

Innovation for Wellbeing

# **Topics & Basics**



# 1. Mid-term management plan

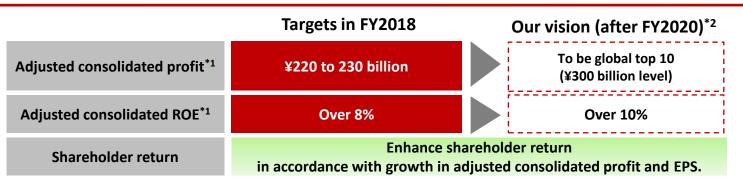
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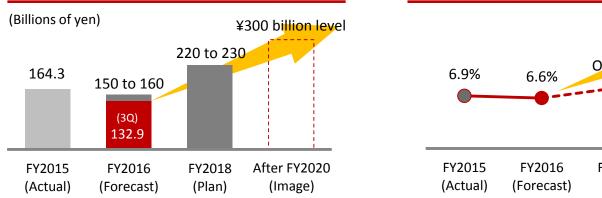
### Targets of Mid-term Management Plan



In the plan, we embody our management philosophy to provide the highest quality services that contribute to our customers' security, health, and wellbeing, and we aim to increase earnings and improve ROE further.

### Targets of mid-term management plan (from FY2016 to FY2020)





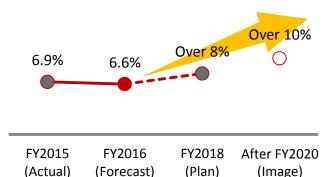
### Adjusted consolidate profit

\*1 See page 33 for definitions of adjusted consolidated profit and adjusted consolidated ROE.

We upwardly revised targets in FY2018 in November 2016 (reflecting assumed impact of Endurance, etc.).

\*2 We will set targets in FY2020 by FY2018 based on our vision, etc.

#### Adjusted consolidated ROE

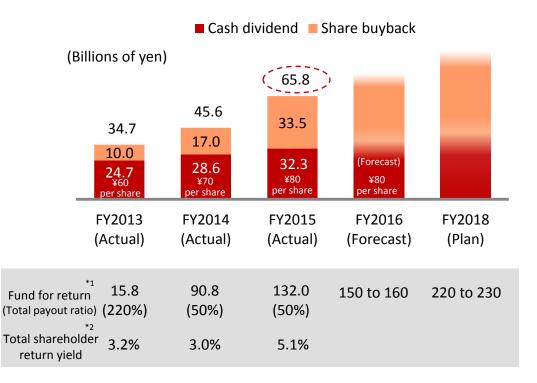


### **Shareholder Return**



- Based on growth of adjusted consolidated profit, plan to increase total shareholder return (cash dividend and share buyback).
- Adjusted profit of domestic life insurance business is newly included in fund for shareholder return from FY2016, and target of total payout ratio over medium term is 50%.

### Actual and plan



\*1 Changed to include adjusted profit of domestic life insurance business from FY2016.

\*2 Total shareholder return yield = (Cash dividend + Share buyback) / Market cap. as of end of FY

### (Reference) Policy of shareholder return: unchanged

Aim at attractive shareholder return through <u>stable dividend</u> and <u>flexible share buyback</u>, taking into account dividend yield or DPS growth, etc.

#### <Total payout ratio \*3>

It is possible that we consider additional share buyback when there is capital surplus, considering ROE level.

Target over medium term

Around

50%

It is possible that we adjust total payout ratio in a single year when we conduct huge M&A, considering capital level or financial ratings.<sup>\*4</sup>

\*3 Total payout ratio = (Cash dividend + Share buyback) / Adjusted consolidated profit \*4 Not plan to lower total payout ratio below 30% in a single year.

### Sustainable Growth of Corporate Value

Embody management philosophy, and realize sustainable growth of corporate value over mid-term.

### Differentiating factors in the mid-term management plan

Clear vision	Robust and agile governance system	Digital strategy (taking advantage of ICT)
Vision		

Realize growth of corporate value over medium term by embodying management philosophy.

#### Group management philosophy

decisions that shape our business. We will strive

We will at all times carefully consider the

interests of our customers when making

to contribute to the security, health, and wellbeing of our customers and society as a

whole by providing insurance and related

services of the highest quality possible.



### Theme park for security, health, and wellbeing

Based on the theme of security, health, and wellbeing, we support our customers' happy life by running business beyond the boundaries of insurance, utilizing digital technologies and providing the highest quality services, being always close to them.

# SOMPO brand focused on security, health, and wellbeing

Total support to connect always with customers

Easing anxiety of customers, and making them smile

Business development beyond insurance boundaries

Differentiated, appealing attractions (businesses)

Culture and DNA to keep evolving



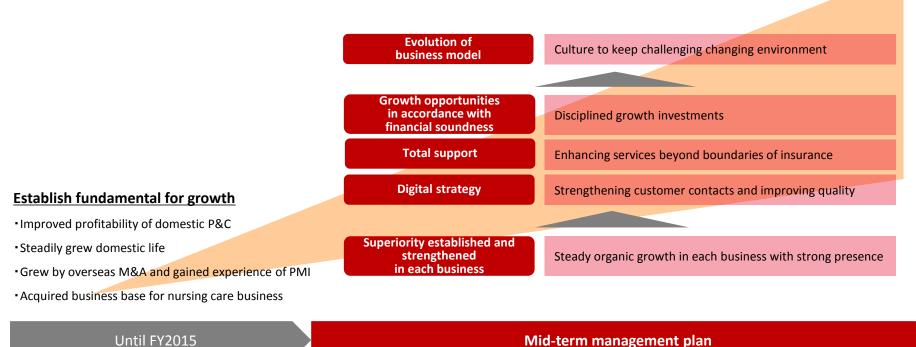


### **Road Map for Growth**



- Achieve steady organic growth based on robust group governance system, and realize global top 10 level earnings size and capital efficiency by steadily capturing new growth opportunities.
- Establish global SOMPO brand focused on security, health, and wellbeing by changing company name of the holding company and group.

#### Substance of business strategies

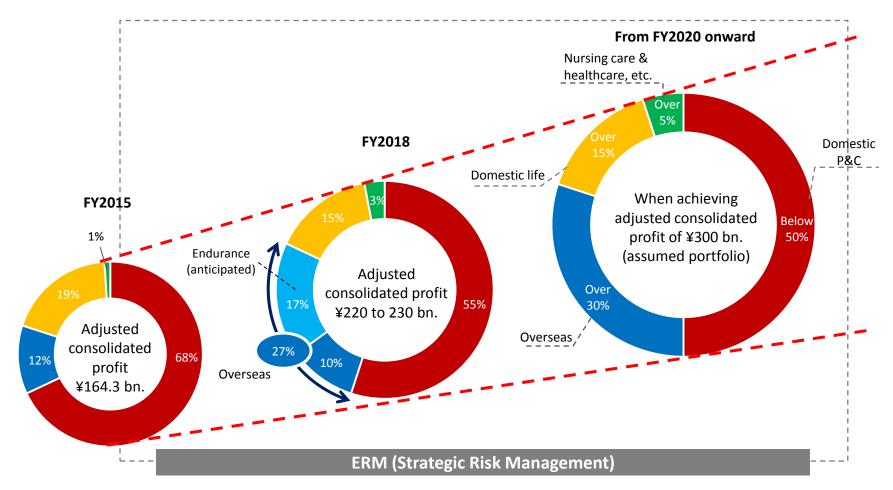


### **Reform of Business Portfolio**



Build a well-balanced business portfolio that enables us to maximize risk diversification effect.

### Transition of business portfolio (image)

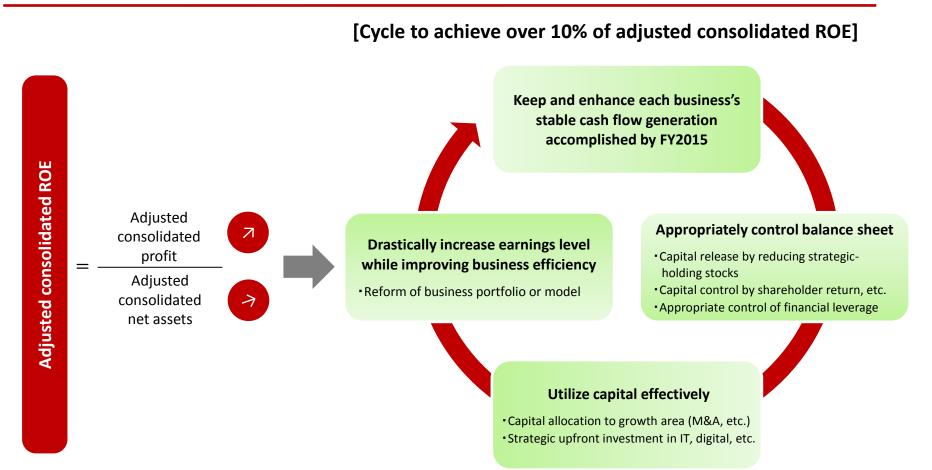


### Path to Further Improvement of ROE



Establish a cycle to improve ROE sustainably by utilizing cash generated in each business segment, and improving earnings and business efficiency under appropriate balance sheet management.

