 8.0 + Provision of reserve for price fluctuation (after tax) + Adjustment of underwriting reserve (after tax) + Deferral of acquisition cost (after tax) Over 63.0 Over 60.0 Overseas insurance 19.9 44.0 +24.0+18.9 - Depreciation of acquisition cost (after tax) Total Nursing care & healthcare, etc. 220.0 - 230.0 183.2 162.7 -20.5 220.0 +57.2 (Adjusted consolidated profit) Net income Adjusted consolidated ROE\*2 7.6% 6.4% -1.3pt 8.3% +1.9pt Over 8% Overseas insurance Around 10% Around Net income (Reference) ROE (J-GAAP) 9.7% 7.6% -2.1pt +3.4pt 11% level (including major non-consolidated subsidiaries) Adjusted profit of SI (Endurance) is operating income\*3

<sup>\*1</sup> Total of Sompo Japan Nipponkoa, Saison Automobile & Fire, Sonpo 24, Sompo Japan Nipponkoa Insurance Services, DC Securities and Sompo Risk Management & Healthcare (from FY2017)

<sup>\*2</sup> Adjusted consolidated ROE = Adjusted consolidated profit / Adjusted consolidated net assets (The denominator is the average balance at the end/start of each fiscal year.)

Adjusted consolidated net assets = Consolidated net assets (excluding life insurance subsidiary's net assets) + Catastrophic loss reserve in domestic P&C insurance (after tax)

<sup>+</sup> Reserve for price fluctuation in domestic P&C insurance (after tax) + Domestic life insurance adjusted net assets

Domestic life insurance adjusted net assets = Net assets (J-GAAP) + Contingency reserve (after tax) + Reserve for price fluctuation (after tax)

<sup>+</sup> Adjustment of underwriting reserve (after tax) + Non-depreciated acquisition cost (after tax)

<sup>\*3</sup> Adjusted profit of SI is defined as operating income, which excludes one-time factors (operating income = net income - net foreign exchange gains/losses

<sup>-</sup> net realized and unrealized gains/losses - net impairment losses recognized in earnings, etc.). Actual for the overseas insurance business in FY2017 includes a decrease in tax expenses in connection with the reorganization of SI.

1. Trend of business results

# 2. Domestic P&C insurance

3. Domestic life insurance

4. Nursing care & healthcare, etc.

5. Overseas insurance

6. ERM & asset management

(Reference) Adjusted profit

## Overview of FY2017 Results — Sompo Japan Nipponkoa



- ◆ Ordinary profit decreased by ¥55.2 billion to ¥175.2 billion, mainly due to decreases in both underwriting profit and investment profit.
- ◆ Net income increased by ¥5.6 billion to ¥170.0 billion, due partly to the positive impact of a decrease in tax expenses in connection with the reorganization of SI, etc.

(Billions of yen)	FY2016	FY2017	Change	
Net premiums written	2,165.6	2,168.0	+2.3 (+0.1%)	
(excl. CALI, household earthquake)	1,869.5	1,876.0	(+6.4 (+0.3%))	
Net premiums earned (excl. CALI, household earthquake)	1,883.7	1,882.1	-1.6 (-0.1%)	
Loss ratio	63.2%	64.4%	+1.2pt	
(excl. CALI, household earthquake)	59.8%	62.0%	+2.2pt	
E/I loss ratio (excl. CALI, household earthquake)	59.5%	61.7%	+2.2pt	
Net expense ratio	32.0%	32.3%	+0.3pt	
(excl. CALI, household earthquake)	33.7%	34.0%	+0.3pt	Mainly due to hurricanes in
Combined ratio	95.2%	96.7%	+1.5pt	North America, etc. and an increase in large losses.
(excl. CALI, household earthquake)	93.5%	95.9%	+2.4pt	Mainly the loss on sales and
Underwriting profit	112.4	94.8	(-17.6_)	impairment losses related to consolidated subsidiaries,
Investment profit	132.3	97.8	(-34.5)	which is eliminated on a
Ordinary profit	230.4	(175.2)	(-55.2)	consolidated basis.
Net income	164.4	(170.0)	(+5.6)	
+) Provisions for catastrophic loss reserve (after tax)	11.4	-12.8	-24.2	a decrease in tax expenses in
+) Provisions for reserve for price fluctuation (after tax)	7.5	7.5	-0.0	connection with the reorganization of SI, etc.
-) Gains/losses on sales of securities and impairment losses on securities (after tax)	49.8	29.1	-20.6	(+ ¥72.4 billion).
-) Special factors (after tax)*	-5.0	47.6	+52.7	
Adjusted profit	138.5	87.8	-50.7	

<sup>\*</sup> Special factors are a decrease in tax expenses in connection with the reorganization of SI, etc., loss on sale of fixed assets and gains /losses related to stock future, etc.

### **Net Premiums Written**



◆ Net premiums written (excl. CALI, household earthquake) increased by 0.3%, mainly due to an increase in the number of voluntary automobile insurance policies and strong sales in other lines.

#### Net premiums written by product line

(Billions of yen)	FY2016	FY2017	Cha	nge	FY2018 (Forecasts)
Fire and Allied Lines	285.3	281.7	-3.6	(-1.3%)	262.0
Marine	43.9	47.3	+3.4	(+7.7%)	45.6
Personal Accident	181.7	179.9	-1.8	(-1.0%)	176.4
Voluntary Automobile	1,077.7	1,078.5	(+0.7)	(+0.1%)	1,068.7
CALI	295.2	291.3	-3.8	(-1.3%)	281.6
Other	281.5	289.0	(+7.4)	(+2.7%)	311.4
of which, Liability	153.7	157.4	+3.7	(+2.4%)	167.7
Total	2,165.6	2,168.0	+2.3	(+0.1%)	2,146.0
Total (excl. CALI, household earthquake)	1,869.5	1,876.0	+6.4	(+0.3%)	1,863.5

(Main changing factors)

Fire and Allied Lines: Mainly due to a decrease in reinsurance premiums assumed, despite an increase in the number of policies.

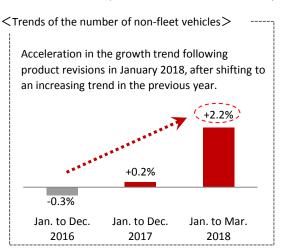
Marine: Premiums increased mainly due to an increase in trade volume and the acquisition of major policies. Voluntary Automobile: Mainly due to the increase in the number of vehicles by product revisions.

Other: Maintained strong sales of packaged products to small and medium-sized enterprises.

