# **Topics & Basics**

November 2017 **Sompo Holdings, Inc.** 



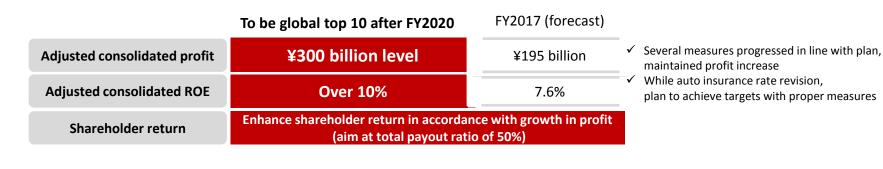
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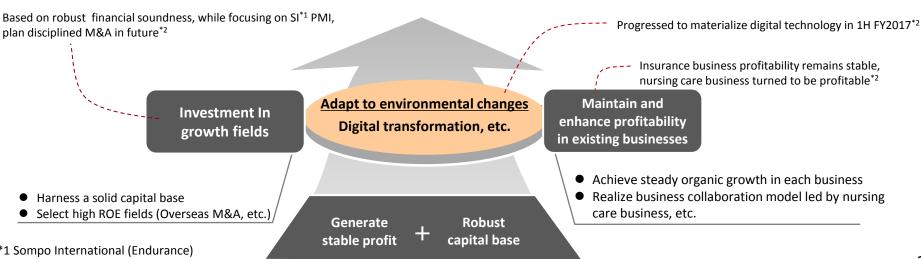
# Mid and long term strategy of SOMPO Holdings



- Never change our vision evolving to global top 10 insurance group.
- With proactive shareholder returns, maintain capital buffer needed to execute our strategies.
- Build a sustainable growth cycle by capturing opportunities to execute growth investments, with organic growth as our fundamental premise.

### Our vision of growth strategy





\*1 Sompo International (Endurance)

\*2 As of 1H FY2017

# **Progress of Mid-term Management Plan – Group**



- ◆ Adjusted consolidated profit (adjusted EPS) has been expanding steadily toward achieving FY2018 targets.
- ◆ Based on accumulated profit, adjusted consolidated ROE is expected to improve further.

### Adjusted consolidated profit\*1 Adjusted consolidated ROE\*1 (Billions of yen) ¥300 bn. level Adjusted EPS\*2 +11.7 Aim at Over 10% 220 to 230 around 9% 205.0(195.0) 7.6% 183.2 Over 8% 6.9% 164.3 Target ¥501 **Target** ¥461 (Reference) ROE(J-GAAP) ¥326 Vision 9.2% 9.7% 8.2% about 12% 1H Actua After FY2020\*3 FY2015 After FY2020\*3 FY2016 FY2017 FY2018 FY2015 FY2016 FY2017 FY2018 (Actual) (Actual) (Previous)(Revised) (Plan) (Actual) (Actual) (Revised (Plan) (Image) (Image)

forecast)

<sup>\*1</sup> See page 9 for definitions of adjusted consolidated profit and adjusted consolidated ROE.

<sup>\*2</sup> Adjusted EPS = adjusted consolidated profit / the number of issued stocks (excluding portion of share buy-back, etc.)

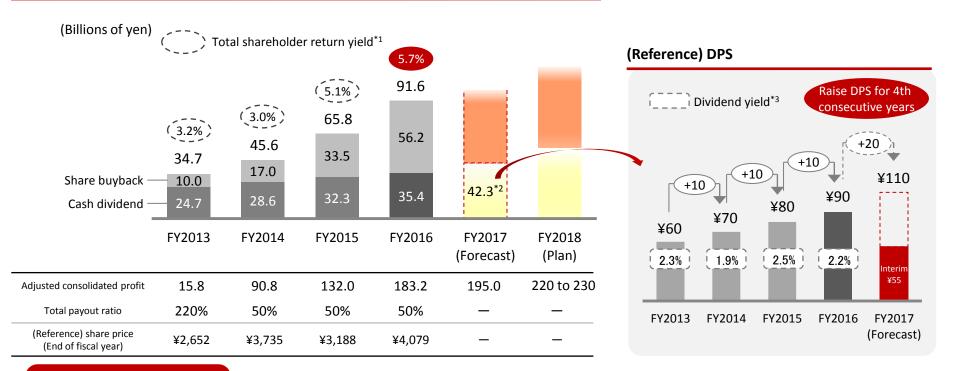
<sup>\*3</sup> We will set targets in FY2020, after consideration by end of FY2018

### **Shareholder Return**



- Unchanged shareholder return policy, aim at enhance the total amount of shareholder return in accordance with profit expansion.
- Our policy is to determine the balance of dividends and share buybacks while closely monitoring the stock price level, dividend yield and related factors.

### History of shareholder returns



### Shareholder return policy

Aim at attractive shareholder return through stable dividend and flexible share buyback, taking into account dividend yield or DPS growth. (Target level of total payout ratio: around 50%\*4 over medium term.)

<sup>\*</sup> Determine balance of dividends and share buybacks based on stock price and relative level of dividend yield, etc.

<sup>\*1</sup> Total shareholder return yield = (Cash dividend + Share buyback) / Market cap. as of end of FY

<sup>\*2</sup> The interim dividend is ¥21.3 billion (approved)

<sup>\*3</sup> Dividend yield = Cash dividend / Market cap. as of end of FY

<sup>\*4</sup> Total payout ratio = (Cash dividend + Share buyback) /
Adjusted consolidated profit
Could be adjusted based on capital level, ROE, etc.

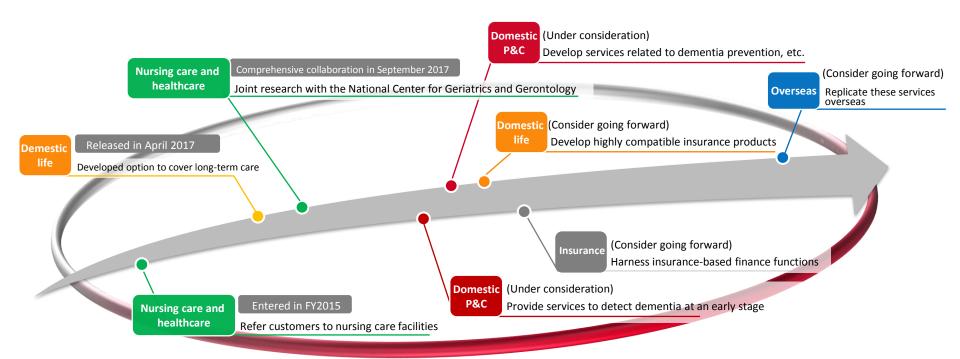
# New business collaboration model targeting the evolution of the Group (example)



◆ Link organically between the business platforms of the P&C and life insurance businesses, where we have extensive expertise, and the nursing care business we have entered into.

### **Development led by nursing care business (image)**

Enhance profitability while developing high-value-added Group services by organically linking the nursing care business and insurance businesses using services related to extending healthy life expectancy, such as dementia prevention.



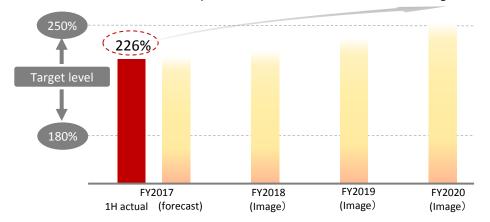
# Robust financial base and ERM for growth strategy



◆ Achieve the stable growth of the Group based on the fundamental premise of maintaining and enhancing a robust financial base by implementing ERM thoroughly.

### ESR (99.5%VaR) progress forecast

Organic increases in ESR in the range of +5% to nearly 10% are expected every year mainly through the steady reduction of strategic-holding stocks, in addition to retained earnings, while proactively implementing shareholder returns. Our financial position will enable the further investments in growth fields, etc.