### Cycle to improve ROE



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### Initiatives in Each Business and Collaboration among Businesses



 Steadily grow and enhance attractiveness of each business, and provide total support to customers through collaboration among businesses.

#### Initiatives in each business

### **Domestic P&C insurance business**

Value-generating innovation

- be the most highly evaluated P&C insurance company -
  - Reform business process and system infrastructure
  - Establish customer contact by digital and human
  - Grow in accordance with quality

### **Domestic life insurance business**

Evolve into health support enterprise – the second founding –

- Evolve into health support enterprise
- Integrate seamlessly three elements of product, service, and channel as a business model

#### Digital strategy

Growth opportunities in accordance with financial soundness

Total support through collaboration among businesses

### Nursing care & healthcare business, etc.

Realize "Japan, an affluent country that can boast to the world of a long and quality life."

- Provide safe and reliable nursing care services while simultaneously ensuring the dignity and independence of the elderly.
- Provide total service of insurance, nursing care, and healthcare.

### **Overseas insurance business**

Accelerate growth by steady organic growth and disciplined M&A

- Establish truly integrated global insurance business platform in developed countries.
- Grow organically mainly in retail business in emerging countries.

# **Business Strategy for Domestic P&C Insurance Business**

Expand size of earnings by drastically improving business efficiency and developing services thoroughly from customers' perspective.

#### **Key points**

Contribute to group strategy by generating stable funds for growth and utilizing the largest customer base in the group.

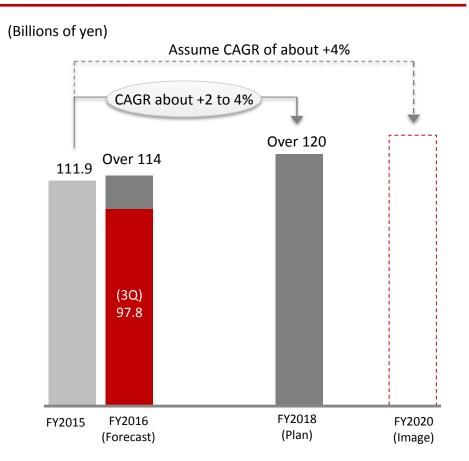
### Global top level business efficiency

- Evolving into cost structure competitive on global basis by reforming business process and system infrastructure (future innovation project).
- Aim at below 30% of net expense ratio in the future.

- Keep expanding top-line and bottom-line by developing products and services thoroughly from customers' perspective.
- Plan combined ratio of 92 to 94% level.

#### Growth accompanying quality

### Plan for adjusted profit



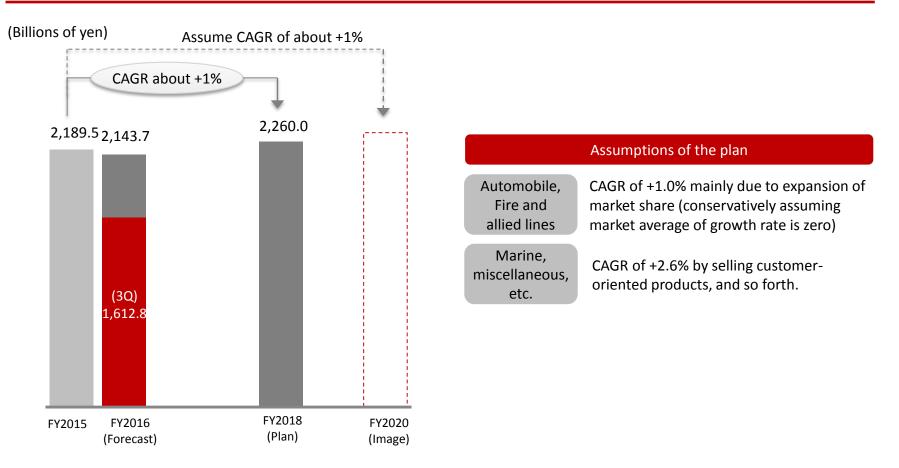




### Sompo Japan Nipponkoa – Net Premiums Written

Growth rate of net premiums written is expected to be about 1% per annum (conservatively assuming market average of growth rate is zero).

### Trends of net premiums written<sup>\*</sup>



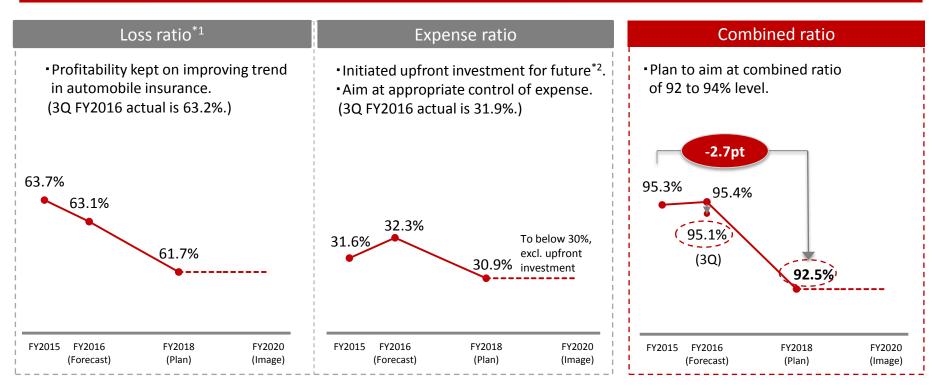


### Sompo Japan Nipponkoa – Combined Ratio



Plan combined ratio of 92 to 94% level by controlling expenses appropriately, and so on.

### Plan for combined ratio



\*1 Loss ratio is on a written paid basis (excluding loss adjustment expense).

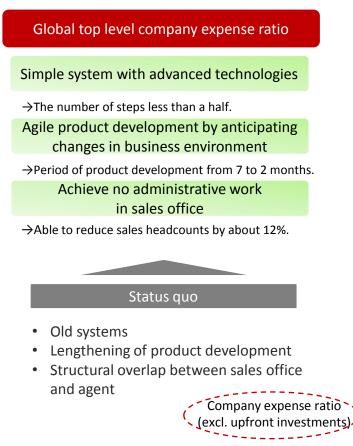
\*2 We spend ¥8.1 billion for upfront investment by 3Q FY2016 against annual plan of ¥12 billion.

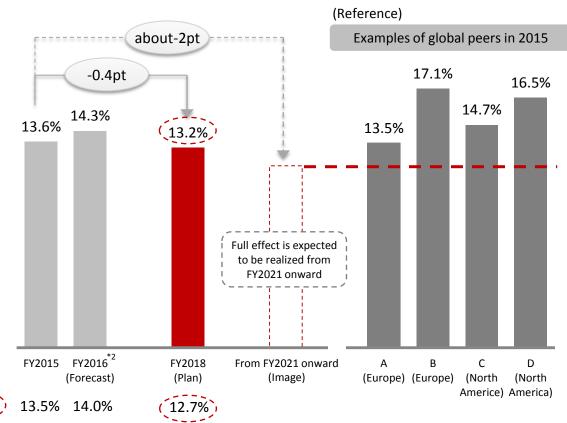
### Sompo Japan Nipponkoa – Future Innovation Project

- Improve productivity by reforming and slimming business process and system infrastructure.
- After completion of the project , achieve global top level company expense ratio.

### Aspiration

### Trends of company expense ratio<sup>\*1</sup>





\*1 Company expense ratio = Operating, general and administrative expenses for underwriting / Net premiums written \*2 (3Q FY2016 Actual) Company expense ratio: 14.1%, Company expense ratio(excl. upfront investment): 13.8%

HOLDING

# **Business Strategy for Domestic Life Insurance Business**

Positioning FY2016 as our second founding, we transform ourselves into a health support enterprise as the most innovative life insurance company.

### **Key points**

Evolve into the new business model focusing on customers' health, and contribute to group strategy by steadily increasing the number of customers.

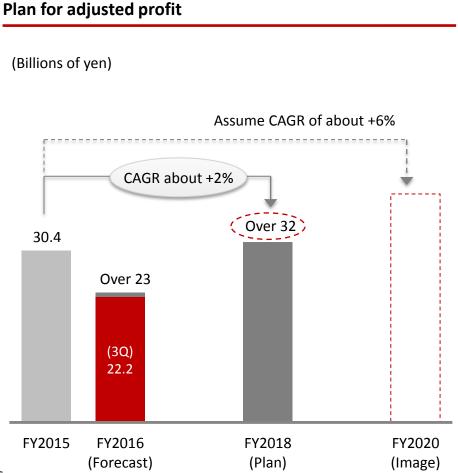
#### New growth strategy

- Product : Launch products satisfying customers' needs
- Service : Provide health-support services
- Channel : Enhance hybrid channel<sup>\*</sup>

- Product strategy focusing on highly profitable protection-type products
- Channel strategy utilizing P&C agency network

#### Strengths of Himawari Life

\* High-quality life insurance sales representatives follow up customers enrolling in insurance online.