(Reference) Year-on-Year comparison of voluntary automobile insurance (April 2017 - March 2018)

	# of vehicles	Unit premium	Total Premium
Non-fleet	+0.5%	-1.0%	-0.4%
Fleet	+2.1%	+0.8%	+2.9%
Total	( +0.8%)	-0.7%	+0.1%

(Performance evaluation basis)

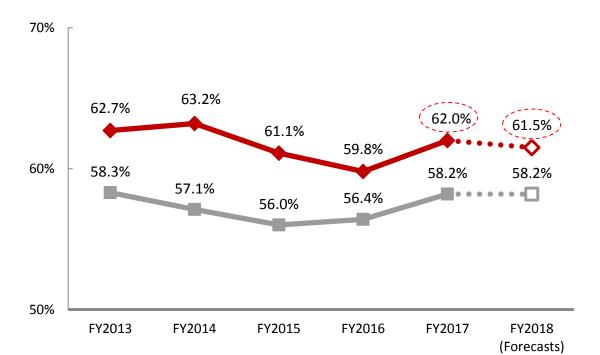


## Loss Ratio (W/P)



◆ The loss ratio rose in FY2017, partly due to the impact of a greater number of large losses than average year, while the loss ratio is expected to improve in FY2018 mainly based on a decrease in claims payments for domestic natural disasters.

### Loss ratio(W/P)



- Loss ratio (excl. CALI, household earthquake)
- (Reference) Loss ratio (excl. CALI, household earthquake, domestic natural disasters)

(Reference) Loss ratio (W/P) by product line

#### FY2017

	Loss Ratio	Change
Fire and Allied lines (excl. household earthquake)	73.5%	+8.5pt
Marine	64.3%	-1.1pt
Personal Accident	56.7%	+0.2pt
Voluntary Automobile	61.5%	+1.4pt
Other	55.5%	+0.7pt
Total (excl. CALI, household earthquake)	62.0%	+2.2pt

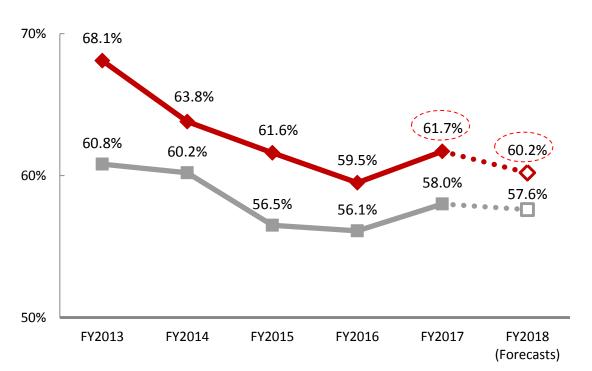
Loss ratio increased due to an improvement in the completion rate for claim payments. Meanwhile, E/I loss ratio improved, reflecting a decrease in the number of accidents.(-0.2pt) \*See next page.

### Loss Ratio (E/I)



◆ An improvement of -1.5 pt is expected for FY2018, mainly based on a decrease of domestic natural disasters and stripping out impact of large losses.

### Loss ratio(E/I)



(Reference) Loss ratio (E/I) by product line

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	Loss Ratio	Change
Fire and Allied lines (excl. household earthquake)	69.1%	+8.8pt
Marine	60.1%	+5.8pt
Personal Accident	56.3%	+0.6pt
Voluntary Automobile	60.5%	( -0.2pt )
Other	62.5%	+4.7pt
Total (excl. CALI, household earthquake)	61.7%	( +2.2pt

Loss ratio (E/I) (excl. CALI, household earthquake)

<sup>(</sup>Reference) Loss ratio (E/I) (excl. CALI, household earthquake, domestic natural disasters)

### **Net Expense Ratio**

Net expense ratio (excl. CALI, household earthquake)



Company expense ratio<sup>\*2</sup> (excl. CALI, household earthquake)

◆ The expense ratio was controlled as planned, focusing on the company expenses ratio.

#### 16% 36% Mainly due to an increase in agency commissions. 14.6% 34.2% 34.0% 13.8% 13.8% 33.7% 33.6% 33.6% 14% 34% 13.5% 13.3% 33.4% 33.6%\*1 13.5%\*1 13.2%\*1 33.1%\*1 12% 32%

FY2014

FY2013

30%

FY2017

FY2016

FY2015

FY2018

(Forecasts)

10%

FY2013

FY2014

FY2015

FY2016

FY2017

FY2018

(Forecasts)

<sup>\*1</sup> Excluding upfront investments

<sup>\*2</sup> Ratio of general administrative and selling expense related with underwriting to net premium written

### **Combined Ratio**

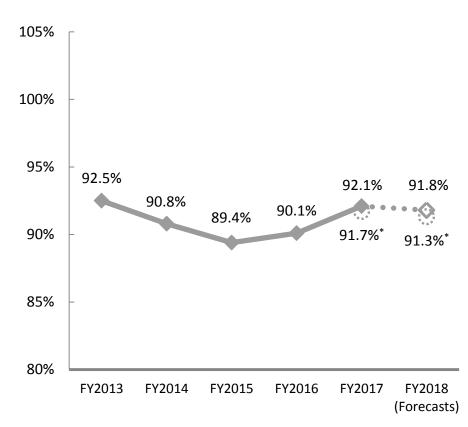


◆ The combined ratio in FY2017 was 95.9% (+2.4pt, YoY), while in FY2018 it is expected to improve to 95.0% (-0.9pt, YoY).

### Combined ratio (excl. CALI, household earthquake)

### 105% 100% 96.9% 96.8% 95.9% 95.0% 94.5% 93.5% 95% 95.5%\* 94.5%\* 90% 85% 80% FY2013 FY2014 FY2015 FY2016 FY2017 FY2018

# (Reference) excl. CALI, household earthquake, domestic natural disasters



(Forecasts)

<sup>\*</sup> Excluding upfront investments.

### **Investment Profit**



- Investment profit was largely in line with the previous year's level ,excluding losses on sales of securities and impairment losses on securities, which are eliminated on a consolidated basis.
- ◆ The reduction of strategic-holding stocks in FY2017 amounted to ¥109.6 billion, surpassing initial plan (around ¥100.0 billion).

#### Investment profit (Sompo Japan Nipponkoa, non-consolidated)

(Billions of yen)		FY2016	FY2017	Change	FY2018 (Forecasts)
Net interest and dividend income	1	73.1	66.9	-6.1	92.4
Interest and dividend income*		114.8	106.2	-8.6	131.5
of which, dividends from overseas subsidiaries		0.9	0.8	-0.0	26.3
Gains on sales of securities*	2	71.0	67.3	-3.7	51.1
of which, domestic stocks		74.9	77.6	+2.7	67.0
Impairment losses on securities*	3	-1.6	-26.7	-25.0	-1.0
of which, domestic stocks		-0.5	-13.0	-12.5	-1.0
Gains on derivatives	4	-16.2	-11.3	+4.8	-6.6
Other investment income	5	5.9	1.5	-4.4	6.2
Investment profit 1+2+3+4+5		132.3	97.8	-34.5	142.1

Reduction of strategic-holding stocks

#### ¥109.6 billion

Net reduction on fair value basis.
(market value of sales minus market value of purchase)