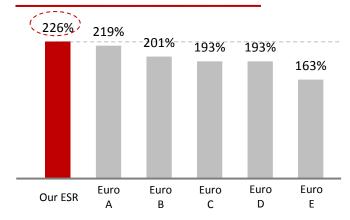


### Implement ERM thoroughly

### (Our main initiatives)

- Reform a global ERM framework
- Support appropriate management decision-making on all fronts, including product development and M&A activity.
- Reflect the return on risk (ROR) indicator in compensation for officers and other remuneration, etc.
- Accelerate Group-wide penetration of an ERM culture

# (Reference) Comparison in ESR with European insurance companies\*



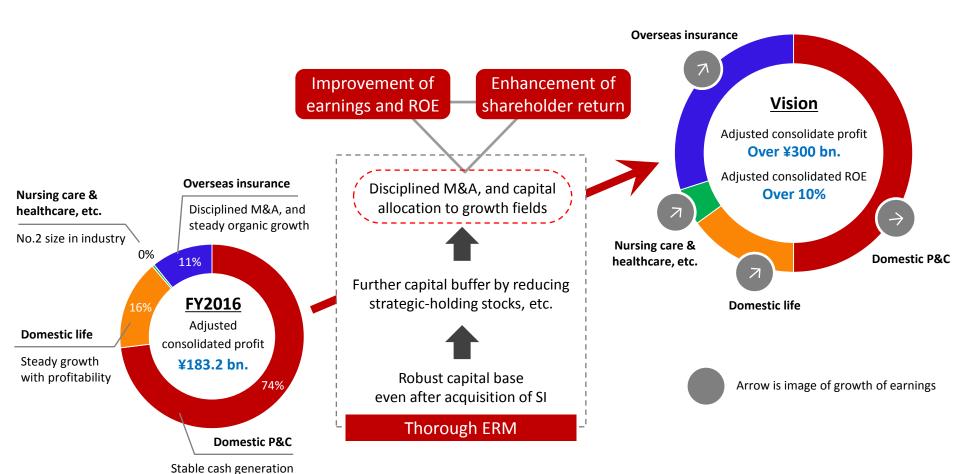
- \* SOMPO uses ESR (99.5%VaR) as of end of September 2017.
- \* Other companies use solvency ratio based on Solvency II as of end of June 2017.

# **Growth Story Going Forward**



◆ Based on enhancement of robust capital base, aim at global top 10 level of earnings and ROE.

### Group's growth story and transformation



# (Reference) ESG

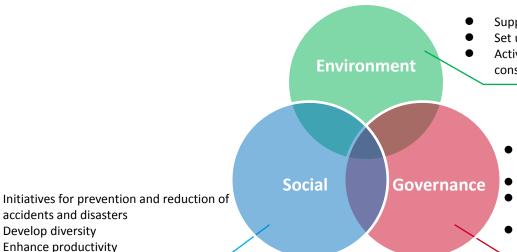


Strive to increase the sophistication of information disclosure through integrated annual report and other means, while proactively pursuing ESG initiatives.

### **Typical initiatives**

accidents and disasters

Develop diversity **Enhance productivity** 



- Supply insurance products addressing global environmental problems
- Set up eco-funds (Sompo Japan Nipponkoa Asset Management)
- Activities to promote widespread adoption of environmental conservation in collaboration with NPOs and other entities
  - Evolution of the group management system (Introduction of the business owner system and the Group CxO system)
  - Compensation for officers linked to corporate business performance
  - Seven individuals among the 17 Directors and Audit & Supervisory Board members are outside officers.
  - The Nomination and Compensation Committee is chaired by an outside director.

### **Topics**

### Inclusion in Socially Responsible Investment (SRI) indexes and other indexes

Selected for inclusion in the Dow Jones Sustainability Index for 18 consecutive years (longest-running record for a Japanese company).

> Dow Jones Sustainability Indices In Collaboration with RobecoSAM 66

- Adopted by all ESG indexes selected by the Government Pension Investment Fund (GPIF)
  - 1. FTSE Blossom Japan index
  - 2. MSCI Japan ESG select leaders index
  - 3. MSCI Japan Empowering Women Index

### Awarded for the highest rank

 Selected for inclusion in the highest rank (A rank) of the CDP\* climate change list for two consecutive years.



# (Reference) Numerical Management Targets, etc.



### **Numerical management targets**

	FY2016	FY2017		FY2018
(Billions of yen)	(Actual)	(1H actual)	(forecasts) Announced on November 2017	(Plan) Reviewed and Announced on November 2016
Domestic P&C insurance*1	134.9	48.9	100.2	Over 120.0
Domestic life insurance	29.1	14.7	28.0	Over 32.0
Nursing care & healthcare, etc.	-0.7	1.5	3.6	Over 8.0
Overseas insurance	19.9	-35.2	63.1	Over 60.0
Total (Adjusted consolidated profit)	183.2	29.9	195.0	220.0 – 230.0
Adjusted consolidated ROE*2	7.6%		7.6%	Over 8%
(Reference) ROE (J-GAAP)	9.7%		8.2%	Around 10% level

### **Definition of adjusted profit**

### Domestic P&C insurance

### Net income

- + Provisions for catastrophic loss reserve (after tax)
- + Provisions for reserve for price fluctuation (after tax)
- Gains/losses on sales of securities and impairment losses on securities (after tax)
- Special factors (e.g. dividend from subsidiaries)

### Domestic life insurance

### Net income

- + Provision of contingency reserve (after tax)
- + Provision of reserve for price fluctuation (after tax)
- + Adjustment of underwriting reserve (after tax)
- + Deferral of acquisition cost (after tax)
- Depreciation of acquisition cost (after tax)

Nursing care & healthcare, etc.

Net income

### Overseas insurance

### Net income

(including major non-consolidated subsidiaries)
Adjusted profit of SI (Endurance) is operating income\*3

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- \*1 Total of Sompo Japan Nipponkoa, Saison Automobile & Fire, Sonpo 24, Sompo Japan Nipponkoa Insurance Services, DC Securities and Sompo Risk Management & Healthcare (from FY2017)
- \*2 Adjusted consolidated ROE = Adjusted consolidated profit / Adjusted consolidated net assets (The denominator is the average balance at the end/start of each fiscal year.)

  Adjusted consolidated net assets = Consolidated net assets (excluding life insurance subsidiary's net assets) + Catastrophic loss reserve in domestic P&C insurance (after tax)
  - + Reserve for price fluctuation in domestic P&C insurance (after tax) + Domestic life insurance adjusted net assets

Domestic life insurance adjusted net assets = Net assets (J-GAAP) + Contingency reserve (after tax) + Reserve for price fluctuation (after tax)

- + Adjustment of underwriting reserve (after tax) + Non-depreciated acquisition cost (after tax)
- \*3 Adjusted profit of SI (Endurance) is defined as operating income, which excludes one-time factors (operating income = net income net foreign exchange gains/losses
- net realized and unrealized gains/losses net impairment losses recognized in earnings, etc.). Forecasts for the overseas insurance business in FY2017 include a decrease in tax expenses in connection with the reorganization of SI.

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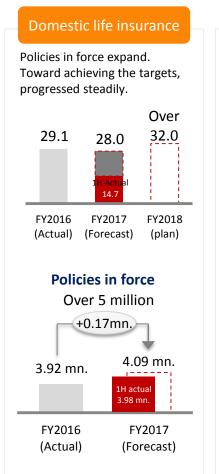
# **Progress of Mid-term Management Plan – Businesses**

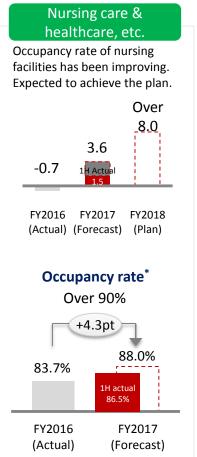


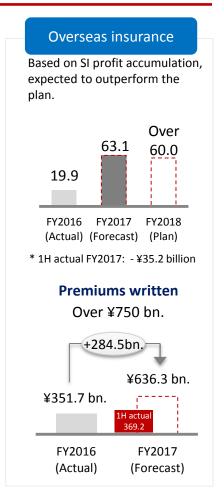
◆ Base operations in each business are progressing steadily, aiming at achieving FY2018 targets.

### Adjusted profit by segment and key factors

### Domestic P&C insurance Adjusted Base combined ratio excluding one-time factors remains stable. profit Expected to achieve the plan. (Billions of yen) Over 134.9 120.0 100.2 FY2016 FY2017 FY2018 (Actual) (Forecast) (Plan) Key Combined ratio indicators 92 to 94% target range FY2018 +1.2pt 96.4% 95.2% FY2016 FY2017 (Actual) (Forecast)







<sup>\*</sup> Excluding hurricanes in North America and other large losses

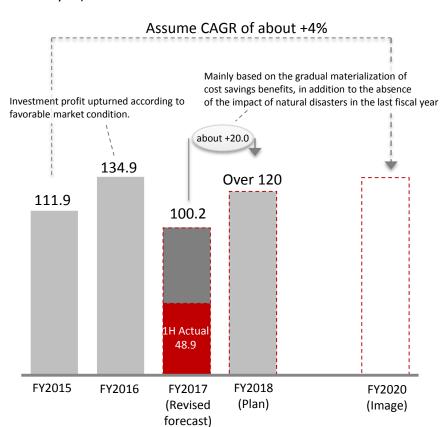
# **Progress of Domestic P&C Insurance**



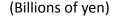
- ◆ In 1H FY2017, base Profitability remains stable, while the impact of hurricanes in North America, etc.
- Expected to achieve the targets of adjusted profit FY2018, mainly due to the gradual materialization of cost savings benefits, etc.