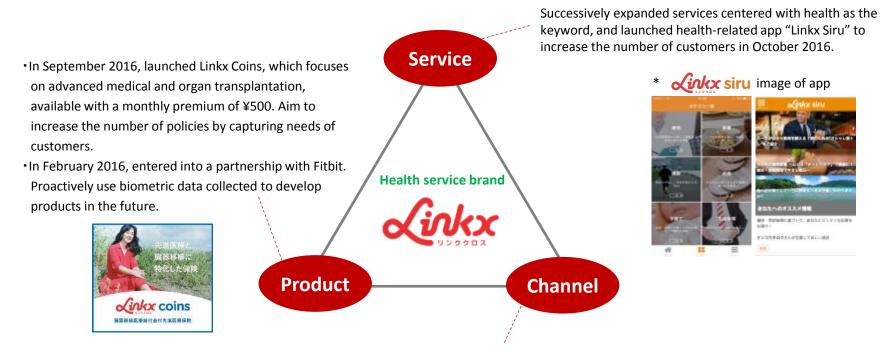


## **Growth Strategy of Domestic Life Insurance Business**

- Aim to evolve into a health support enterprise by going beyond boundaries of "insurance."
- Increase the number of customers and earnings in the future through new business model.

### New business model

Accelerate growth strategy based on health service brand "Linkx (Link-cross)" by going beyond boundaries of insurance.

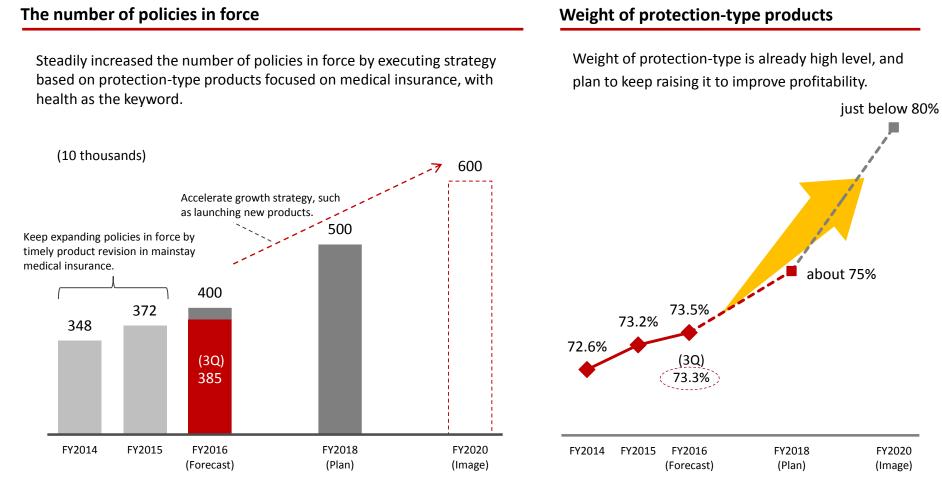


Establish system where high-quality sales representatives support customers who are connected with through our products and services.



## (Reference) Policies in Force and Product Mix





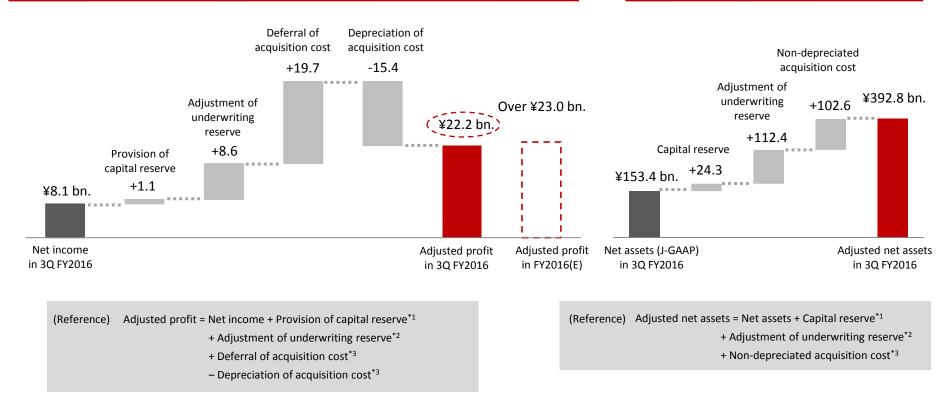
\* Based on the number of policies in force.

# (Reference) Adjusted Profit and Adjusted Net Assets – Himawari Life



### Conversion from net income to adjusted profit

(Reference) Adjusted net assets



\*1 Contingency reserve and reserve for price fluctuation (after tax).

\*2 Re-calculate underwriting reserve, which is calculated conservatively, with factors used for calculation of premiums (after tax).

\*3 Acquisition cost, such as commissions for new contracts, depreciated over 10 years (after tax).

### Business Strategy for Nursing Care & Healthcare Business, etc.



Realize "Japan, an affluent country that can boast to the world of a long and quality life" by providing comprehensive nursing care & healthcare services that satisfy needs of the elderly.

#### **Key points**

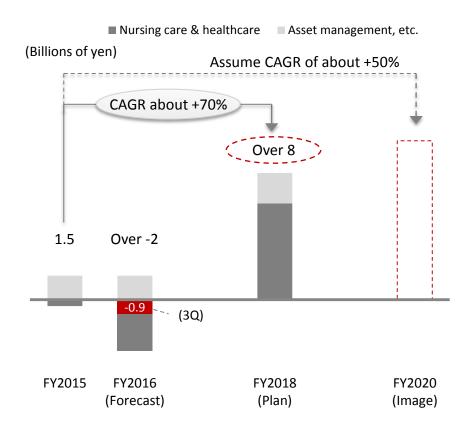
Contribute to group strategy as a new business pillar by utilizing ICT and digital technologies, and reshaping the industry through collaboration of insurance and nursing care.

#### Nursing care & healthcare business

- Establish business base by strengthening internal control system.
- Improve productivity and quality by utilizing ICT or enhancing training.
- Enhance at-home nursing care service and strengthen functions.
- Strengthen and expand business domains beyond the boundaries of insurance.
- Focus rigorously on continuously providing services of the highest quality through alliance with major players and collaboration among businesses.

Other businesses

### Plan for adjusted profit



\* Nursing care business is the sum of SOMPO Care Message, SOMPO Care Next, Cedar (non-consolidated), and Sompo Risk Management & Health Care.

### **Strategy of Nursing Care Business**



 Differentiate business model primarily by developing human resources and harnessing ICT, and aim to double the number of users in the future.

#### **Direction to be achieved**

#### **Operation based on basic policy**

(1) Custom-made care

Provide highly specialized care that fits conditions of every individual customers

(2) Development of high-quality human resource

Enhance cultivation of human resource, keep high-quality talents with expertise

(3) Utilization of ICT and digital technologies

Improve care quality, productivity, and safety by utilizing ICT and digital technologies



#### **Strengthening internal management**

Establish PDCA cycle by reforming internal management for nursing accidents, etc.

FY2018

### **Enhancing business base**

FY2020

Expand nursing care service in metropolitan area where large demand is expected.
Enhance at-home nursing care service that provides safety for elderly people.
Provide total services of insurance and nursing care & healthcare.



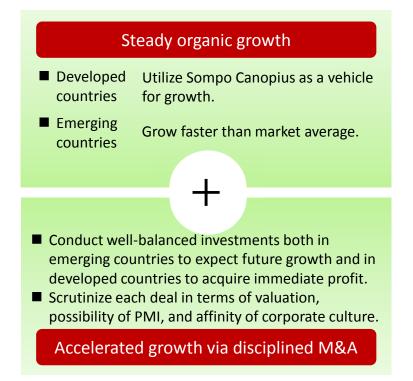
### **Business Strategy for Overseas Insurance Business**



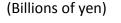
### • Aim at organic growth faster than market average, and drastic expansion through disciplined M&A.

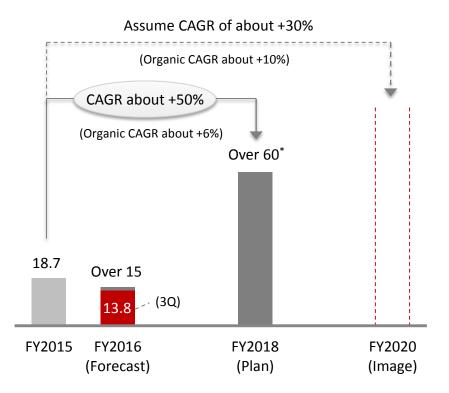
#### **Key points**

Contribute to group strategy by growing organically and pursuing certain level of scale through external growth.



### Plan for adjusted profit





### **Review of Endurance**



- Agreed with Endurance to commence procedures on the acquisition of it. (assuming earnings contribution after FY2017)
- Plan to achieve optimization of business base in developed countries through PMI.