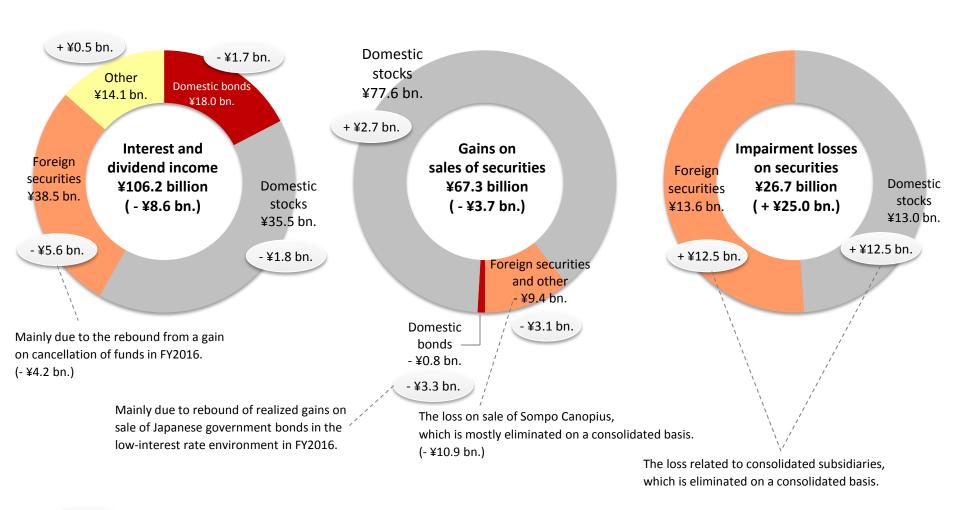
Mainly the loss related to consolidated subsidiaries, which is eliminated on a consolidated basis.(-¥24.8 billion)

<sup>\*</sup> See next page for breakdown

## (Reference) Breakdown of Investment Profit



Breakdown of interest and dividend income, gains on sales of securities, and impairment losses on securities (FY2017)



(Reference) Adjusted profit

## **Business Forecasts for FY2018 – Sompo Japan Nipponkoa**



(Billions of yen)	FY2017 (Actual)	FY2018 (Forecasts)	Change
Net premiums written	2,168.0	2,146.0	-22.0 (-1.0%)
(excl. CALI, household earthquake)	1,876.0	1,863.5	-12.4 (-0.7%)
Net premiums earned (excl. CALI, household earthquake)	1,882.1	1,872.8	-9.2 (-0.5%)
Loss ratio	64.4%	64.1%	-0.3pt
(excl. CALI, household earthquake)	62.0%	61.5%	-0.5pt
E/I loss ratio (excl. CALI, household earthquake)	61.7%	60.2%	-1.5pt
Net expense ratio	32.3%	32.0%	-0.3pt
(excl. CALI, household earthquake)	34.0%	33.6%	-0.4pt
Combined ratio	96.7%	96.1%	-0.6pt
(excl. CALI, household earthquake)	95.9%	95.0%	-0.9pt
Underwriting profit	94.8	128.0	(+33.1 (+35.0%))
Investment profit	97.8	142.1	(+44.3 (+45.3%)
Ordinary profit	175.2	( 250.0	+74.7 (+42.7%)
Net income	170.0	( 187.0	+16.9 (+10.0%)
+) Provisions for catastrophic loss reserve (after tax)	-12.8	-7.3	+5.5
+) Provisions for reserve for price fluctuation (after tax)	7.5	3.0	-4.4
-) Gains/losses on sales of securities and impairment losses on securities (after tax)	29.1	36.1	+6.9
-) Special factors (after tax)*	47.6	25.9	-21.6
Adjusted profit	87.8	120.6	+32.8 (+37.4%)

<sup>\*</sup> Special factors are a decrease in tax expenses in connection with the reorganization of SI, etc., loss on sale of fixed assets, gains /losses related to stock future and dividend from consolidated subsidiaries, etc.

# **Assumption of Business Forecasts for FY2018**



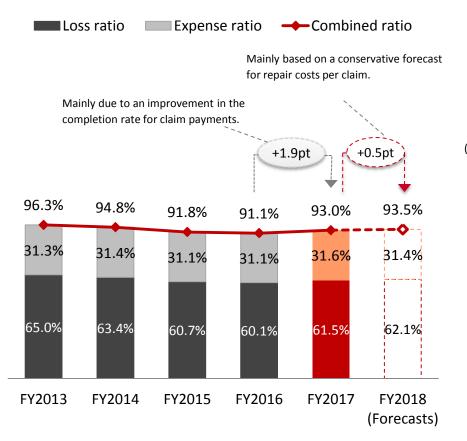
Losses from domestic natural disasters (occurring in the fiscal year)	¥48.0 billion				
Catastrophic loss reserve	Net reversal : ¥10.1 billion				
Provision rate of catastrophic loss reserve	Provision rate of fire group : fire 14.0% other 5.0% Provision rate of automobile group : 3.2%				
Market indicators	(Stock) Nikkei 225: ¥21,454 (Interest yield) 10y JGB: 0.05% (Foreign exchange) 1US\$: ¥106.24 1Euro: ¥130.52 * Assumptions for market indicators are based on ones as of end of March 2018.				
Interest and dividend income	Gross : ¥131.5 billion Net : ¥92.4 billion				
Realized gains on securities	Realized gains on security sales : ¥51.1 billion Impairment losses on securities : ¥1.0 billion				
Reserve for price fluctuation	Net provision : ¥4.2 billion				

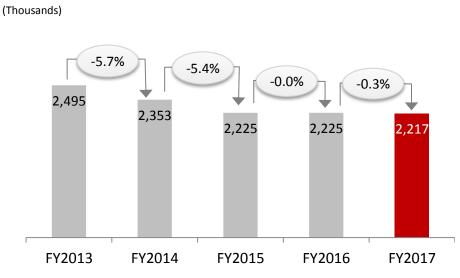
### (Reference) Related Indicators of Automobile Insurance



#### **Combined ratio**

#### The number of reported claims





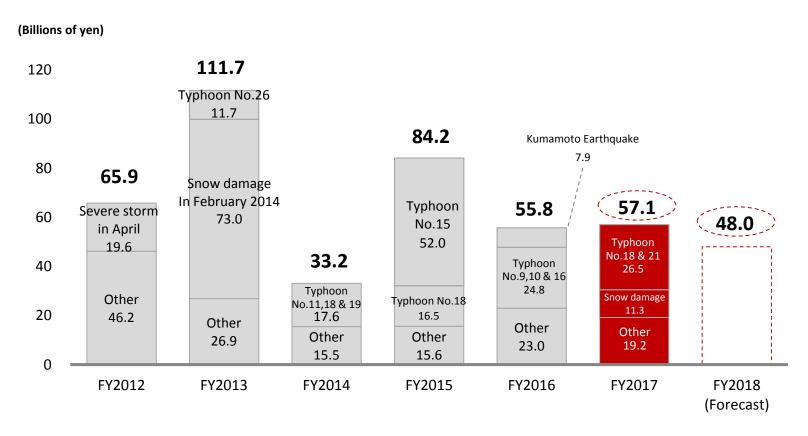
 $<sup>\</sup>boldsymbol{^*}$  Loss ratio is on a written paid basis (including loss adjustment expense).

<sup>\*</sup> Exclude certain natural disasters, whose incurred loss exceeds certain threshold.





#### Trends of net loss occurred for domestic natural disasters (events that occurred in the fiscal year)



<sup>\*</sup> Excluding CALI, household earthquake.

