

Announcement on progress of payment for the heavy snowfall in February

We would like to express our sincerest sympathies to all those who have suffered damages due to the heavy snowfall in February.

NKSJ Holdings, Inc. (“NKSJ”) announces that the number of claims and amount of claim payments* (as of March 20, 2014) of Sompo Japan Insurance Inc. (“Sompo Japan”) and NIPPONKOA Insurance Company, Limited (“Nipponkoa”) are as below. With regard to the increase in the number of claims and amount of claim payment in the future, we will make an announcement once again in due course.

Sompo Japan and Nipponkoa will strive to pay insurance claims appropriately and promptly, in order to help our customers get back to normal as soon as possible.

*Number of claims and amount of claim payments are the number of claims and amount of claim payments for the heavy snowfall which occurred mainly in the following 8 prefectures: Ibaraki, Tochigi, Gunma, Saitama, Chiba, Tokyo, Kanagawa and Yamanashi.

1. Current status regarding the number of claims and amount of claim payments on a direct basis *1

(1)Number of reported claims *2

(Policies)

	Fire & allied lines		Auto	Other	Total
	General (Other than GHLS)	GHLS *3			
Sompo Japan	33,503	30,566	16,845	779	81,693
Nipponkoa	18,340	-	9,944	605	28,889
Total	51,843	30,566	26,789	1,384	110,582

(2)Number of paid claims *4

(Policies)

	Fire & allied lines		Auto	Other	Total
	General (Other than GHLS)	GHLS *3			
Sompo Japan	9,001	7,256	7,306	333	23,896
Nipponkoa	6,902	-	4,741	262	11,905
Total	15,903	7,256	12,047	595	35,801

(3)Amount of claim payments *5

(Billions of yen)

	Fire & allied lines		Auto	Other	Total
	General (Other than GHLS)	GHLS *3			
Sompo Japan	4.8	4.4	1.9	0.1	11.2
Nipponkoa	4.4	-	1.3	0.1	5.7
Total	9.2	4.4	3.2	0.2	16.9

*1 Number and amount representing the sum for all companies comprising individual policies with Sampo Japan or Nipponkoa, and coinsurance policies with Sampo Japan or Nipponkoa as the lead underwriter.

*2 Number of reported claims is as of March 20, 2014. This includes cases which may be outside the scope of the insurance coverage, based on terms and conditions of each insurance contract.

*3 Insurance for Government Housing Loan Scheme (GHLS) is available to those who borrow from Japan Housing Finance Agency, and is a coinsurance. Sampo Japan, as the lead underwriter, provides administrative services as a business agent or a stand-in to other companies.

*4 Number of paid claims is as of March 20, 2014. This includes claims which are 1) already paid, 2) not eligible to be paid, and 3) already solved at the time customers consulted or inquired.

*5 Amount of claim payments is as of March 20, 2014, and not reflecting the reinsurance coverage.

2. Business outlook

As the result of this matter, in case of revision of the earnings forecast for FY 2013 (ending March 31, 2014) announced on November 19, 2013 is required, NKSJ will promptly release new information.