#### **Overview of the transaction**



- We agreed with Endurance to commence procedures on the acquisition of it in October 5, 2016.
- Total consideration is \$6,304 million, and PBR is 1.36x.
- Closing (100% acquisition) is expected around February 2017 or later. (Earnings contribution would be from FY2017 if the deal is closed as planned.)
- Our financial soundness has no issues after the acquisition. So does group ratings currently.

Financial rating of	Standard & Poor's	A+ (Stable)
Sompo Japan Nipponkoa	Moody's	A1 (Stable)
$ \longrightarrow $	R&I	AA- (Positive)
	JCR	AA+ (Stable)
	A.M. Best	A+ (Stable)

#### Effect of making Endurance our group company

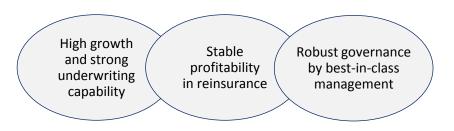
- Group's ROE and profit will improve after earnings contribution.
- We assume positive impact on shareholder return.



Truly integrated global insurance platform

\*Above figures are assumed impacts in FY2018.

### **Strengths of Endurance**



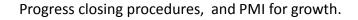
\* Gross premium is ¥335.9 billion level. \$1 = ¥101.12 as of the end of September 2016

### **Further Growth with Endurance**



Mutually utilize strengths in underwriting and aim at further growth by optimizing resources.

### **Growth opportunities**



### **Growth of Endurance**

After 2013, expand business while improve risk diversification. Aim at sustainable growth, including collaboration with our group.

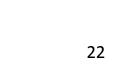
Further growth

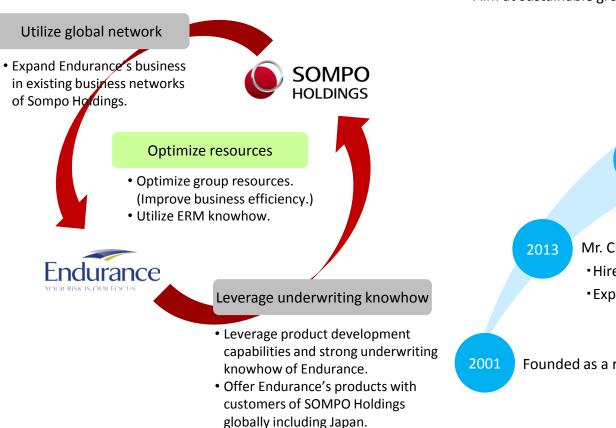
Entered into Lloyd's market by acquiring Montpelier.

Mr. Charman joined as a CEO.
Hired many well-experienced underwriters.
Expand business centered on insurance.

Founded as a reinsurance company.

2015



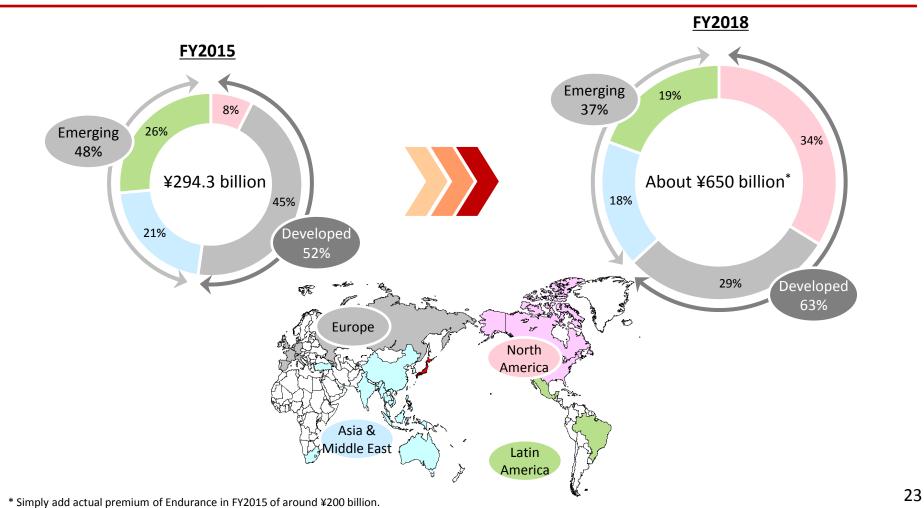


### **Global Expansion**



• Weight of developed countries exceeds 60%, and global geographical diversification improves after the procedures on the acquisition of Endurance is closed as planned.

### Premiums by region



### History of Overseas Investment



### • To be a truly globalized insurance group through steady organic growth and disciplined M&As.

#### Locus of growth in overseas insurance business

Overseas insurance business proceeds step by step and keeps evolving in a planned way to improve capital efficiency and strengthen resilience in uncertain era.

#### 2014 onward

Entry into developed market & first step for globalization

Entered into developed market,

which has large scale of insurance business.

 Cultivated talents for overseas business, and improved experience for PMI.



#### To be a truly globalized insurance group

•Grow to be a global top 10 player.

 Establish cycle for sustainable growth by sophisticating overseas governance and improving risk and geographic diversification.

#### 2010 onward

Strategic move to benefit from growth in emerging countries

 Captured growth in Asia & Middle East, etc. over medium to long term.

Nov. 2010Sigorta (Turkey)¥27.4 bn.Jun. 2011Berjaya (Malaysia)¥17.0 bn.	NA-11 2010	Tomet (Cimerane)	NC ( ha )
Jun. 2011 Berjaya (Malaysia) ¥17.0 bn.	May 2010	Tenet (Singapore)	¥6.4 bn.
	Nov. 2010	Sigorta (Turkey)	¥27.4 bn.
	Jun. 2011	Berjaya (Malaysia)	¥17.0 bn.
Jun. 2013 Maritima (Brazil) ¥25.1 bn.	Jun. 2013	Maritima (Brazil)	¥25.1 bn.

May 2014 Canopius (UK)

¥104.7 bn.

2017 (Plan)

Endurance (US, Bermuda)

Investigate and execute disciplined, selective M&As.

Strengthen financial base by reducing strategic-holding stocks, controlling risk of natural disasters, etc.

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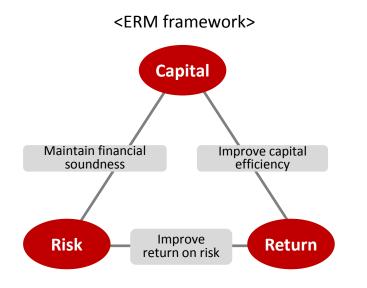
### ERM



• Enhance thorough ERM further to maximize corporate value, and keep robust financial soundness.

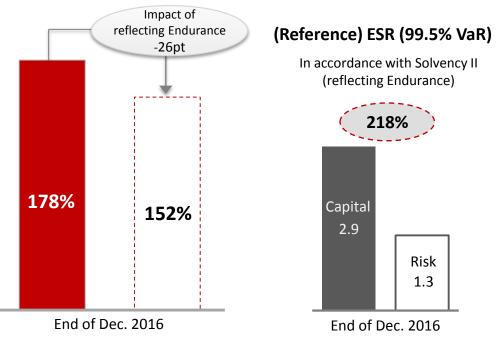
### Capital policy based on ERM framework

- Keep improving quality of capital, and aim at capital policy that actively enhance return.
- Progress initiatives improving capital efficiency, such as continual reduction of strategic-holding stocks, control of natural catastrophic risks, and M&A strategy.



#### ESR (99.95% VaR)

\* In accordance with Solvency II, and more conservative in operation than Solvency II. (Use 99.95% VaR to calculate risk amount.)

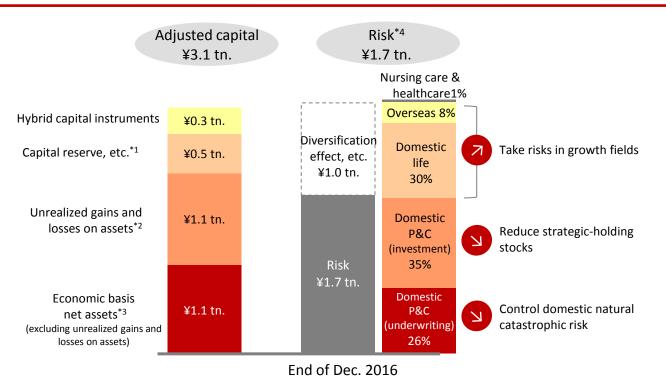


\* Target range is around 120% to 170% for ESR (99.95% VaR).

### **Breakdown of Adjusted Capital and Risk**

• Control domestic natural catastrophic risk and investment risk, and keep robust financial soundness.

### Breakdown of adjusted capital and risk



\*1 Reserve for price fluctuation and catastrophic loss reserve, etc. (after tax)

\*2 Unrealized gains and losses on securities, etc., including non mark-to-market assets (e.g. policy reserve matching bonds)

\*3 Total of net assets on non-consolidated balance sheets, and value in force of P&C and life insurance business.