# (Reference) Fund and Reserve



### Underwriting reserves and reserve for outstanding losses and claims (at the end of FY2017)

(T. 11)	•	Ordinary underwriting reserve*1		Catastrophic loss reserve		Reserve for outstanding losses and claims	
(Billions of yen)	Amount	Change	Amount	Change	Amount	Change	
Fire and allied lines*2	737.0	-10.0	155.9	-19.3	119.7	-5.2	
Marine	20.4	+1.4	49.5	+1.4	23.8	-2.0	
Personal accident	124.9	+1.5	70.6	-0.1	64.7	-1.5	
Voluntary automobile	311.8	+1.1	60.1	-8.7	398.6	-11.4	
CALI*2	429.3	+10.2	-	-	80.3	-4.3	
Other	322.9	+7.8	210.0	+8.9	220.0	+19.2	
Total	1,946.6	+12.1	546.2	-17.9	907.4	-5.3	
Total (excluding CALI and household earthquake)	1,508.3	+1.5	546.2	-17.9	827.0	-0.9	

	Amount	Change
Reserve for saving-type products*3	1,365.9	-83.5

<sup>\*1</sup> Include reserves for maturity refund of non-saving-type insurance.

<sup>\*2</sup> Underwriting reserves of earthquake insurance and CALI are included in ordinary underwriting reserves.

<sup>\*3</sup> Deposit of premiums by policyholders and its investment profit cumulated as total of reserves for maturity refund and reserves for policyholders' dividends.

1. Trend of business results

2. Domestic P&C insurance

# 3. Domestic life insurance

4. Nursing care & healthcare, etc.

5. Overseas insurance

6. ERM & asset management

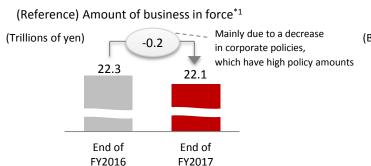
### Overview of FY2017 Results – Himawari Life



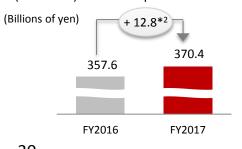
- Ordinary profit and net income were mostly unchanged year on year as growth in premium and other income was offset by an increase in provision for policy reserve.
- Net income in FY2018 is expected to increase by ¥3.8 billion to ¥12.0 billion, mainly due to continued growth in policies in force.

#### **Major indicators**

(Billions of yen)	FY2016	FY2017	Chan	ge	FY2018 (Forecasts)	Chang	e
Annualized new premium	50.2	35.8	-14.3	(-28.6%)	42.3	+6.4	(+18.0%)
Premium and other income	419.5	438.4	+18.9	(+4.5%)	452.0	+13.5	(+3.1%)
Expense	104.3	95.5	-8.7	(-8.4%)	99.6	+4.0	(+4.3%)
Investment profit	45.2	45.0	-0.1	(-0.4%)	45.3	+0.3	(+0.7%)
of which, general account	43.3	43.5	+0.1	(+0.4%)	44.7	+1.1	(+2.7%)
Basic profit	16.5	17.5	+1.0	(+6.4%)	22.9	+5.3	(+30.6%)
Ordinary profit	16.8	16.7	-0.1	(-0.9%)	21.9	+5.2	(+31.1%)
Net income	8.3	8.1	-0.2	(-2.4%)	(_12.0_)	+3.8	(+47.8%)
Adjusted profit	29.1	29.2	+0.0	(+0.3%)	Over 32.0	+2.7	(+9.6%)



(Reference) Annualized premium in force\*1



<sup>\*1</sup> The sum of individual insurance and individual annuities.

<sup>\*2</sup> Of which protection-type + ¥7.2 bn.

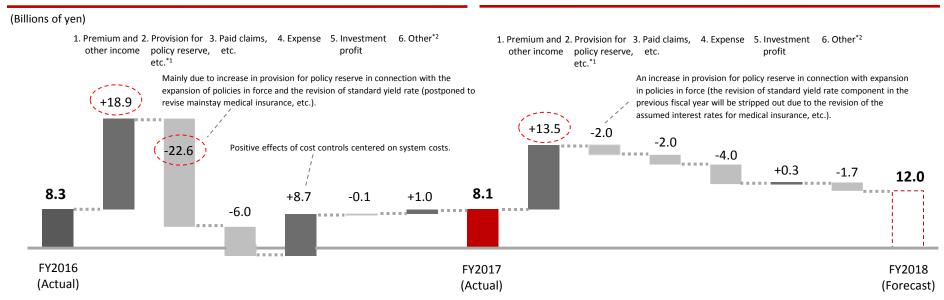
### **Net Income – J-GAAP**



- Net income in FY 2017 was mostly the same as the previous fiscal year, mainly due to steady growth in premium and other income, despite an increase in provision for policy reserve.
- ◆ Net income in FY 2018 is expected to improve, mainly due to premium and other income increasing.

### Changing factors of net income (FY2017, Actual)

### Changing factors of net income (forecast for FY2018)



	1. Premium and other income	2. Provision for policy reserve, etc.	3. Paid claims, etc.	4. Expense	5. Investment profit	6. Other	Net income
FY2016 Actual	¥419.5 billion	- ¥280.5 billion	- ¥60.4 billion	- ¥104.3 billion	¥45.2 billion	- ¥11.0 billion	¥8.3 billion
FY2017 Actual	¥438.4 billion	- ¥303.2 billion	- ¥66.5 billion	- ¥95.5 billion	¥45.0 billion	- ¥10.0 billion	¥8.1 billion
FY2018 Forecasts	¥452.0 billion	- ¥305.3 billion	- ¥68.6 billion	- ¥99.6 billion	¥45.3 billion	- ¥11.7 billion	¥12.0 billion

<sup>\*1</sup> Include the impact of cancellation refund.

<sup>\*2</sup> The sum of other ordinary expense, special gains and losses, provision for reserve of policy holder dividend, corporate tax, etc.

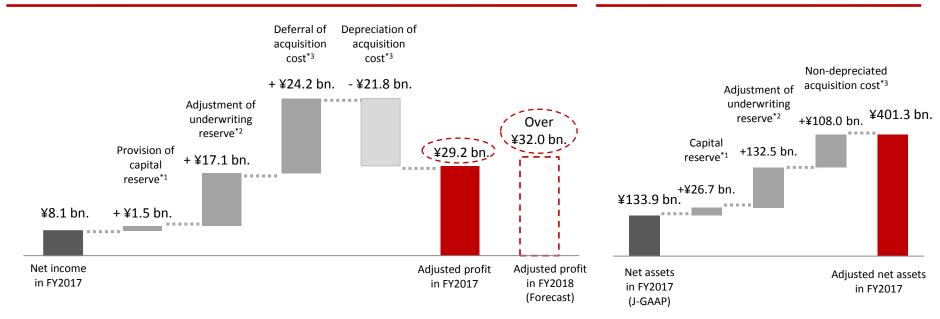
## (Reference) Adjusted Profit and Adjusted Net Assets



- ◆ In FY2017, adjusted profit exceeded the initial plan (¥28.0 billion) and amounted to ¥29.2 billion due to expansion of policies in force, etc.
- ◆ In FY2018, adjusted profit is expected to increase by ¥3.8 billion over ¥32.0 billion, mainly based on a continued steady accumulation of policies in force.