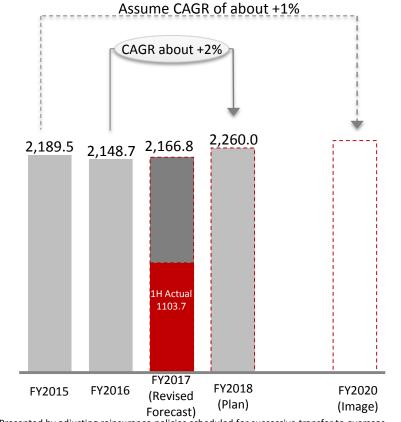
### Plan for adjusted profit

(Billions of yen)



### Net premiums written (Sompo Japan Nipponkoa)\*





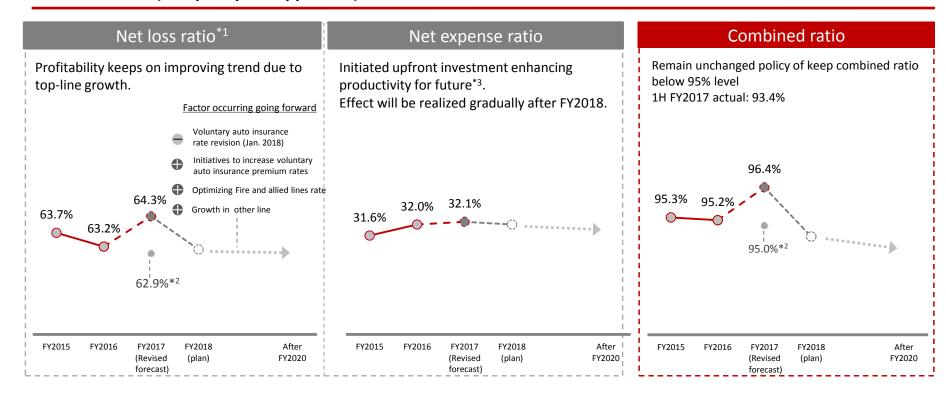
<sup>\*</sup> Presented by adjusting reinsurance policies scheduled for successive transfer to overseas subsidiaries: Deducting the portion of the total transfer amount (approx.¥30.0billion) that has yet to be transferred in each fiscal year.

# **Combined ratio (Sompo Japan Nipponkoa)**



◆ Net loss ratio is expected to be steady, net expense ratio projects to decrease slightly.

### **Combined ratio (Sompo Japan Nipponkoa)**



<sup>\*1</sup> Loss ratio is on a written paid basis (including loss adjustment expense).

<sup>\*3</sup> The amount of upfront investments In FY2017 (forecast): around ¥10.0 billion

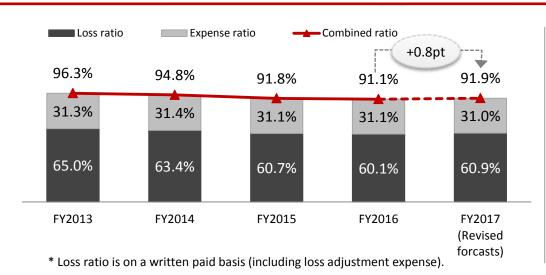
<sup>\*2</sup> Excluding hurricanes in North America and other large losses

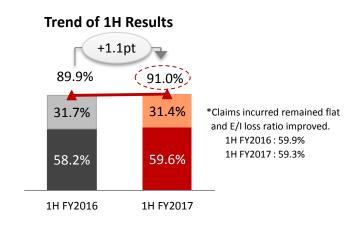


# **Automobile Insurance (1)**

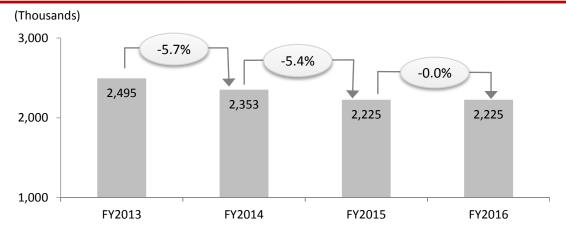


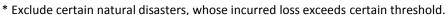
### **Combined ratio**

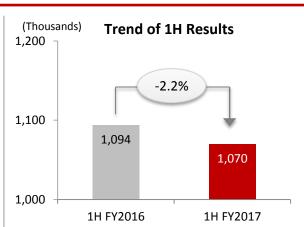




The number of reported claims







# **Automobile Insurance (2) Direct Business**



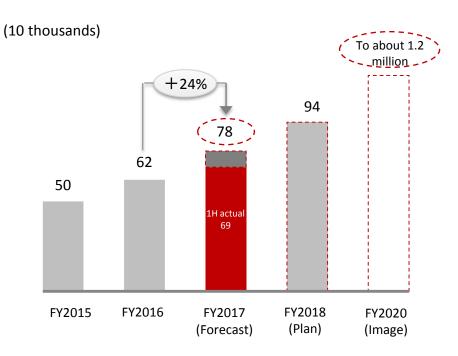
### Market share in direct automobile insurance market

# Due to "ALSOK reliable accident site support service," etc. top line growth rate\*1 is the No. 1 in the market for 2 consecutive years. Market share has been continuously expanding.

# 9.0% 7.5% FY2015 FY2016 FY2017 \*2

### Policies in force of "Otona no Jidosha Hoken\*3"

Progress steadily in line with the plan toward turning to be profitable in FY2020.



<sup>\*1 +22%</sup> year on year ( Reference: market average increase ratio +6%)

<sup>\*2</sup> Until 1Q FY2017

<sup>\*3</sup> Mainstay direct product name of Saison Auto.



# **Progress of Domestic life insurance**

FY2020

(image)



**♦** I

FY2015

FY2016

FY2017

(Revised

forecast)

FY2018

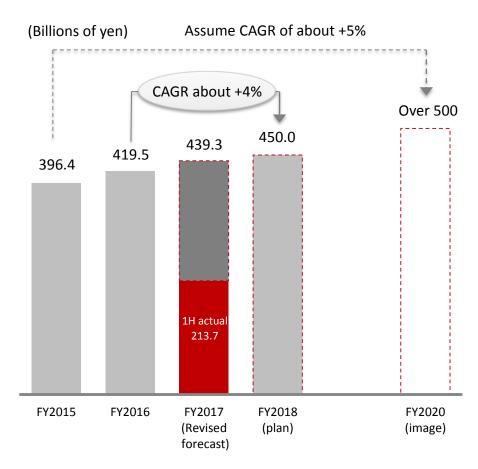
(plan)

Progressed steadily in 1H FY2017.

### Plan for adjusted profit

# (Billions of yen) Assume CAGR of about +6% CAGR about +5% Profit increase due to steady expansion of policies in force Upturned because paid claims 1 were less than in normal years. Over 32 30.4 29.1 28.0 1H actual 14.7

### Premium and other income

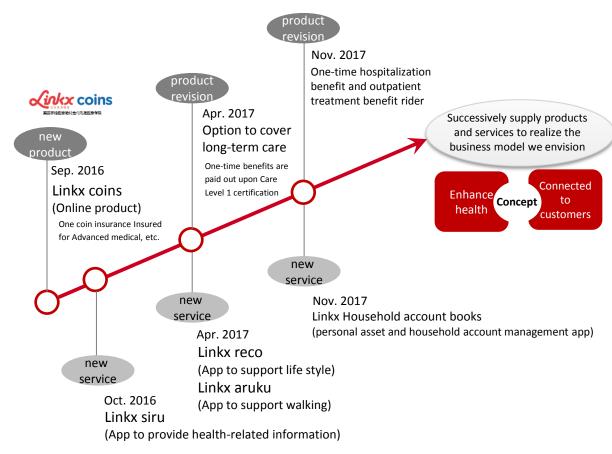


# Materialized products and services strategy (Himawari life)



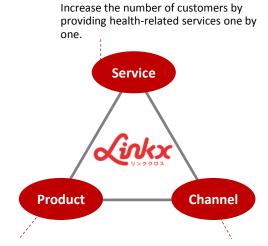
- Aim to evolve into a health support enterprise by going beyond boundaries of "insurance."
- ◆ Increase the number of customers and earnings in the future through new business model.

### New products and services



### (Reference) business model

- Establish lifelong connection with customers.
- Accelerate growth strategy centered on health service brand "Linkx (Link cross)."



Proactively develop products from customers' perspective, such as a product utilizing vital data. Himawari Life connects digitally with customers through products and services, and high-quality sales representatives follow them.