\*4 Risk : 1 year holding period, 99.95% VaR (AA equivalent confidence level)

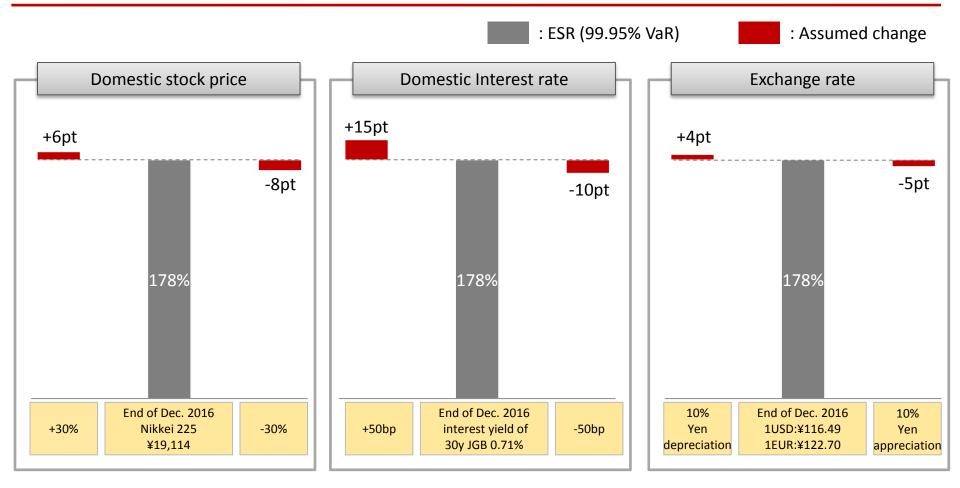
Risk amount of each business: 99.95% VaR before reflecting risk diversification effect among businesses and before-tax basis. Group total risk: Sum of risk amount of each business less risk diversification effect among businesses and tax impact.



# (Reference) Market Sensitivity



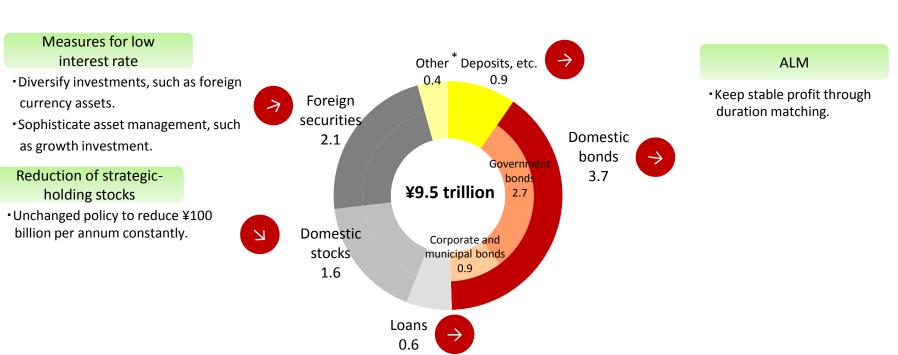
Market sensitivity of ESR (99.95% VaR)



## **Strategy for Asset Management**

- Keep reducing strategic-holding stocks, and improve return on risk by diversifying investments.
- Aim at stable investment profit through ALM, considering characteristics of liability and liquidity.

### Group's asset management



<Amount of investment assets (trillions of yen, end of December 2016, group-wide basis>

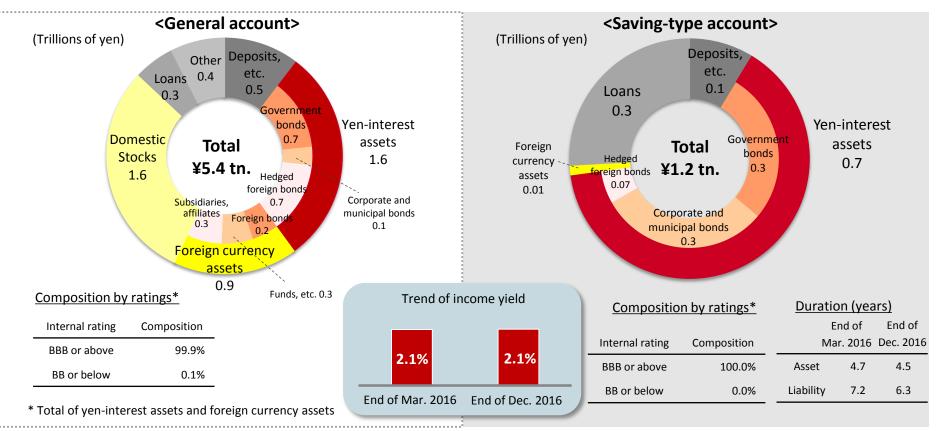


1-(3). ERM, capital policy & asset management

### Asset Portfolio – Sompo Japan Nipponkoa

- SOMPO HOLDINGS
- The general account is managed with diversified investments while the saving-type account utilizes portfolio management based on ALM.
- Aim to diversify investment instruments, considering low interest rate.

### Amount of investment assets (end of December 2016, Sompo Japan Nipponkoa, non-consolidated)



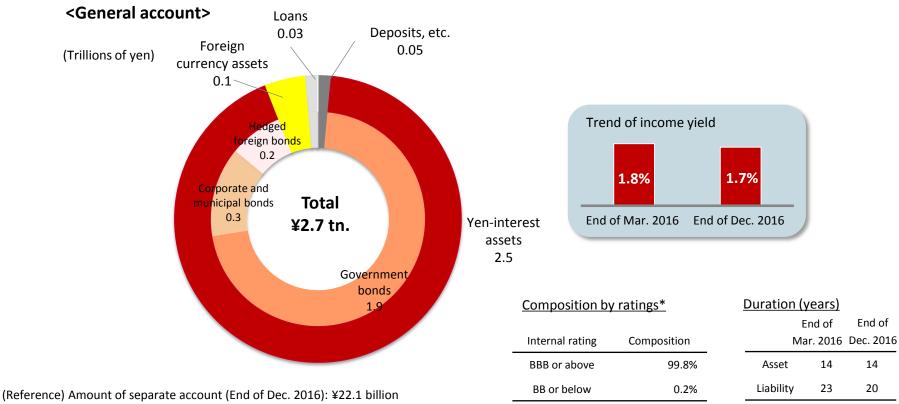
1-(3). ERM, capital policy & asset management

### Asset Portfolio – Himawari Life



- Manage the portfolio through disciplined ALM, which mainly consists of yen-interest assets.
- Keep allocating investment assets to foreign currency assets, assuming normalization of low interest rate.

### Amount of investment assets (end of December 2016, Himawari Life, non-consolidated)



(mainly investment in domestic stocks and bonds)

\* Total of yen-interest assets and foreign currency assets

### **Reduction of Strategic-holding Stocks**



 By reducing strategic-holding stocks, enhance quality of capital, and improve capital efficiency by utilizing released capital for growth investments, etc.

#### Plan for reduction of strategic-holding stocks

### Around ¥100 billion (fair value basis)

Reduction of strategic-holding stocks (3Q FY2016 Actual)

Actual <sup>*1</sup>	¥56.1 billion
Stock future <sup>*2</sup>	¥33.1 billion
Total	¥89.3 billion

\*1 Net reduction on fair value basis. (market value of sales minus market value of purchase)

\*2 Short position of Nikkei 225 Futures.

#### (Reference) Balance of strategic-holding stocks on book value<sup>\*3</sup> (billions of yen)



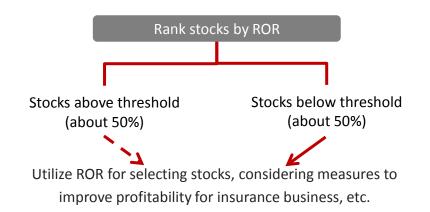
End of FY2000 End of FY2005 End of FY2010 End of FY2015 End of FY2020

#### Disclosure based on Corporate Governance Code

We plan to keep reducing strategic-holding stocks.

- Discuss on the Board of Directors meetings about strategicholding stocks, based on economic rationality, etc.
- Allocate a part of capital surplus released by reduction of strategic-holding stocks to growth business investments to improve financial soundness and capital efficiency.

#### (Reference) Image to utilize ROR indicator\*4



\*4 As for ROR calculation, numerator (return) is the sum of dividend income of strategicholding stocks (excluding investment expense) and net underwriting results of insurance business. Denominator (risk) is the sum of risks of stock price change and insurance risk.