#### Conversion from net income to adjusted profit

#### (Reference) Adjusted net assets



<sup>\*1</sup> Contingency reserve and reserve for price fluctuation (after tax).

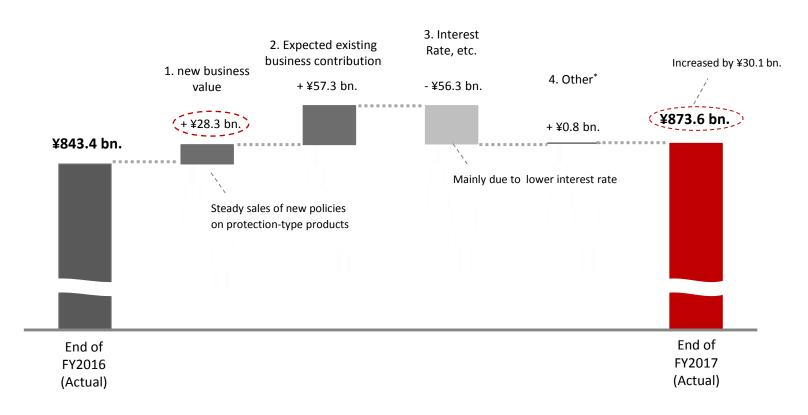
<sup>\*2</sup> Re-calculate underwriting reserve, which is calculated conservatively, with factors used for calculation of premiums (after tax).

<sup>\*3</sup> Acquisition cost, such as commissions for new contracts, depreciated over 10 years (after tax).

# (Reference) MCEV



### **Changing factors of MCEV**



<sup>\*</sup> Due to paid dividend, changing assumption of cancelation ratio, etc. and internal modeling on cost of residual non hedgeable risks.

- 1. Trend of business results
- 2. Domestic P&C insurance
- 3. Domestic life insurance
- 4. Nursing care & healthcare, etc.
- 5. Overseas insurance
- 6. ERM & asset management

### Overview of FY2017 Results – Nursing Care & Healthcare, etc.



- Achieved profitability in the nursing care business mainly due to improved occupancy rates. Net income increased by ¥5.9 billion to ¥2.9 billion.
- In FY2018, net income is expected to increase by ¥1.2 billion to ¥4.2 billion, mainly based on further improvement in occupancy rates and cost savings.

#### Results of two major nursing care operating companies\*1

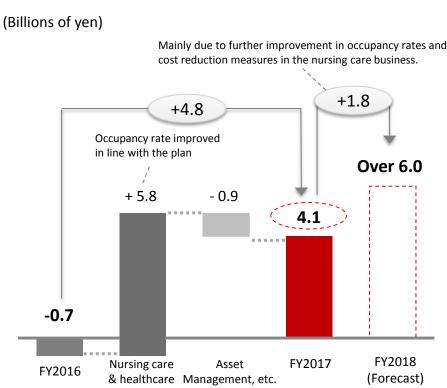
#### Changing factors of adjusted profit (Nursing Care & Healthcare, etc.\*3)

		FY2	FY2018	
(Billions of yen)		(Actual)	(Change)	(Forecasts)
Sales		119.2	(+8.3	123.2
(SOMPO Care)		77.9	+4.5	-
(SOMPO Care	Next)	41.2	+3.8	-
Net income		( 2.9	+5.9	) (4.2
(SOMPO Care)		1.9	+3.9	-
(SOMPO Care	Next)	1.0	+1.9	
Occupancy rate	(SOMPO-no-le)*2	91.7%	+4.3pt	93.5%
	(SOMPO-no-le S)*2	90.0%	+6.3pt	91.0%
	(La vie Re)*2	85.3%	+5.2pt	88.8%

nursing homes, SOMPO Care's serviced residential complexes for elderly,

and SOMPO Care Next's nursing facilities respectively.

<sup>\*1</sup> SOMPO Care and SOMPO Care Next. These are scheduled to merge in July 2018. \*2 SOMPO-no-le, SOMPO-no-le S, and La vie Re are brands of SOMPO Care's



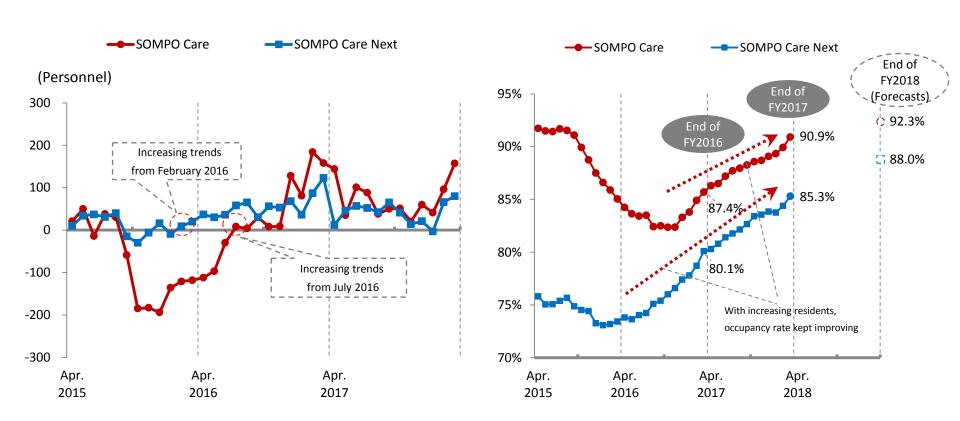
<sup>\*3</sup> Nursing care & healthcare business is the sum of SOMPO Care, SOMPO Care Next and asset management, etc. (from FY2017).





#### Inflow of residents\*1

#### Occupancy rate\*2



<sup>\*1</sup> Inflow of residents = the number of new residents – the number of departing residents 
\*2 Occupancy rate = the number of residents / capacity of facilities

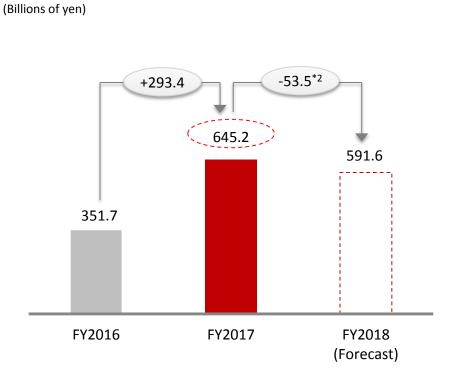
- 1. Trend of business results
- 2. Domestic P&C insurance
- 3. Domestic life insurance
- 4. Nursing care & healthcare, etc.
- 5. Overseas insurance
- 6. ERM & asset management

## Overview of FY2017 Results – Overseas Insurance

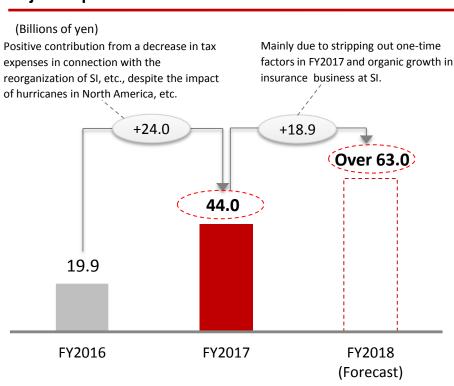


- ◆ In FY2017, earnings increased by covering the impact of hurricanes in North America, etc., with a decrease in tax expenses in connection with reorganization of SI, etc.
- ◆ In FY2018, adjusted profit is expected over ¥63.0 billion, mainly due to stripping out the impact of hurricanes in North America, etc. and organic growth at SI.