FY2008

FY2009

FY2010

FY2011

FY2012

FY2013

FY2015

FY2014

FY2016

FY2017

(forecast)

FY2018

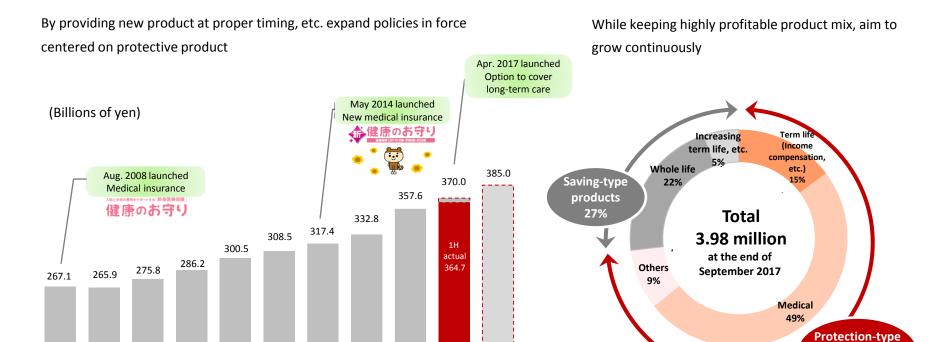
(plan)

# (Reference) Annualized premium in force and product mix



### Annualized premium in force

### Product mix (the number of policies in force)



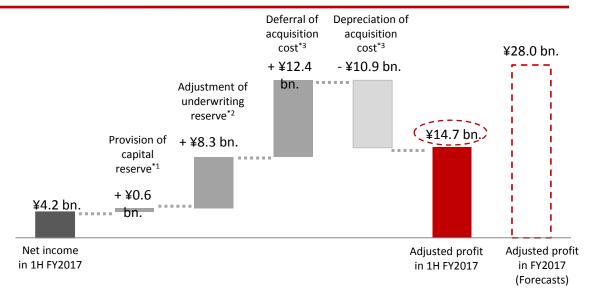
Protection-type products: Medical, cancer, income compensation, and term life insurance (excluding long term life and increasing term life insurance), etc.

products 73%

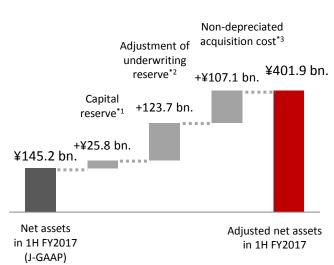
# Adjusted Profit and Adjusted Net Assets – Himawari Life



### Conversion from net income to adjusted profit



### (Reference) Adjusted net assets



<sup>\*1</sup> Contingency reserve and reserve for price fluctuation (after tax).

<sup>\*2</sup> Re-calculate underwriting reserve, which is calculated conservatively, with factors used for calculation of premiums (after tax).

<sup>\*3</sup> Acquisition cost, such as commissions for new contracts, depreciated over 10 years (after tax).

# **Progress of Nursing Care & Healthcare, etc.**

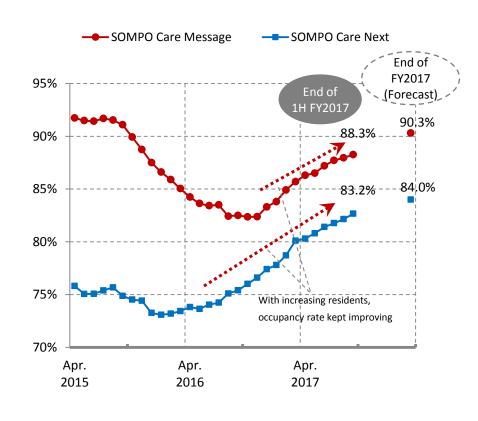


In nursing care business, occupancy rate has been improving steadily. The business became profitable.

### Plan for adjusted profit

## Asset management, etc. ■ Nursing care & healthcare (Billions of yen) Assume CAGR of about +50% Over +8.7 Over 8 Become profitable mainly due to improving occupancy rate -0.71.5 FY2015 FY2017 FY2020 FY2016 FY2018 (Forecast) (Plan) (Image) \* 1H FY2017 Actual: ¥1.5 billion

### **Occupancy rate**



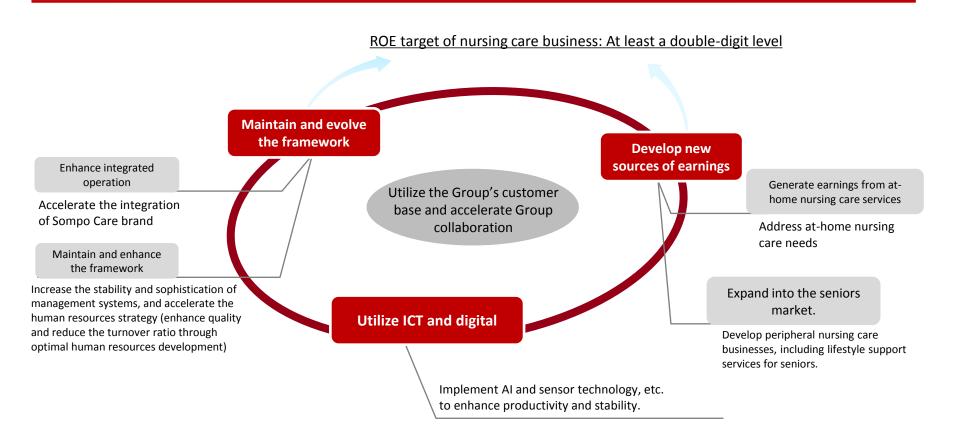
<sup>\*</sup> Occupancy rate = the number of residents / capacity of facilities

# Vision of nursing care business after mid-term management plan



- Maximize the use of the Group's resources in conjunction with continuously maintaining and enhancing internal management.
- ◆ Aim to maintain capital efficiency at a certain level.

### Vision of nursing care business (image)



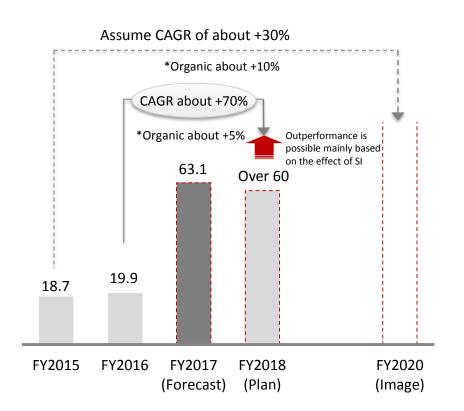
# **Progress of Overseas Insurance**



◆ Mainly due to the growth of SI, FY2018 targets could be outperformed.

### Plan for adjusted profit

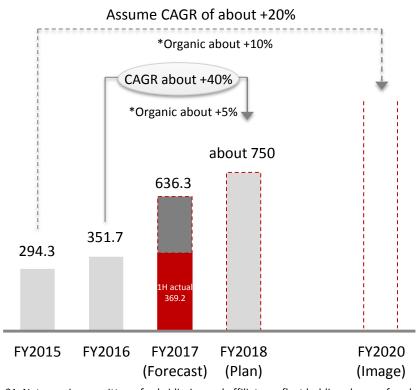
(Billions of yen)



<sup>\* 1</sup>H FY2017 actual: - ¥35.2 billion

### Premiums\*1

(Billions of yen)



<sup>\*1</sup> Net premiums written of subsidiaries and affiliates reflect holding shares of each company. This treatment does not coincide with financial statements.

<sup>\*</sup> FY2017 forecast includes a decrease in tax expenses in connection with the reorganization of SI.

# (Sompo International) PMI and further growth



- Post-Merger Integration (PMI) progressed steadily. While advanced measures such as optimizing the organization, quantitative benefits started to materialize as well.
- Evolve SI into a global platform of the Company, while targeting further growth of the group.

### Advanced PMI and evolution into a global platform

# Completion of acquisition\* (28 March 2017)

Acquisition cost: ¥683.1 billion

PBR: 1.36x

### PMI (from FY2017)

### Achievement (typical examples)

### Main materialized benefits

### (Organization)

Started SI evolution into a global platform
 \* Integrate existing companies in the U.S.
 and Europe going forward

### (Underwriting)

- Unified certain insurance underwriting standards (overseas)
  - \* introduced shared systems
- Started Agri Sompo network
  - \* build crop insurance platform

### (ERM)

 Ensure Group-wide consistency of ESR calculation and global risk accumulation management methods

### (HR)

 Initiated personnel exchange programs aimed at integration of personnel systems.

- Started to provide specialty insurance to Japanese clients
  - \* Written premium in FY2017: around ¥0.2 billion (forecast)
- Realized financial synergies and related factors.
  - \* By optimizing group credit strength, reduced cost for reinsurance guarantee, etc.( over ¥2.0 billion)
- A decrease in tax expenses in connection with the reorganization of SI, etc.
  - \* FY2017(forecast) includes + ¥71.1 billion.