#### Numerical management targets

	FY2015	FY2016		FY2018
(Billions of yen)	– (Actual)	(3Q actual)	(FY forecast)	(Plan)
Domestic P&C insurance <sup>*1</sup>	111.9	97.8	Over 114.0	Over 120.0
Domestic life insurance	30.4	22.2	Over 23.0	Over 32.0
Nursing care & healthcare, etc.	1.5	-0.9	Over -2.0	Over 8.0
Overseas insurance	20.4	13.8	Over 15.0	Over 60.0
Total (Adjusted consolidated profit)	164.3	(132.9)	150.0 – 160.0	(220.0 - 230.0)
Adjusted consolidated ROE <sup>*2</sup>	6.9%	-	6.6%	Over 8%
(Reference) ROE (J-GAAP)	9.2%	-	8.7%	Around 10% level

### Definition of adjusted profit

Domestic P&C insurance
Net income
+ Provisions for catastrophic loss reserve
(after tax)
+ Provisions for reserve for price fluctuation
(after tax) – Gains/losses on sales of securities and
impairment losses on securities (after tax)
<ul> <li>Special factors (e.g. dividend from subsidiaries</li> </ul>
Domestic life insurance
Net income
+ Provision of contingency reserve (after tax)
+ Provision of reserve for price fluctuation (after tax)
+ Adjustment of underwriting reserve (after tax)
+ Deferral of acquisition cost (after tax)
– Depreciation of acquisition cost (after tax)
Nursing care & healthcare, etc.
Net income

Overseas insurance

Net income

(including major non-consolidated subsidiaries)

\*1 Total of Sompo Japan Nipponkoa, Saison Automobile & Fire, Sonpo 24, Sompo Japan Nipponkoa Insurance Services, and DC Securities

\*2 Adjusted consolidated ROE = Adjusted consolidated profit / Adjusted consolidated net assets (The denominator is the average balance at the end/start of each fiscal year.) Adjusted consolidated net assets = Consolidated net assets (excluding life insurance subsidiary's net assets) + Catastrophic loss reserve in domestic P&C insurance (after tax)

+ Reserve for price fluctuation in domestic P&C insurance (after tax) + Domestic life insurance adjusted net assets

Domestic life insurance adjusted net assets = Net assets (J-GAAP, after tax) + Contingency reserve (after tax) + Reserve for price fluctuation (after tax)

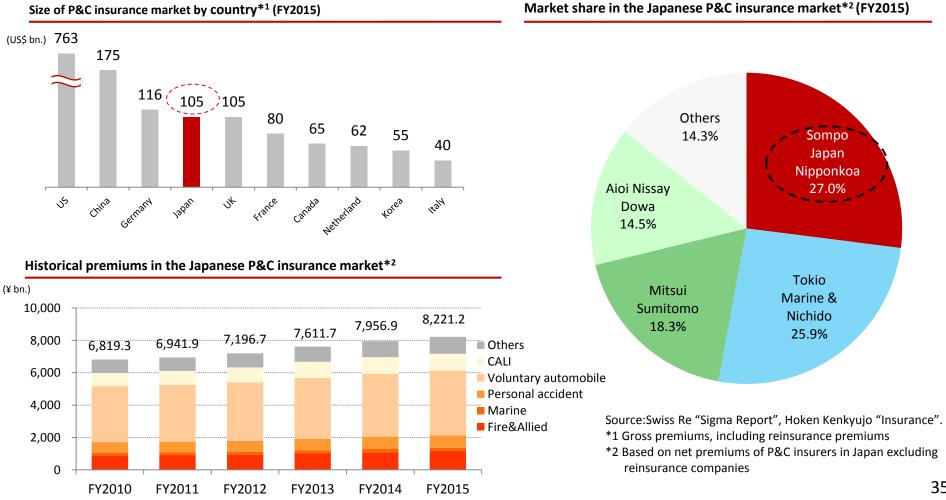
+ Adjustment of underwriting reserve (after tax) + Non-depreciated acquisition cost (after tax)

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### 2. About SOMPO Holdings **Overview of the Japanese P&C Insurance Market and our Position** SOMPC HOLDINGS Premiums are stable and earned mainly from automobile insurance. The total market share of the top 4 companies is approximately 90%.

Sompo Japan Nippokoa has the largest share in the Japanese P&C insurance market.



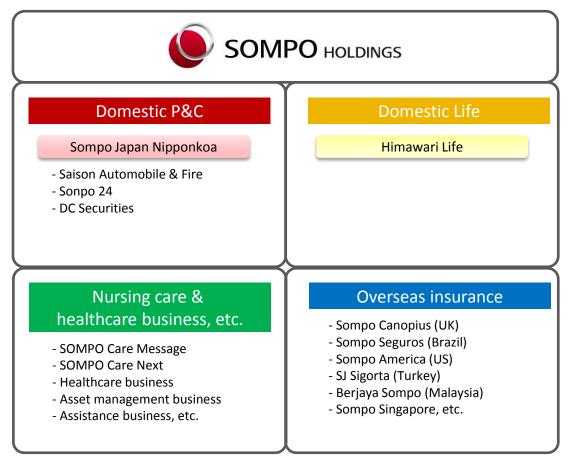
#### 2. About SOMPO Holdings

# **Overview of SOMPO Holdings**



- Positioning the Sompo Japan Nipponkoa as the core, SOMPO Holdings develops insurance businesses at home and abroad, etc.
- Ordinary income amounted to over ¥3.2 trillion and total assets amounted to over ¥10 trillion.

#### Group at a glance



#### Selected financial data (Consolidated)

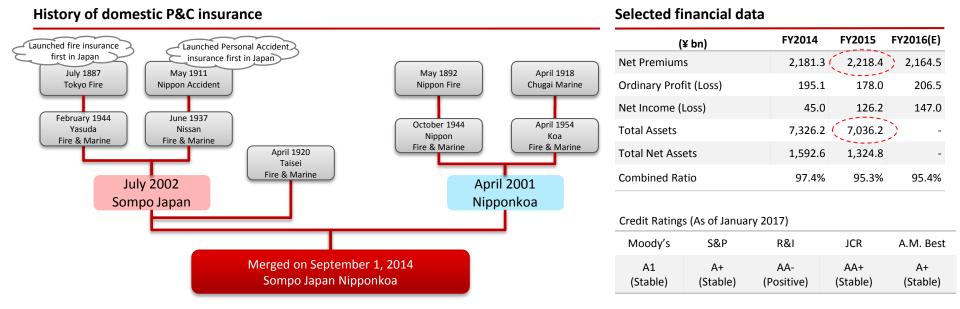
(¥ bn.)	FY2014	FY2015	FY2016(E)
Consolidated Ordinary Income	3,282.3 (	3,256.1	) -
Consolidated Ordinary Profit (Loss)	208.3	216.8	206.0
Consolidated Net Income (Loss)	54.2	159.5	140.0
Total Assets	10,253.4	10,186.7	) -
Total Net Assets	1,829.8	1,652.8	_
Market Capitalization	1,524.0	1,288.4	_

#### 2. About SOMPO Holdings

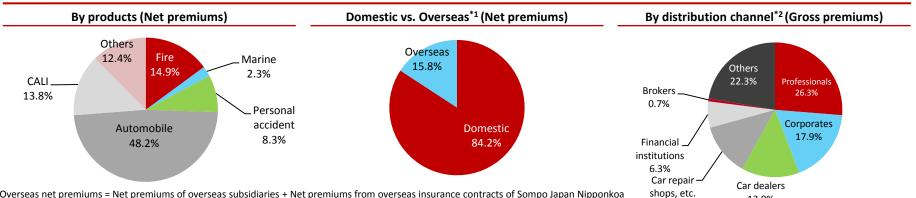
## **Overview of Sompo Japan Nipponkoa**



### • We have about 130 years of history, and net premiums written amount to more than ¥2 trillion.



#### Premiums in FY2015



\*1 Overseas net premiums = Net premiums of overseas subsidiaries + Net premiums from overseas insurance contracts of Sompo Japan Nipponkoa \*2 Gross premium on a performance evaluation basis, excluding saving-type insurance.

"Professionals", "Corporates", "Car dealers", "Car repair shops, etc.", "Financial institutions" and "Others" are all agents.

13.9%

12.7%

<ol><li>Key points of management plan</li></ol>	P1
(2) Business strategies for each business segment	P8
(3) ERM, capital policy & asset management	P25

2. About SOMPO Holdings

P34

Appendix

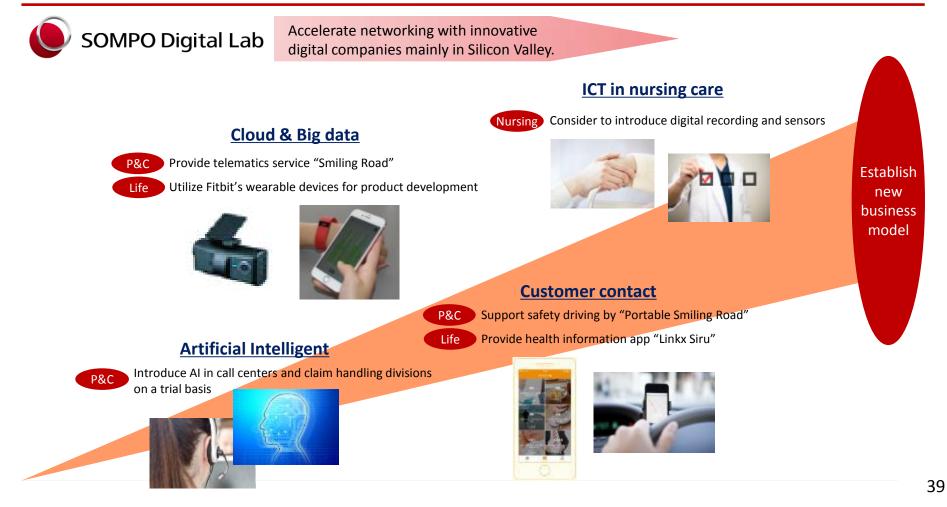
P38

## **Digital Strategy**



 Initiated digital strategies to drive business efficiency and sustainable growth while fostering organic collaboration between Silicon Valley and each business segment.