## Net premiums written\*1



#### Adjusted profit\*1



<sup>\*1</sup> Net premiums written of subsidiaries and affiliates reflect holding shares of each company. This treatment does not coincide with financial statements.

Adjusted profits have been adjusted to reflect shareholdings and other factors.

From FY2016, figures include Sompo Indonesia, Sompo Thailand, PGA Sompo (Philippines), United Insurance (Vietnam) and Sompo Mexico (The same shall apply hereafter).

<sup>\*2</sup> Due to sales of Sompo Canopius, stripping out contribution of Sompo Canopius. Net premiums written from Sompo Canopius in FY2017 was ¥129.7 bn. and adjusted profit was - ¥26.8 bn. (Net premiums written from Sompo Canopius in FY2016 was ¥133.2bn., and adjusted profit was ¥5.9bn.)

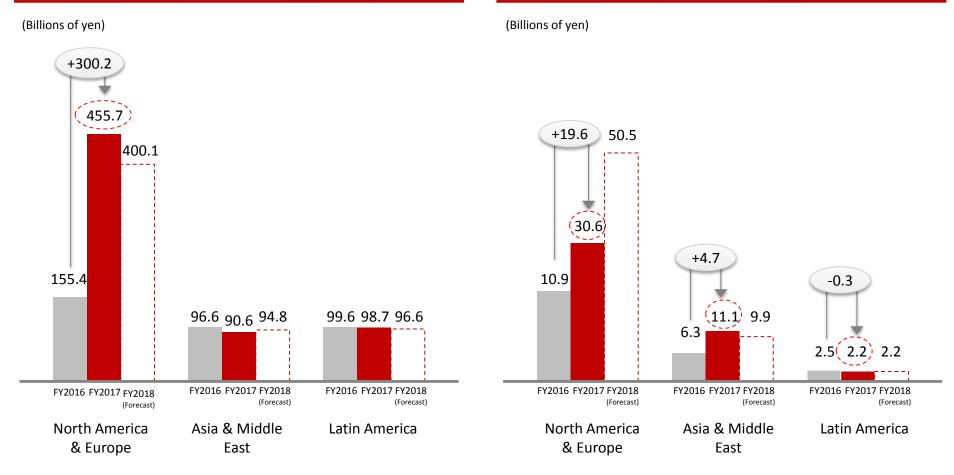
## **Business Results by Region**



- ◆ Due to the consolidation of P/L of SI, net premiums written in North America & Europe increased in FY2017.
- ◆ In FY2017, adjusted profit increased in North America & Europe as well as in Turkey. In FY2018, adjusted profit is expected to increase, primarily in North America & Europe.

#### Net premiums written (by region)

#### Adjusted profit (by region)



## (Reference) Business Results by Company



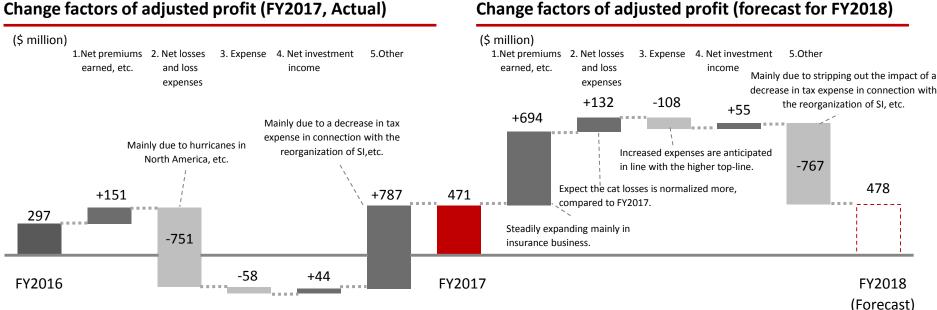
(Billions of yen)		Net Premiums written			Adjusted profit				(Reference) Exchange rate	
		FY2017 Change		FY2018 (Forecasts)	FY2017 Change		FY2018 (Forecasts)	Key points	Dec. 2017 (YoY Change)	
North America & Europe	SI	303.2	+303.2	399.0	53.2	(+53.2)	50.8	In FY2018, it is expected to improve due to stripping out one-time factors and organic growth in insurance business	113.00 JPY/USD	(-3.0%)
	Sompo America	21.5	+0.3	Integrated by SI	3.2	-0.7	Integrated by SI	In FY2017, the impact of hurricanes in North America, etc.	113.00 JPY/USD	(-3.0%)
	SJNK Europe	1.2	+0.2	1.1	0.9	-0.0	-0.3	In FY2018, integration costs with SI and related expenses are expected.	151.95 JPY/GBP	(+6.3%)
	Sompo Canopius	129.7	-3.4	Sold 100%of the shares	-26.8	-32.8	Sold 100%of the shares	In FY2017, adjusted profit decreased mainly due to the impact of hurricanes in North America ,etc.(¥25.8 bn.) (Sold 100% of the shares in March 2018).	113.00 JPY/USD	(-3.0%)
Asia & Middle East	SJ Sigorta (Turkey)	45.5	( -13.2	) 42.5	8.3	+3.8	) 6.7	Positive contributions from a improving loss ratio and investment profit in FY2017. In FY2018, the loss ratio is expected conservatively.	29.90 JPY/TRY	(-9.7%)
	Sompo Singapore	7.3	+0.9	7.7	1.1	+0.0	0.8	Basically in line with the plan.	84.49 JPY/SGD	(+4.8%)
	Berjaya Sompo (Malaysia)	11.9	+0.9	15.5	0.9	-0.0	1.0	Strengthening bancassurance with CIMB in FY2018.	27.79 JPY/MYR	(+7.0%)
	Sompo Indonesia	5.6	+1.6	8.9	-0.1	-0.5	0.4	Investment profit was below plan in FY2017, while it is expected to improve in FY2018 through measures such as curtailing expenses.	0.0084 JPY/IDR	(-3.4%)
	Sompo China NK China	5.6	+0.1	5.3	-0.1	+0.9	0.1	While the impact of Typhoon No.13, basically in line with the plan.	17.29 JPY/RMB	(+3.2%)
	Sompo Hong Kong	3.3	-0.1	3.2	0.5	+0.1	0.4	Basically in line with the plan.	14.46 JPY/HKD	(-3.7%)
	Universal Sompo (India)	5.9	+2.9	7.4	1.2	+1.0	0.2	In FY2017, crop insurance and automobile insurance performed favorably. In FY2018, underwriting profit in crop insurance is expected conservatively.	1.65 JPY/INR	(-4.1%)
Latin America	Sompo Seguros (Brazil)	98.3	-0.9	96.6	1.9	-0.2	2.2	In FY2017, the bottom line improved, following the execution of measures to improve the loss ratio, including changes in underwriting conditions.	34.11 JPY/BRL	(-4.7%)
Other (non-consolidated)*		5.8	-3.1	3.9	-0.4	-1.1	0.1	_	-	
Total		645.2	+293.4	591.6	44.0	+24.0	Over 63.0	_	-	

<sup>\*</sup> Sum of Sompo Thailand, PGA Sompo (Philippines), United Insurance (Vietnam) and Sompo Mexico.