### **Further growth**

Optimize SOMPO licenses



- ✓ SI growth target (Net written premium)

  <u>CAGR: +10%~15%</u> (for around next 3 years)
- Other than SI, aim at expanding centered on specialty insurance such as crop insurance
- By bolt on M&A, etc. continue enhancing specialty lines and underwriters

<sup>\*</sup> On the completion date of the acquisition, Endurance changed its brand to Sompo International (We use SI hereafter).

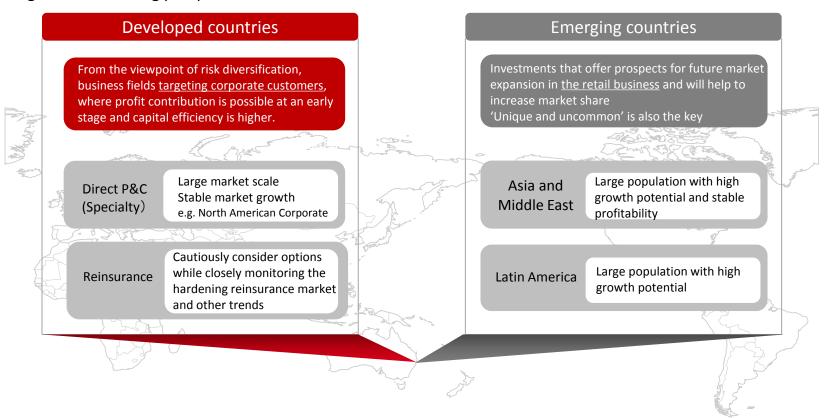
# **Global M&A strategy**



◆ Consider selectively M&As that will enhance Group profit and ROE in a disciplined manner.

### Typical criteria of M&A

Our policy is to selectively consider M&As that will enhance Group capital efficiency based on a robust financial base, according to the following perspectives



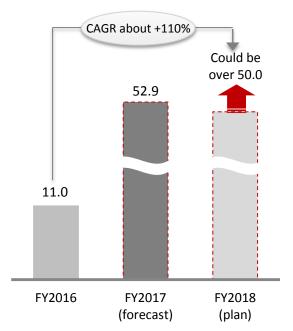
# (Reference) Progress by region



### Net income by region (Billions of yen)

# Developed countries (North America and Europe)

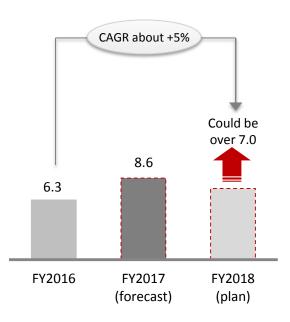
- In 1H FY2017, while the impact of hurricanes in North America, full year results are expected to increase mainly due to the effect of SI consolidation.
- In FY2018, mainly due to further contribution of SI, could outperform the targets.



\* 1H FY2017 actual: - ¥40.3 billion FY2017 forecast includes a decrease in tax expenses in connection with the reorganization of SI.

### Asia & Middle East

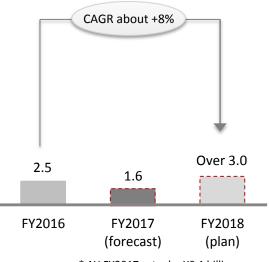
- In 1H FY2017, favorable L/R and investment income of SJ Sigorta (Turkey) contributed to profit expansion.
- In FY2018, aim to out perform the targets centered on strong SJ Sigorta.



### \* 1H FY2017 actual: ¥5.3 billion

### Latin America

- While in 1H FY2017 lowering earnings mainly due to a downturn in the performance of specific policies, implemented changes in underwriting conditions.
- In FY2018, by the Initiatives for further optimizing underwriting and cost reduction, etc. plan to increase in profit.



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# Financial Soundness — ESR (99.5%VaR)

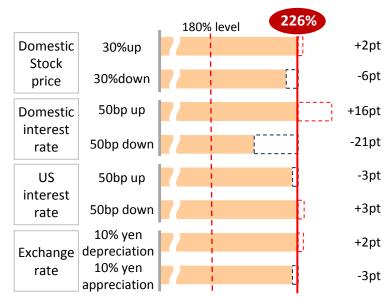


Our financial soundness stays robust.

### Trend of ESR (99.5%VaR)\*1

### Market Issuance of hybrid fluctuation bonds, etc. 250% level\*2 +11pt +3pt 180% level\*2 212% 226% Stock Interest Exchange price rate rate +2pt +0pt +1pt End of End of Mar. 2017 Sep. 2017\*3

### Sensitivity of ESR (99.5%VaR)



250% level: The level set based on capital efficiency (ROE). 180% level: The level leading to stable financial soundness,

based on the result of stress test, etc.

\*3 (Reference) ESR (99.95%VaR) at the end of September 2017: 156% (Target range under this standard was around 120% to 170%)

(Reference) Market indicators	End of Mar. 2017	End of Sep. 2017	
Domestic stock price (Nikkei 225)	¥18,909	¥20,356	(+7.7%)
Domestic interest rate (30y JGB)	0.85%	0.86%	(+1bp)
US interest rate	2.39%	2.33%	(-6bp)
Exchange rate (JPY/USD)	¥112.19/USD	¥112.73/USD	(+0.5%)
Exchange rate (JPY/EUR)	¥119.79/EUR	¥132.85/EUR	(+10.9%)

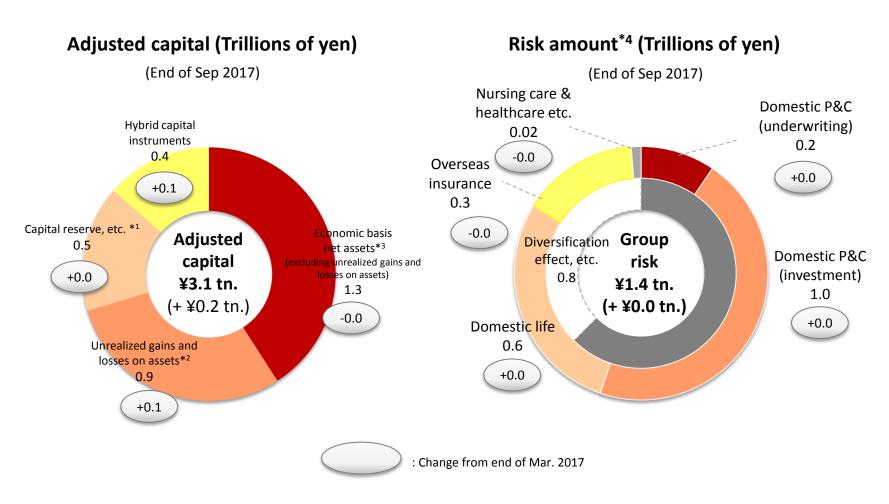
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<sup>\*1</sup> In accordance with Solvency II

<sup>\*2</sup> Target range is around 180% to 250% (99.5%VaR).

# (Reference) Breakdown of Adjusted Capital and Risk (99.5% VaR)





<sup>\*1</sup> Reserve for price fluctuation and catastrophic loss reserve, etc. (after tax)

Before reflecting risk diversification effect among businesses and before-tax basis.

Sum of risk amount of each business less risk diversification effect among businesses and tax impact.

<sup>\*2</sup> Unrealized gains and losses on securities, etc., including non mark-to-market assets (e.g. policy reserve matching bonds)

<sup>\*3</sup> Total of net assets on non-consolidated balance sheets, and value in force of P&C and life insurance business.

<sup>\*4</sup> Risk: 1 year holding period, 99.5% VaR

<sup>•</sup>Risk amount of each business:

<sup>•</sup>Group total risk:

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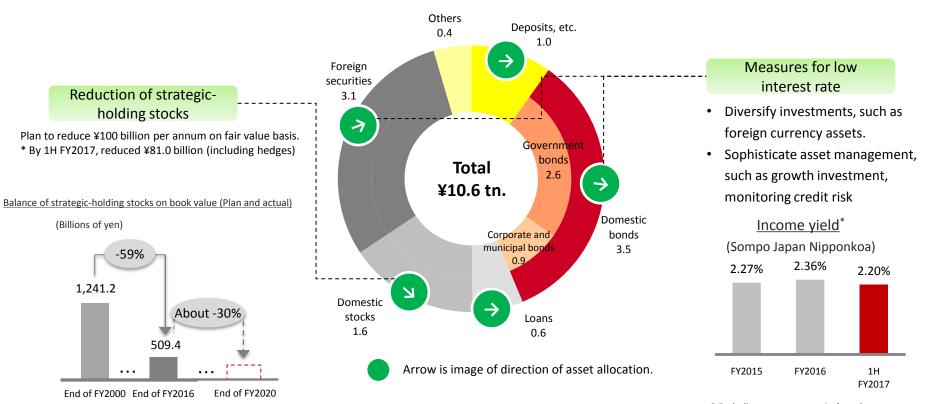
# **Asset Management**



- Remain unchanged policy to keep reducing strategic-holding stocks.
- ◆ Policy of promoting ALM, considering characteristics of liability, liquidity, safety, etc.