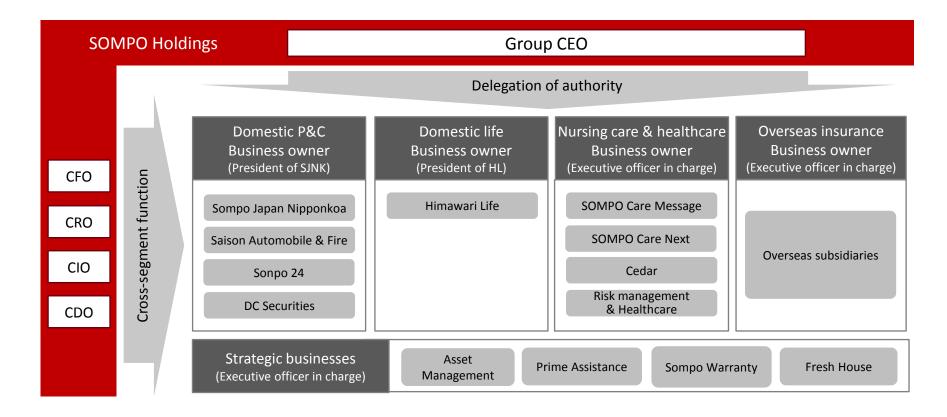
### Utilization of digital technologies



# **Group Governance (1) – Business Owner System**

- Speed up management further by delegating authority to the utmost.
- Establish robust and agile management system, and maximize possibility to achieve the management plan in the changing environment.

### Framework of governance



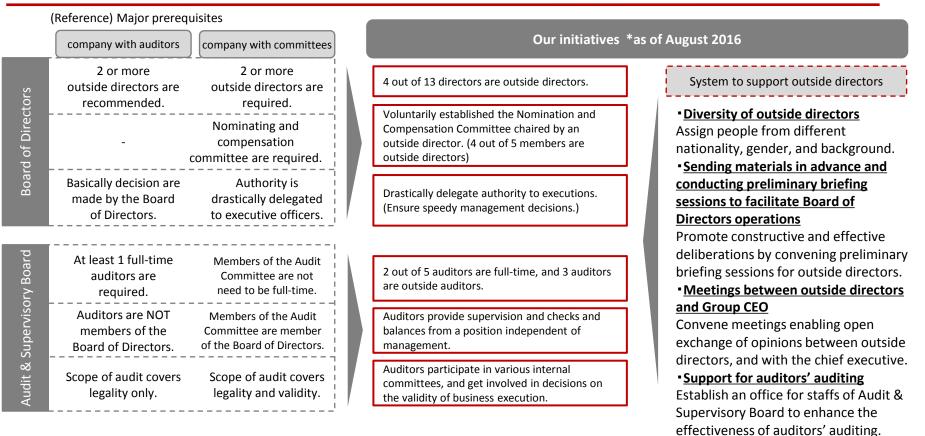
SOMPO

## **Group Governance (2) – Governance Model**



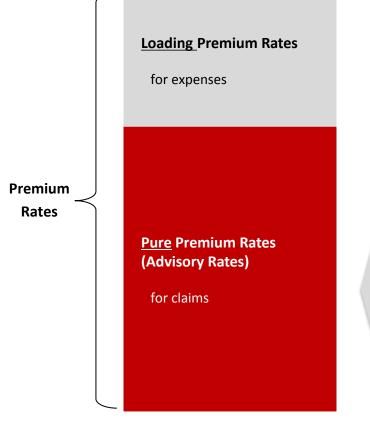
- Seek to adopt a hybrid governance model that combines the advantages of having an institutional design of company with committees with our existing structure of company with auditors.
- Proactively appoint outside directors and outside Audit & Supervisory Board members, and build a system that optimizes the functions of the Board of Directors and the Audit & Supervisory Board.

### Key points for our initiatives



# (Domestic P&C) Advisory Rating System in Japan

- Advisory rates are pure premium calculated based on a wide range of statistics, and member insurance companies<sup>\*1</sup> refer them when calculating their own premiums.
- The advisory rating system functions as a profit stabilizer.



### **Advisory Pure Premium Rates**

- Calculated for: fire insurance, personal accident insurance, automobile insurance, etc.
- Calculated by the GIROJ.\*2
- The GIROJ collects large quantities of data from member insurance companies.
- The GIROJ uses statistical approach to calculate the advisory pure premium rates and present it to member insurance companies.\*1
- Member insurance companies can use the advisory pure premium rates with respect to the pure premium rates as a basis of calculating their own premium rates.
- The GIROJ annually reviews whether the current advisory pure premium rates are at an appropriate level and reports the result to FSA. If they are judged to be inappropriate, the advisory rates are promptly recalculated.

\*1 Member companies of the General Insurance Association of Japan \*2 General Insurance Rating Organization of Japan

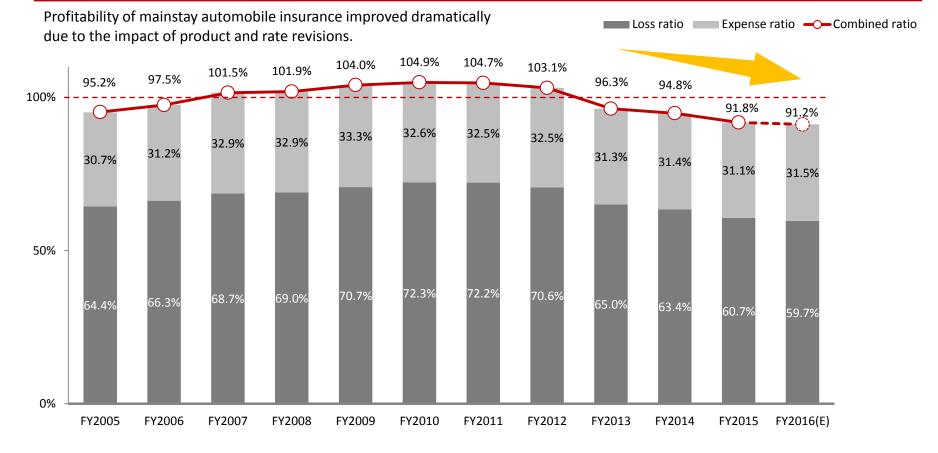




# (Domestic P&C) Automobile Insurance (1)



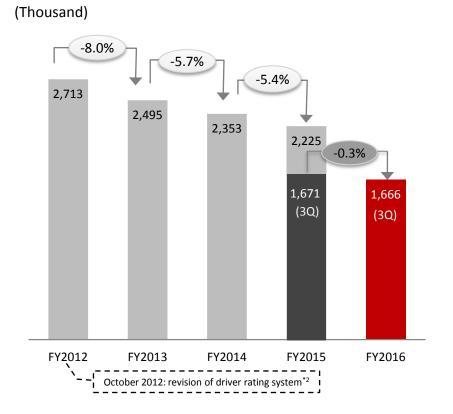
#### Combined ratio of automobile insurance



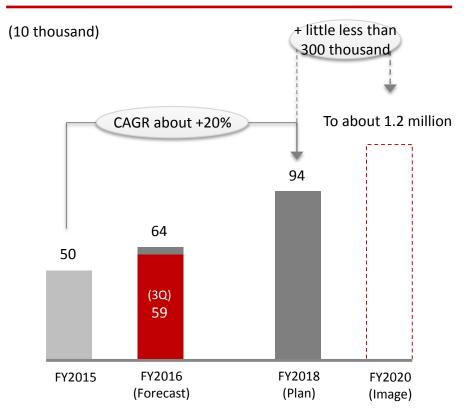
## (Domestic P&C) Automobile Insurance (2)



### Trends of number of reported claims in Sompo Japan Nipponkoa<sup>\*1</sup>



### Trends of policies in force of "Otona no Jidosha Hoken" in Saison Automobile & Fire



- \*1 The number of reported claims are excluded for certain natural disasters, whose incurred loss exceeds certain threshold.
- \*2 Premium rates were subdivided into an accident-free coefficient and an accident coefficient. Premiums for customers who were involved in an accident and received an insurance payment were effectively raised (for three years by around 40% for customers with 20 rating level).