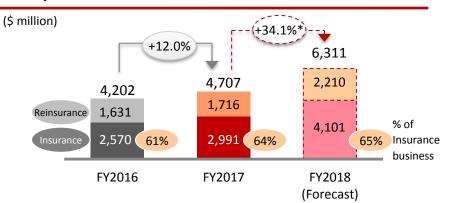
## (Reference) Overview of Business Results of SI (1)



#### Change factors of adjusted profit (FY2017, Actual)

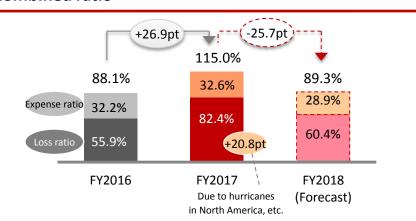


#### **Gross premiums written**



<sup>\*</sup> Incl. the effects on the integration with Sompo America, bolt-on M&A, etc. (around + 13%)

#### **Combined ratio**



<sup>\*</sup> One-time merger cost is excluded as a special factor in expense ratio and combined ratio in FY2017.

The denominator of loss ratio, expense ratio and combined ratio is net premiums earned.

## (Reference) Overview of Business Results of SI (2)



		FY2016 FY2017		7	FY2018		
	(\$ million)	(Actual)	(Actual)	Change	(Forecasts)	Change	Including the effects on the
	Gross premiums written	4,202	4,707	+505	6,311	(+1,604)⊣	integration with Sompo America,
	Net premiums written	2,369	2,683	+313	3,755	+1,072	bolt-on M&A, etc.
	Net premiums earned	2,363	2,515	(+151)	3,209	( +694 )⊣	Steadily expanding mainly in insurance business.
	Net losses and loss expenses	1,321	2,073	+751	1,940	-132	
	Expense*1	760	819	+58	927	+108	
	Loss ratio*1	55.9%	82.4%	+26.5pt	60.4%	-22.0pt	
	Expense ratio*1	32.2%	32.6%	+0.4pt	28.9%	( -3.7pt)→	Mainly due to growth in net premiums earned with expense management.
	Combined ratio*1	88.1%	115.0%	+26.9pt	(89.3%)	-25.7pt	
	Underwriting income	281	( -434 )	-715	353	( +788)	Impact of hurricanes in North  America, etc. to underwriting
	Net investment income	176	221	+44	277	+55	income: - \$510 mn.
	Net income (After Preferred dividend)	333	-234	( -568)	(478)	(+713)	
	+) Net foreign exchange gains	-74	+11	+85	-	-11	
(Reference) Adjusted profit	+) Net realized and unrealized gains, net impairment losses, etc.	+23	-29	-52	-	+29	
	+) Income tax expense	+16	-13	-29	-	+13	
	+) One-time merger cost	-	+56	+56	-	-56	
	+) A decrease in tax expense in connection with reorganization, etc.	-	+681	+681	-	-681	
	Adjusted profit	297	(471)	+173	(478)	+7	

<sup>\*1</sup> The denominator of loss ratio, expense ratio and combined ratio is net premiums earned. One-time merger cost is excluded as a special factor in expense, expense ratio and combined ratio in FY2017.

<sup>\*2</sup> Impact of US tax reform (FY2017): around + ¥ 0.5 billion (due to reversal of deferred tax liabilities, consolidated), only a limited impact from FY2018 onward.

<sup>(</sup>Reference) Timing of recognizing net premiums earned in crop insurance (Seasonality) 1Q:10-15% 2Q:25-30% 3Q:30-35% 4Q:25-30%

- 1. Trend of business results
- 2. Domestic P&C insurance
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## Financial Soundness – ESR (99.5%VaR)

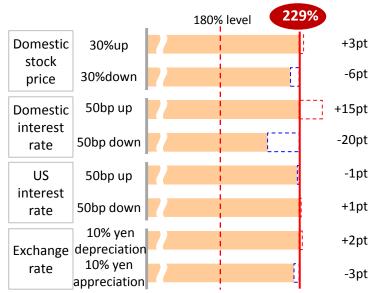


◆ Maintained a robust financial base by steadily evolving ERM management.

#### Trend of ESR (99.5%VaR)\*1

#### Retained earnings, issuance of -250% level\*2 hybrid bonds, etc. Market Sales of +15pt fluctuation Sompo Canopius -3pt +4pt --180% level\*2 229% Stock Interest Exchange 212% price rate rate -3pt -2pt +2pt End of End of Mar. 2017 Mar. 2018\*3

#### Sensitivity of ESR (99.5%VaR)



250% level: The level set based on capital efficiency (ROE).

180% level: The level leading to stable financial soundness,

based on the result of stress test, etc.

\*3 (Reference) ESR (99.95%VaR) at the end of March 2018: 157% (Target range under this standard was around 120% to 170%)

(Reference) Market indicators	End of Mar. 2017	End of Mar. 2018		
Domestic stock price (Nikkei 225)	¥18,909	¥21,454	(+13.5%)	
Domestic interest rate (30y JGB)	0.85%	0.74%	(-11bp)	
US interest rate	2.39%	2.73%	(+35bp)	
Exchange rate (JPY/USD)	¥112.19/USD	¥106.24/USD	(-5.3%)	
Exchange rate (JPY/EUR)	¥119.79/EUR	¥130.52/EUR	(+9.0%)	

<sup>\*1</sup> In accordance with Solvency II

<sup>\*2</sup> Target range is around 180% to 250% (99.5%VaR).

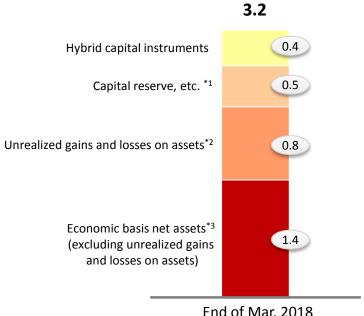
## (Reference) Breakdown of Adjusted Capital and Risk (99.5% VaR)

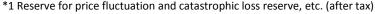


#### **Adjusted capital**

#### (Trillions of yen)

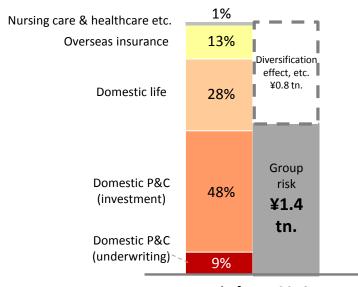
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<sup>\*2</sup> Unrealized gains and losses on securities, etc., including non mark-to-market assets (e.g. policy reserve matching bonds).





End of Mar. 2018

•Risk amount of each business:

Before reflecting risk diversification effect among businesses and before-tax basis.