### Status of asset management

<Balance of investment assets (Trillions of yen)> \*end of September 2017, group-wide basis



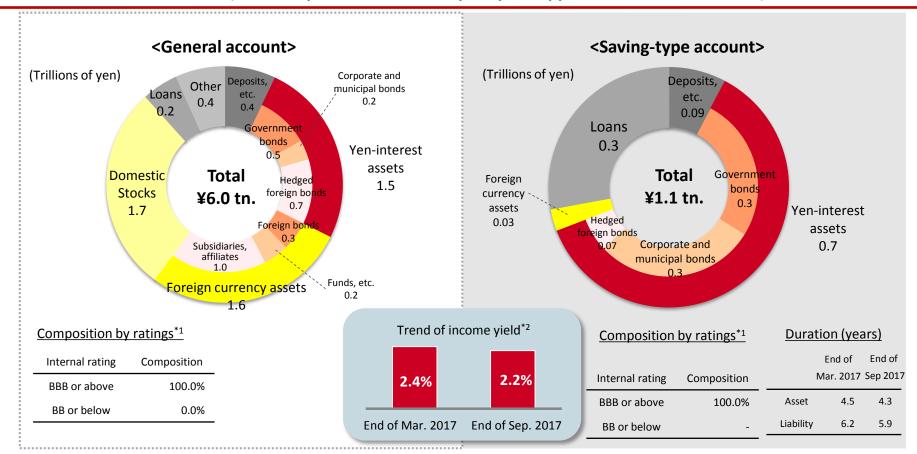
<sup>\*</sup> Excluding group companies' stocks, etc.

# **Asset Portfolio – Sompo Japan Nipponkoa**



- The general account is managed with diversified investments while the saving-type account utilizes portfolio management based on ALM.
- ◆ While diversifying investment methods, considering the risk-return balance in light of the domestic low interest rate environment, keep focusing on stability of asset management.

### Amount of investment assets (end of September 2017, Sompo Japan Nipponkoa, non-consolidated)



<sup>\*1</sup> Total of yen-interest assets and foreign currency assets

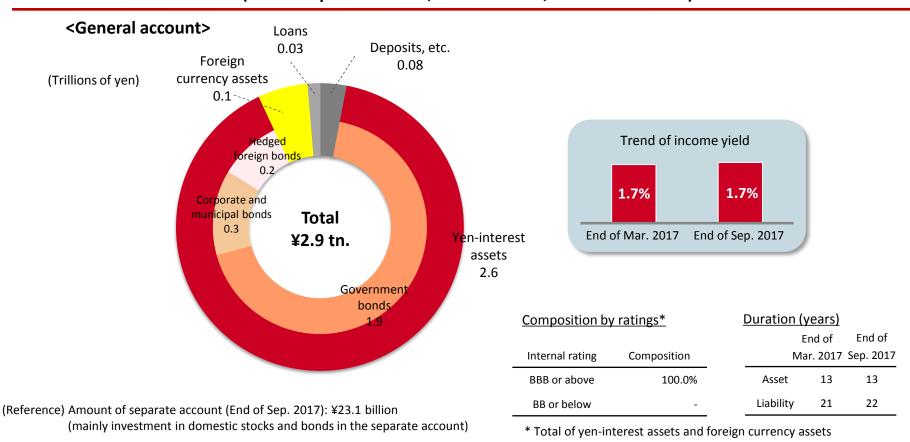
<sup>\*2</sup> Excluding overseas subsidiaries' shares, etc.

# **Asset Portfolio – Himawari Life**



- Manage the portfolio through disciplined ALM, which mainly consists of yen-interest assets.
- ◆ Increased slightly allocation to foreign currency assets, in light of the domestic low interest rate environment.

### Amount of investment assets (end of September 2017, Himawari Life, non-consolidated)



<sup>34</sup> 

1. Mid-term management plan	P1
<ul><li>(1) Key points of management plan</li><li>(2) Business strategies for each business segment</li><li>(3) ERM, capital policy &amp; asset management</li></ul>	P1 P11 P28
2. About SOMPO Holdings	P35
Appendix	P39

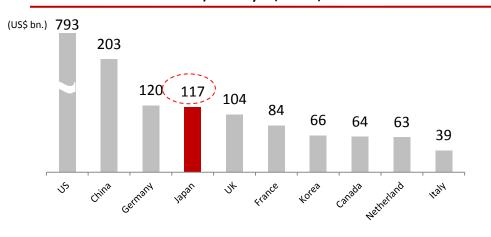
## Overview of the Japanese P&C Insurance Market and our Position



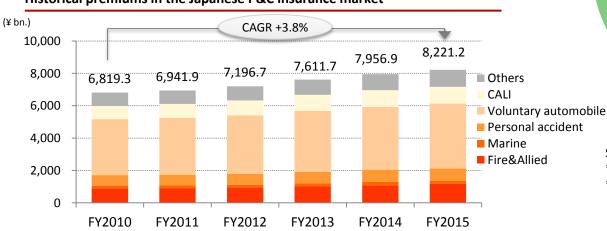
- ◆ The market Premiums have been growing mainly in automobile insurance. The total market share of the top 4 companies is approximately 90%.
- ◆ Sompo Japan Nippokoa has the largest share in the Japanese P&C insurance market.

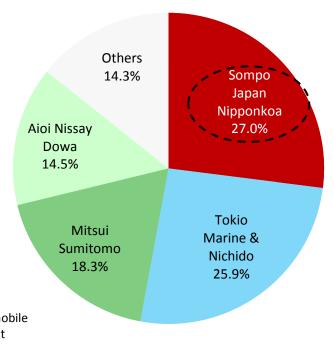
#### Size of P&C insurance market by country\*1 (FY2016)

Market share in the Japanese P&C insurance market\*2 (FY2015)



#### Historical premiums in the Japanese P&C insurance market\*2





Source: Swiss Re "Sigma Report", Hoken Kenkyujo "Insurance".

- \*1 Gross premiums, including reinsurance premiums
- \*2 Based on net premiums of P&C insurers in Japan excluding reinsurance companies

## **Overview of SOMPO Holdings**



- Positioning the Sompo Japan Nipponkoa as the core, SOMPO Holdings develops insurance businesses at home and abroad, etc.
- ◆ Ordinary income amounted to over ¥3.4 trillion and total assets amounted to around ¥12 trillion.

#### Group at a glance



## **SOMPO** HOLDINGS

#### **Domestic P&C**

- Sompo Japan Nipponkoa
- Saison Automobile & Fire
- Sonpo 24
- Insurance Service
- DC Securities
- Risk Management & Healthcare

#### **Domestic Life**

- Himawari Life

# Nursing care & healthcare business, etc.

- SOMPO Care Message
- SOMPO Care Next
- Asset management business
- Assistance business, etc.

#### Overseas insurance

- SI (Endurance)
- Sompo Canopius
- Sompo Seguros (Brazil)
- Sompo America (US)
- SJ Sigorta (Turkey)
- Berjaya Sompo (Malaysia)
- Sompo Singapore, etc.

#### Selected financial data (Consolidated)

(¥ bn.)	FY2015	FY2016	FY2017 (Revised forecasts)
Consolidated		/\	
Ordinary Income	3,256.1	3,419.5	) - 
Consolidated	2460	244 -	400.0
Ordinary Profit (Loss)	216.8	241.7	189.0
Consolidated Net Income (Loss)	159.5	166.4	152.0
Total Assets	10,186.7	11,931.1	-
Total Net Assets	1,652.8	1,868.9	-
Market Capitalization	1,288.4	1,607.1	-

## **Overview of Sompo Japan Nipponkoa**



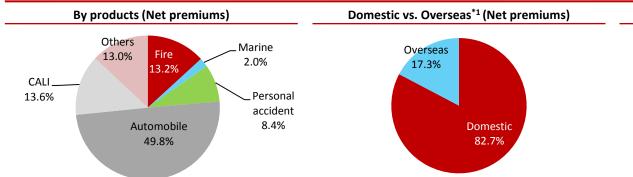
◆ We have 130 years of history, and net premiums written amount to around ¥2.2 trillion.