### **Overview of 3Q FY2016 Results and Business Forecasts for FY2016 – Consolidated Basis**



(Billions of yen)	3Q FY2015	3Q FY2016	Change	FY2016 (Forecast)	Change
Consolidated ordinary income	2,442.5	2,503.8	+61.2 (+2.5%)	-	-
Net premiums written (P&C)	1,939.4	1,886.3	-53.1 (-2.7%)	2,505.5	-46.6
Life insurance premiums	216.0	231.0	+14.9 (+6.9%)	309.5	+11.8
Consolidated ordinary profit	121.5	165.5	+43.9	206.0	-10.8
Sompo Japan Nipponkoa	88.6	150.8	+62.1	206.5	+28.4
Himawari Life	15.2	12.4	-2.7	10.5	-7.7
Overseas insurance subsidiaries	16.0	15.2	-0.7	17.2	-6.4
Consolidated adjustment*1/Others	1.6	-13.0	-14.7	-28.3	-25.0
Consolidated net income <sup>*2</sup>	88.3	109.7	+21.4	140.0	-19.5
Sompo Japan Nipponkoa	61.1	102.6	+41.5	147.0	+20.7
Himawari Life	10.1	8.1	-2.0	6.5	-5.1
Overseas insurance subsidiaries	12.8	12.9	+0.0	13.5	-6.9
Consolidated adjustment*1/Others	4.1	-13.9	-18.1	-27.0	-28.1

\*1 "Purchase method" accounting was adopted upon the establishment of Sompo Holdings. In the consolidated accounts of the holdings, assets and liabilities of the former Nipponkoa and some group companies were acquired and carried on the balance sheet at fair value at the time of business integration. (This gave rise to a difference between the carrying amount in the non-consolidated accounts of Sompo Japan Nipponkoa and some group companies, and the carrying amount in consolidated accounts of the holdings.) Therefore, realized gains/losses, etc. of Sompo Japan Nipponkoa must be adjusted, and this adjustment is included in the above "consolidated adjustment." \*2 Consolidated net income denotes net income (loss) attributable to shareholders of the parent.

### **Overview of 3Q FY2016 Results and Business Forecasts for FY2016 – Major Subsidiaries**



(Billions of yen)	3Q FY2015	3Q FY2016	Change	FY2016 (Forecast)	Change	
Net premiums written	1,685.9	1,618.8	-67.1 (-4.0%)	2,164.5	-53.8	
(Excl. CALI, household earthquake)	1,451.6	1,398.8	-52.8 (-3.6%)	1,862.3	-48.5	
Loss ratio	62.9%	63.2%	+0.2pt	63.1%	-0.6pt	
(Excl. CALI, household earthquake)	60.2%	59.3%	-0.9pt	60.0%	-1.1pt	
E/I loss ratio (excl. CALI, household earthquake)	62.8%	59.1%	-3.7pt	58.6%	-3.1pt	
Net expense ratio	31.6%	31.9%	+0.3pt	32.3%	+0.7pt	
(Excl. CALI, household earthquake)	33.4%	33.7%	+0.3pt	34.1%	+0.7pt	
Combined ratio	94.5%	95.1%	+0.6pt	95.4%	+0.1pt	
(Excl. CALI, household earthquake)	93.5%	92.9%	-0.6pt	94.1%	-0.4pt	
Underwriting profit	29.8	85.8	+56.0	105.3	+27.0	
Investment profit	68.4	79.2	+10.8	116.9	+8.4	
Ordinary profit	88.6	150.8	+62.1	206.5	+28.4	
Net income	61.1	102.6	+41.5	147.0	+20.7	
Adjusted profit	73.1	100.1	+27.0	119.7	+3.5	

(Billions of yen)	3Q FY2015	3Q FY2016	Change	FY2016 (Forecast)	Change	
Annualized new premium	29.9	32.9	+3.0	40.5	+0.2	
Premium and other income	289.7	304.6	+14.8	408.4	+12.0	
Investment profit	31.0	32.0	+1.0	43.0	+0.7	
Ordinary profit	18.6	15.7	-2.9	14.8	-7.7	
Net income	10.1	8.1	-2.0	6.5	-5.1	
Adjusted profit	23.5	22.2	-1.2	23.0	-7.4	

### **Overview of 3Q FY2016 Results and Business Forecasts for FY2016 – Overseas Subsidiaries**



										HOLDINGS
(Billions of yen) Net premiums written Net income		e			rence) nge rate					
		3Q		FY2016	3Q		FY2016	Key points for 3Q FY2016	3Q	
		FY2016	Change	(Forecast)	FY2016	Change	(Forecast)		FY2016 <sup>*2</sup>	
North America	Sompo America	13.7	-2.7	20.3	2.4	-0.7	1.5	Loss ratio was favorable in workers compensation, etc., and bottom-line progressed faster than planned.	101.12 JPY/USD	(-15.7%)
Europe	SJNK Europe	0.6	-2.9	0.7	0.6	+0.3	0.5	Expanded reinsurance coverage. Bottom-line was favorable due to one-time gain by reversal of reserves, etc.	131.00 JPY/GBP	(-28.0%)
Luiope	Sompo Canopius (UK)	95.1	-10.8	118.3	4.2	-0.0	5.4	Both underwriting and investment profits are in line with the plan.	101.12 JPY/USD	(-15.7%)
SJ Sigorta (Turkey) 43.0 +25.7)		49.0	2.5	+1.3	2.8	Motor Third-party Liability Insurance grew drastically. Progress is faster than planned with good loss ratio.	33.63 jpy/try	(-14.9%)		
Asia &	Sompo Singapore	4.2	-2.3	5.7	1.1	+0.2	0.8	Bottom-line was steady with good loss ratio.	74.01 JPY/SGD	(-12.0%)
	Berjaya Sompo (Malaysia)	7.6	+0.0	10.6	0.8	-0.2	0.9	Loss ratio steadily progressed.	24.46 JPY/MYR	(-9.1%)
Middle East SJNK China NK China		3.4	-1.8	5.5	-0.2	-0.2	-0.1	Premiums decreased mainly due to tightened underwriting.	15.14 JPY/RMB	(-20.1%)
	Sompo Hong Kong	2.4	-0.8	3.2	0.2	-0.1	0.4	Basically in line with the plan.	13.04 ЈРҮ/НКД	(-15.8%)
	Universal Sompo (India)	2.0	+0.1	2.6	0.1	-0.0	0.1	Basically in line with the plan.	1.72 JPY/INR	(-5.5%)
Latin America	Sompo Seguros (Brazil)	61.6	+6.7	83.7	1.2	-0.0	1.8	Loss ratio is improving because benefit of underwriting optimization began to appear.	31.02 JPY/BRL	(+5.1%)
(non-c	Other consolidated) <sup>*1</sup>	5.3	+5.3	7.5	0.5	+0.5	0.6	-		-
	Total	239.5	+16.3	307.7	13.8	+0.9	15.0	-		-

\*1 Sum of Sompo Indonesia, Sompo Thailand, PGA Sompo (Philippines), United Insurance (Vietnam), Sompo Mexico.

\*2 For 3Q FY2016 results, exchange rates as of the end of September 2016 are applied. (Change is comparison with exchange rate as of the end of September 2015.)

## (Reference) Results of Previous Mid-term Management Plan until FY2015



 Adjusted consolidated profit doubled, and adjusted consolidated ROE amounted to 7.8%. Both achieved numerical management targets.

### **Results of major indicators**

		Initial plan (Announced in Nov. 2012)	Results (FY2015)	Changes from FY2012 results	
Adjusted cons	solidated profit	¥180 to 210 billion	¥215.5 billion	+¥103.9 billion	$\geq$
Adjusted con	solidated ROE	Over 7%	7.8%	+2.4pt	Key points for each business
Domestic P&C	Adjusted profit	¥70 to 80 billion	¥110.8 billion	+¥119.7 billion	<ul> <li>Improved profitability of automobile insurance by appropriate revisions of product and premium rate.</li> <li>Reduced costs through the merger. (Cost reduction of about ¥50 billion compared with FY2011)</li> </ul>
Domestic life	Growth in adjusted EV	¥100 to 110 billion	¥83.4 billion	-¥24.4 billion	<ul> <li>Accelerated growth by new medical insurance products.</li> <li>Achieved steady sales in P&amp;C channel, grew in life professionals and financial institutions, and started online sales.</li> <li>Decrease in growth in adjusted EV is mainly due to lowering interest rate.</li> </ul>
Overseas insurance	Net income	¥14 to 20 billion	¥19.3 billion	+¥7.5 billion	<ul> <li>Succeeded in M&amp;A, and drastically gain PMI experience.</li> <li>Realized organic growth mainly in Brazil, Turkey, and Malaysia.</li> </ul>
Financial & other services	Net income	¥2 to 3 billion	¥1.8 billion	+¥1.1 billion	<ul> <li>Acquired business base in nursing care business.</li> <li>Entered into businesses that have high affinity with insurance business.</li> </ul>

\* Definitions of adjusted consolidated profit and adjusted consolidated ROE are based on previous standard, and different form current definitions. (Mainly changed definitions of indicators for domestic life insurance business.)

Consolidated ordinary profit was ¥216.8 billion, consolidated net income was ¥159.5 billion, and ROE (J-GAAP) was 9.2% in FY2015.

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### Contacts