Group total risk:

Sum of risk amount of each business less risk diversification effect among businesses and tax impact.

(Reference) Formula for adjusted capital: Adjusted capital

<sup>\*3</sup> Total of net assets on non-consolidated balance sheets, and value in force of P&C and life insurance business.

<sup>\*4</sup> Risk: 1 year holding period, 99.5% VaR

<sup>=</sup> Total of net assets on the non-consolidated balance sheet + value in force – goodwill, etc. + unrealized gains and losses on non mark-to-market assets + capital reserve, etc.

<sup>+</sup> hybrid capital instruments

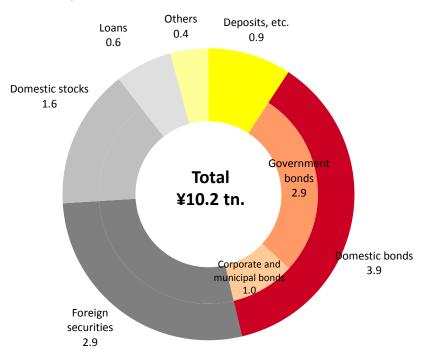
## **Asset Portfolio – Group-wide**



◆ Built a stable portfolio centered on bonds, considering liability, liquidity and other characteristics.

#### Amount of investment assets (Group consolidated base, as of end of March 2018)

#### (Trillions of yen)



#### Investment assets by company

(Billions of yen)	Amount of investment assets	Composition	
Sompo Japan Nipponkoa	5,960.2	56.4%	
Himawari Life (General account)	3,008.8	28.5%	
Overseas group subsidiaries	1,458.2	13.8%	
(Of which, SI)	(1,025.6)	(9.7%)	
Saison Automobile & Fire	45.7	0.4%	
Sonpo 24	22.8	0.2%	
Other domestic subsidiaries	63.4	0.6%	
Total	10,559.3	100.0%	

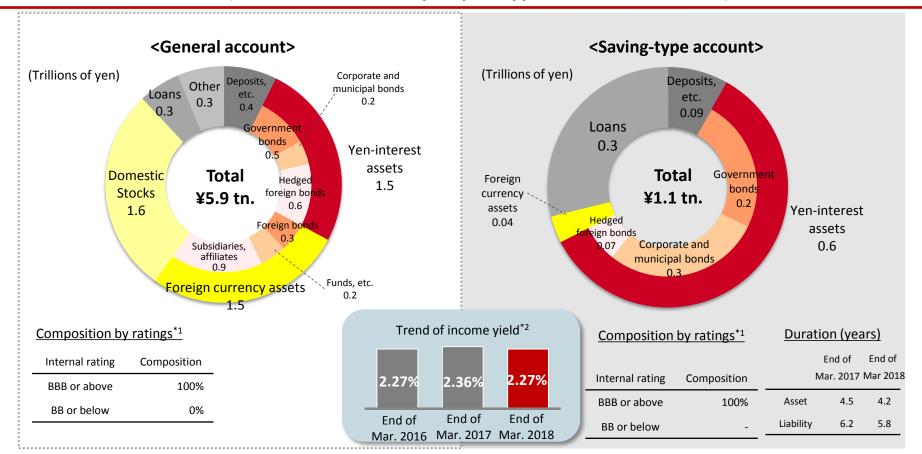
<sup>\*</sup> Others include lands, buildings and stocks of non-consolidated subsidiaries, etc.

## Asset Portfolio – Sompo Japan Nipponkoa



- The general account is managed with diversified investments while the saving-type account utilizes portfolio management based on ALM.
- ◆ While diversifying investment methods, considering the risk-return balance in light of the domestic low interest rate environment, keep focusing on stability of asset management.

#### Amount of investment assets (end of March 2018, Sompo Japan Nipponkoa, non-consolidated)



<sup>\*1</sup> Total of yen-interest assets and foreign currency bonds

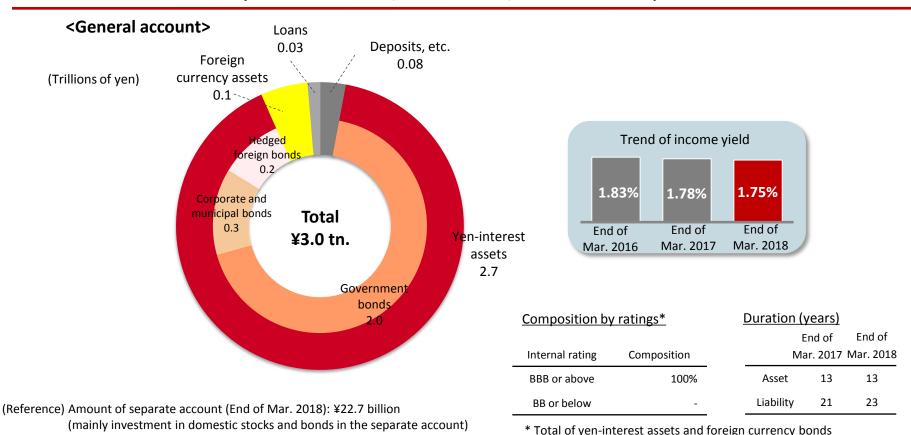
<sup>\*2</sup> Excluding overseas subsidiaries' shares, etc.

### Asset Portfolio – Himawari Life



- Manage the portfolio through disciplined ALM, which mainly consists of yen-interest assets.
- ◆ Slightly increased allocation to foreign currency assets, in light of the domestic low interest rate environment.

#### Amount of investment assets (end of March 2018, Himawari Life, non-consolidated)

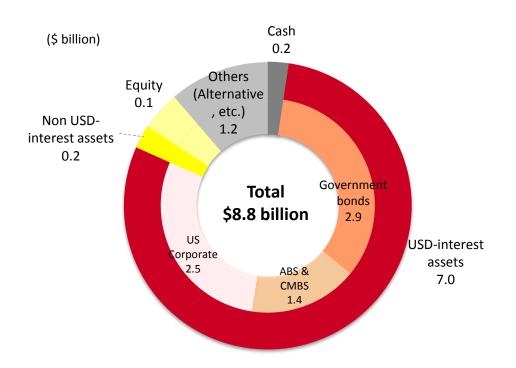


### **Asset Portfolio - SI**



- ◆ Emphasis on liquid, high quality assets to meet company liabilities.
- ◆ While investing in USD-interest assets at the base, maximizing risk adjusted returns by adjusting allocations.

#### Amount of investment assets (end of December 2017, SI, consolidated)



#### **Composition by ratings**

Rating	Composition		
BBB or above	92%		
BB or below	8%		

#### **Duration (years)**

	End of	End of
	Dec. 2016	Dec. 2017
Asset	3.4	3.6
Liability	2.6	2.9

(Reference) Income yield \* in FY2017: 2.85%

\*Incl. Changes in unrealized gains and losses on certain funds, etc.

## **Note Regarding Forward-looking Statements**

The forecasts included in this document are based on the currently available information and certain assumptions that we believe reasonable. Accordingly, the actual results may differ materially from those projected herein depending on various factors.

#### **Contacts**



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