#### **History of domestic P&C insurance** Launched fire insurance Launched Personal Accident first in Japan insurance first in Japan July 1887 May 1911 May 1892 April 1918 Nippon Accident Chugai Marine Tokyo Fire Nippon Fire February 1944 June 1937 October 1944 April 1954 Yasuda Nissan Nippon Fire & Marine Fire & Marine Fire & Marine Fire & Marine April 1920 Taisei Fire & Marine April 2001 July 2002 Nipponkoa Sompo Japan Merged on September 1, 2014 Sompo Japan Nipponkoa

#### Selected financial data

(	¥ bn)	FY2015	FY2016	FY2017 (Revised forecasts)
Net Premium	S	2,218.4	2,165.6	2,174.0
Ordinary Prof	fit (Loss)	178.0	230.4	202.0
Net Income (	Loss)	126.2	164.4	185.0
Total Assets		7,036.2	7,568.7	-
Total Net Ass	ets	1,324.8	1,455.2	-
Combined Ra	tio	95.3%	95.2%	96.4%
Credit Rating	s (As of Novem	ber 2017)		
Moody's	S&P	R&I	JCR	A.M. Best
A1 (Stable)	A+ (Stable)	AA (Stable)	AA+ (Stable)	A+ (Stable)

#### **Premiums in FY2016**



# Brokers 0.7% Others 12.3% Professionals institutions 6.9% Car repair shops, etc. 14.6% Car dealers

16.6%

By distribution channel\*2 (Gross premiums)

<sup>\*1</sup> Overseas net premiums = Net premiums of overseas subsidiaries + Net premiums from overseas insurance contracts of Sompo Japan Nipponkoa

<sup>\*2</sup> Gross premium on a performance evaluation basis, excluding saving-type insurance.

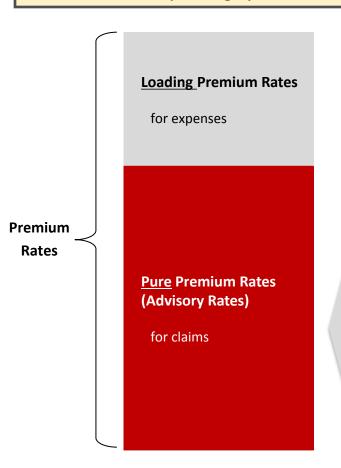
"Professionals", "Corporates", "Car dealers", "Car repair shops, etc.", "Financial institutions" and "Others" are all agents.

1. Mid-term management plan	P1
(1) Key points of management plan	P1
(2) Business strategies for each business segment	P11
(3) ERM, capital policy & asset management	P28
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## (Domestic P&C) Advisory Rating System in Japan



- Advisory rates are pure premium calculated based on a wide range of statistics, and member insurance companies\*1 refer them when calculating their own premiums.
- The advisory rating system functions as a profit stabilizer.



#### **Advisory Pure Premium Rates**

- Calculated for: fire insurance, personal accident insurance, automobile insurance, etc.
- Calculated by the GIROJ.\*2
- The GIROJ collects large quantities of data from member insurance companies.
- The GIROJ uses statistical approach to calculate the advisory pure premium rates and present it to member insurance companies.\*1
- Member insurance companies can use the advisory pure premium rates with respect to the pure premium rates as a basis of calculating their own premium rates.
- The GIROJ annually reviews whether the current advisory pure premium rates are at an appropriate level and reports the result to FSA. If they are judged to be inappropriate, the advisory rates are promptly recalculated.

<sup>\*1</sup> Member companies of the General Insurance Association of Japan \*2 General Insurance Rating Organization of Japan

## (Overseas insurance) Business Results of Group subsidiaries



(Billions o	of yen)	N	•	niums writ (2017)	ten		-	ted profit (2017)			•	rence) nge rate
		1H A	Actual	Fore	casts	1H A	Actual	Fore	casts	Key points	Jun. 2017	
			Change	Previous	Revised		Change	Previous	Revised		(YoY Change)	
	Sompo America	11.5	+1.8	24.7	21.9	1.0	-0.4	2.2	1.9	Basically in line with the plan.	112.00 JPY/USD	(+8.8%)
North America	SI (Endurance)	193.3	+193.3	309.8	302.0	-24.6	-24.6	39.3	60.4	Despite the effects of softening market conditions and the hurricanes in North America, benefits will be derived from a decrease in tax expenses in connection with reorganization in 2H FY2017.	112.00 JPY/USD	(+8.8%)
Furana	SJNK Europe	0.7	+0.2	1.0	1.1	0.4	-0.3	0.0	0.2	Steady.	145.79 JPY/GBP	(+5.3%)
Europe	Sompo Canopius	69.5	-3.5	126.5	112.0	-17.1	-18.4	5.9	-9.6	Mainly reflects the impact of hurricanes in North America.	112.00 JPY/USD	(+8.8%)
	SJ Sigorta (Turkey)	23.6	-6.0	48.6	45.8	4.1	+2.6	6.2	7.8	Supported by a favorable loss ratio and investment gains, the bottom-line outperformed plans.	31.79 JPY/TRY	(-10.8%)
	Sompo Singapore	3.5	+0.4	7.6	7.4	0.8	+0.1	0.5	1.0	The loss ratio trended favorably.	81.24 JPY/SGD	(+6.3%)
A .: . 0	Berjaya Sompo (Malaysia)	5.8	+0.3	13.1	12.9	0.5	-0.0	0.6	0.6	Basically in line with the plan.	26.08 JPY/MYR	(+1.6%)
Asia & Middle East	Sompo Indonesia	2.1	+0.8	10.2	7.4	-0.1	-0.3	-0.0	-0.1	Basically in line with the plan.	0.0084 JPY/IDR	(+6.3%)
Last	Sompo China NK China	2.6	-0.0	5.6	5.5	0.0	+0.0	-0.1	-0.7	The impact of Typhoon No.13 is expected in 2H.	16.49 JPY/RMB	(+6.7%)
	Sompo Hong Kong	1.8	+0.0	3.6	3.6	0.2	+0.0	0.4	0.4	Basically in line with the plan.	14.35 JPY/HKD	(+8.2%)
	Universal Sompo (India)	2.0	+0.7	4.5	3.6	0.1	+0.1	0.2	0.2	Basically in line with the plan.	1.73 JPY/INR	(+13.8%)
Latin America	Sompo Seguros (Brazil)	49.1	+6.7	109.1	106.7	-0.3	-0.7	2.7	1.4	The bottom-line is expected to improve following changes in underwriting conditions, etc.	33.90 JPY/BRL	(+6.8%)
Other (no	on-consolidated)*	3.0	+1.1	7.0	5.7	-0.3	-0.5	0.2	-0.5	-		
	Total	369.2	+196.2	671.9	636.3	-35.2	-42.4	58.4	(63.1)	-		-

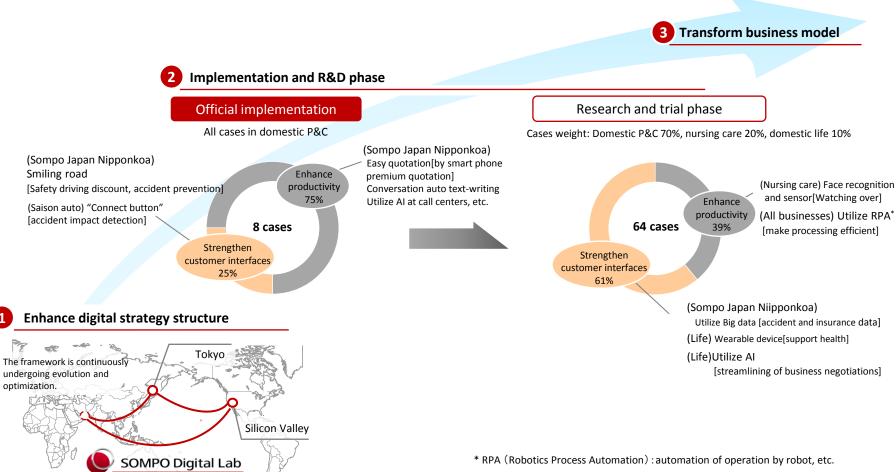
<sup>\*</sup> Sum of Sompo Thailand, PGA Sompo (Philippines), United Insurance (Vietnam), and Sompo Mexico.

## **Digital transformation**



- First, implement digital technologies that help to enhance productivity, primarily in the domestic P&C insurance business.
- Research and trials designed to strengthen customer interfaces, etc., are accelerating, including in the nursing care and domestic P&C insurance businesses.

#### **Development of digital strategy**



#### Governance



- Achieve both robust governance and agile and flexible execution of operation.
- Established unique governance structure in overseas insurance business (developed countries).

#### **Governance structure of Sompo Holdings (as of November 1, 2017)**

#### **Robust governance**

- Diverse plural outside directors
   (4 out of 12 directors are outside directors.)
- Voluntary establishment of Nomination and Compensation Committee (4 out of 5 members are outside directors. Committee is chaired by a outside director)

#### **Proactive engagement of outside directors**

- Diverse background: 2 executives, 1 lawyer, and 1 professor (2 women, 1 non-Japanese)
- Integrating preliminary briefing session and Board of Directors meeting
- 98% of attendance rate (FY2016)



#### Agile and flexible execution of operation

- Agile decision-making by delegating authority to business owners
- Introduction of CxO\* system (April 2017),
   appointing heads of functions in the group
- \* CFO (finance), CRO (risk management), CACO (internal control and compliance), CIO (IT system), CDO (digital), CHRO (human resource)

## Governance of overseas insurance business (developed countries)

- Out of 3 directors of a management company of business in developed countries,
   Sompo Holdings sends 2 directors to keep effectiveness of governance.
- Delegating authority to Board of Directors of Sompo International to realize agile decisionmaking.







### Overview of 1H FY2017 Results and Business Forecasts for FY2017 – Consolidated Basis



(Billions of yen)	1H FY2016	1H FY2017	Change	FY2017 (Revised Forecasts)	Change (against FY2016)
Consolidated ordinary income	1,654.8	1,935.1	+280.3 (+16.9%)	-	-
Net premiums written (P&C)	1,279.5	1,498.8	+219.2 (+17.1%)	2,854.0	+303.6 (+11.9 %)
Life insurance premiums	152.3	168.4	+16.1 (+10.6%)	337.5	+13.6 (+4.2 %)
Consolidated ordinary profit	70.0	3.7	-66.2	189.0	-52.7
Sompo Japan Nipponkoa	62.1	47.5	-14.5	202.0	-28.4
Himawari Life	7.0	6.7	-0.2	10.0	-2.9
Nursing care (SOMPO Care Message and Care Next)	-0.8	1.7	+2.5	2.9	+4.1
Overseas subsidiaries	7.7	17.9	+10.2	-23.1	-45.8
Consolidated adjustment*1/others	-6.1	-70.3	-64.2	-2.7	+20.3
Consolidated net income*2	43.4	1.9	-41.5	152.0	-14.4
Sompo Japan Nipponkoa	41.2	32.4	-8.7	185.0	+20.5
Himawari Life	4.5	4.2	-0.2	6.0	-2.3
Nursing care (SOMPO Care Message and Care Next)	-1.8	0.9	+2.8	2.0	+4.9
Overseas subsidiaries	6.7	17.1	+10.4	-16.5	-36.1
Consolidated adjustment*1/others	-7.1	-53.0	-45.8	-24.4	-1.4
(Reference ) Adjusted profit (by business)	77.0	29.9	-47.0	195.0	+11.7
Domestic P&C insurance	57.1	48.9	-8.1	100.2	-34.6
Domestic life insurance	14.1	14.7	+0.5	28.0	-1.1
Nursing care & healthcare, etc.	-1.4	1.5	+2.9	3.6	+4.3
Overseas insurance	7.1	-35.2	-42.4	63.1	+43.2

<sup>\*1 &</sup>quot;Purchase method" accounting was adopted upon the establishment of Sompo Holdings. The figures therefore include adjustments for gains/losses on sales, etc.

<sup>\*2</sup> Consolidated net income denotes net income (loss) attributable to shareholders of the parent. (The same shall apply hereafter.)

## Overview of 1H FY2017 Results and Business Forecasts for FY2017 – Major Subsidiaries



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(Billions of yen)	1H FY2016	1H FY2017	Change	FY2017 (Revised Forecasts)	Change (against FY2016)
Net premiums written	1,087.4	1,106.6	+19.2 (+1.8%)	2,174.0	+ 8.3(+0.4%)
(excl. CALI, household earthquake)	939.3	952.3	+12.9 (+1.4%)	1,882.7	+ 13.1(+0.7%)
Net premiums earned (excl. CALI, household earthquake)	933.1	933.6	+0.4(+0.1%)	1,882.8	-0.8 (-0.0%)
Loss ratio	61.9%	61.3%	-0.6pt	64.3%	+1.1pt
(excl. CALI, household earthquake)	57.8%	58.8%	+1.0pt	61.6%	+1.8pt
E/I loss ratio (excl. CALI, household earthquake)	57.9%	61.2%	+3.3pt	61.1%	+1.6pt
Net expense ratio	32.1%	32.1%	+0.0pt	32.1%	+0.1pt
(excl. CALI, household earthquake)	33.8%	33.9%	+0.0pt	33.7%	+0.0pt
Combined ratio	94.0%	93.4%	-0.6pt	96.4%	+1.2pt
(excl. CALI, household earthquake)	91.6%	92.7%	+1.0pt	95.3%	+1.8pt
Underwriting profit	45.6	27.5	-18.0	109.0	-3.4 (-3.1%)
Investment profit	25.9	30.2	+4.2	109.3	-22.9 (-17.4%)
Ordinary profit	62.1	47.5	-14.5	202.0	-28.4 (-12.4%)
Net income	41.2	32.4	-8.7	185.0	+20.5 (+12.5%)
Adjusted profit	58.9	50.4	-8.4	104.5	-33.9 (-24.5%)

limawari Life

1H FY2016	1H FY2017	Change	FY2017 (Forecasts)	Change (against FY2016)
21.6	18.1	-3.5	40.0	- 10.2 (- 20.4%)
202.5	213.7	+11.2	439.3	+ 19.8 (+ 4.7%)
20.9	21.0	+0.1	44.0	+ 0.6 (+ 1.6%)
9.3	8.9	-0.3	13.9	- 2.9 (- 17.4%)
4.5	4.2	-0.2	6.0	- 2.3 (- 27.9%)
14.1	14.7	+0.5	28.0	- 1.1 (- 3.8%)
	FY2016  21.6  202.5  20.9  9.3  4.5	FY2016 FY2017  21.6 18.1  202.5 213.7  20.9 21.0  9.3 8.9  4.5 4.2	FY2016 FY2017 Change  21.6 18.1 -3.5  202.5 213.7 +11.2  20.9 21.0 +0.1  9.3 8.9 -0.3  4.5 4.2 -0.2	FY2016         FY2017         Change (Forecasts)           21.6         18.1         -3.5         40.0           202.5         213.7         +11.2         439.3           20.9         21.0         +0.1         44.0           9.3         8.9         -0.3         13.9           4.5         4.2         -0.2         6.0

## Overview of 1H FY2017 Results and Business Forecasts for FY2017 - SI (Endurance)



Mainly due to the timing of recognizing net premiums earned in crop insurance being concentrated in 2H.

Due to hurricane in North

Higher commission outlays in line with the change of

America.

product mix.

Gross premiums written							
Steadily expanding mainly in insurance business							
(\$ million) +180							
reinsurance 2,748	2,929						
insurance 1,319	1,282						
1,428	1,647						
1H FY2016 1H FY2017							

Combined ratio

Mainly due to the impact of a rising loss ratio in property insurance and higher commission outlays in line with the change of product mix.

85.5%

53.7%

1H FY2016

Expense ratio 31.8%

+7.4pt

	411	411				
(\$ million)	1H FY2016	1H FY2017	Change	(Previous Forecasts)	(Revised Forecasts)	
Gross premiums written	2,748	2,929	+180	4,853	4,711	
Net premiums written	1,656	1,726	+70	2,761	2,679	
Net premiums earned	1,152	1,155	( +2 )	2,568	2,480	
Net losses and loss expenses	619	673	+54	1,495	1,938	
Expense	366	398	+32	805	819	
Loss ratio	53.7%	58.4%	+4.7pt	58.2%	( 78.2%)	
Expense ratio	31.8%	34.5%	+2.7pt	31.4%	(33.0%)	
Combined ratio	85.5%	92.9%	+7.4pt	89.6%	111.2%	
Underwriting income	165	24	-141	205	-334	
Net investment income	55	106	+51	221	213	
Net income (After Preferred dividend)	182	92	-90	288	-166	
+) Net foreign exchange gains	-44	2	+46	-	-	
+) Net realized and unrealized gains	-20	-17	+2	-	14	
+) Net impairment losses	10	0	-9	-	-	
+) Income tax expense	10	0	-9	-	-	
+) One-time merger cost	-	56	+56	62	57	
Operating Income	139	134	-4	350	-94	
+) a decrease in tax expenses in	_	_			630	

139

-219

-359

Adjusted profit

connection with reorganization, etc.

92.9%

34.5%

58.4%

1H FY2017

(Reference) Timing of recognizing net premiums earned in crop insurance (Seasonality) 1Q:10-15% 2Q: 25-30% 3Q:30-35% 4Q:25-30%

350

FY2017

<sup>\*</sup>One-time merger cost is excluded as a special factor in expense, expense ratio, and combined ratio.

<sup>\*</sup>The denominator of loss ratio and combined ratio is net premium earned.

<sup>\*</sup>The impact of hurricanes in North America was included in the adjusted profit for 1H FY2017.

## **Note Regarding Forward-looking Statements**

The forecasts included in this document are based on the currently available information and certain assumptions that we believe reasonable. Accordingly, the actual results may differ materially from those projected herein depending on various factors.

#### **Contacts**



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